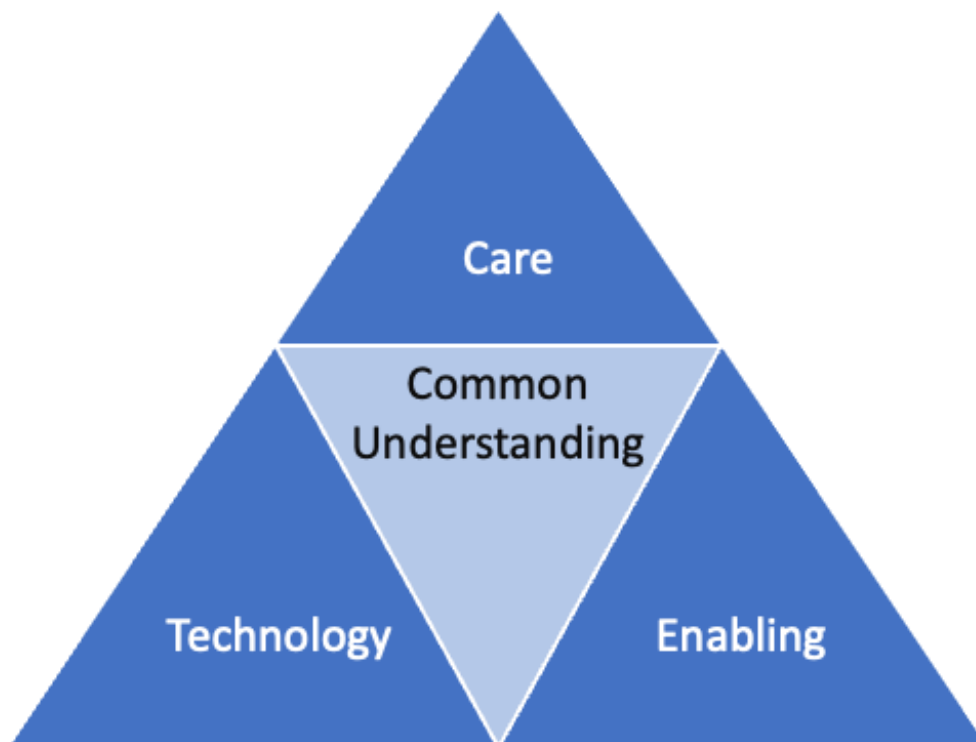
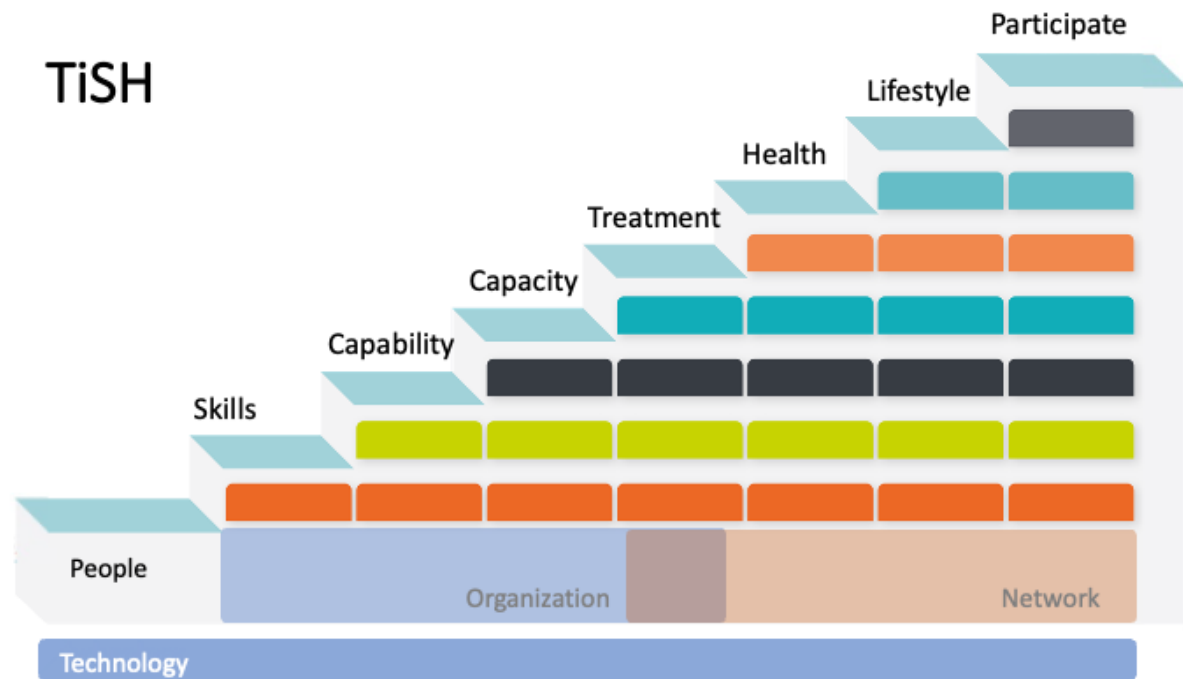
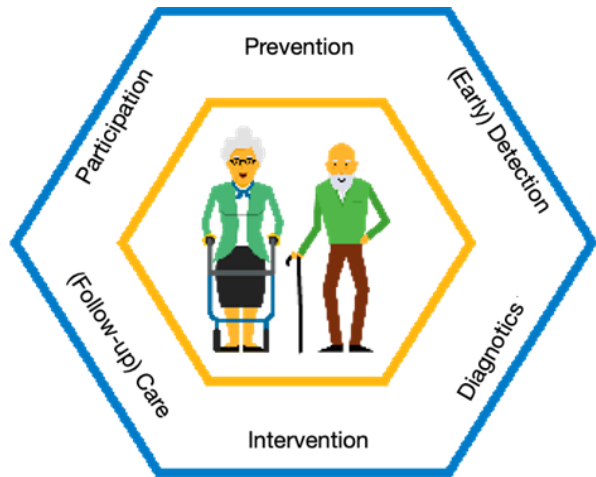
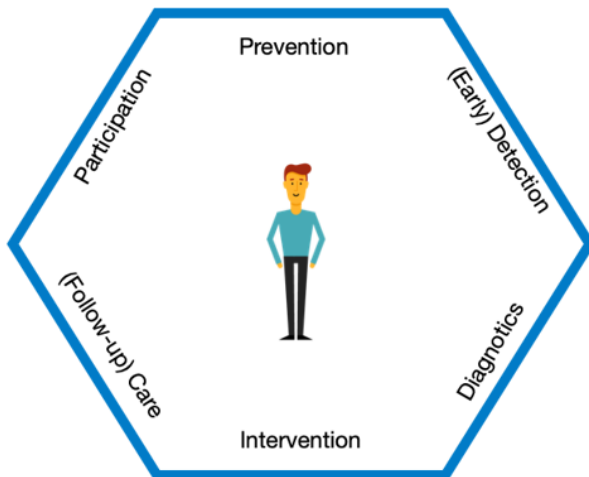
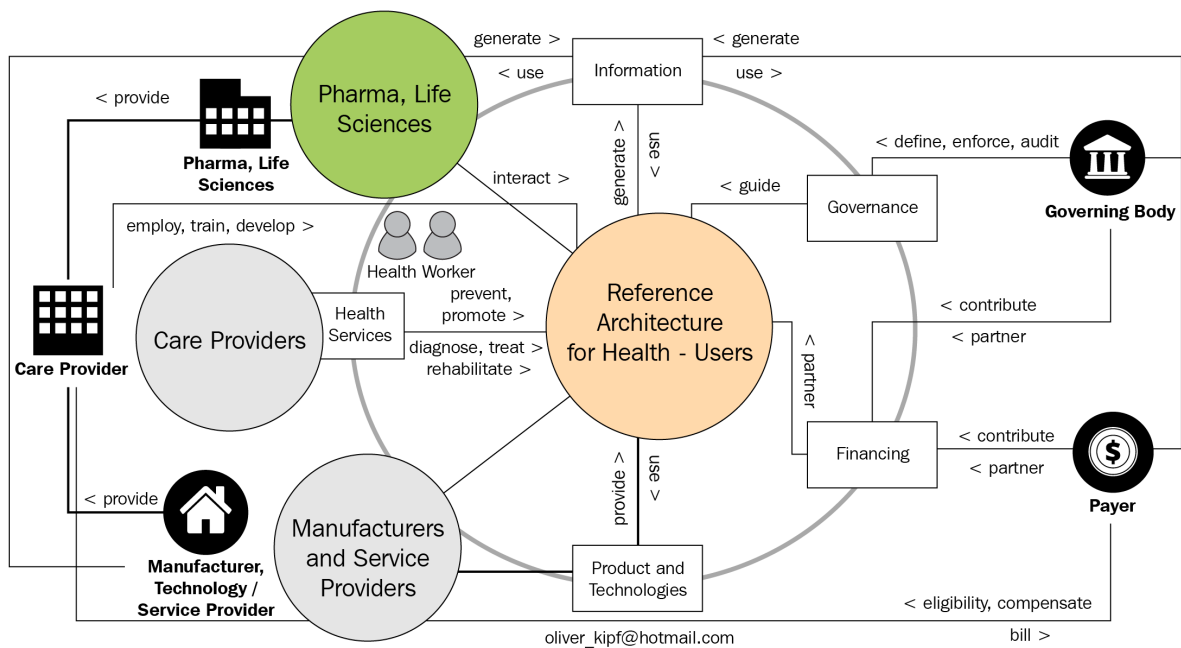
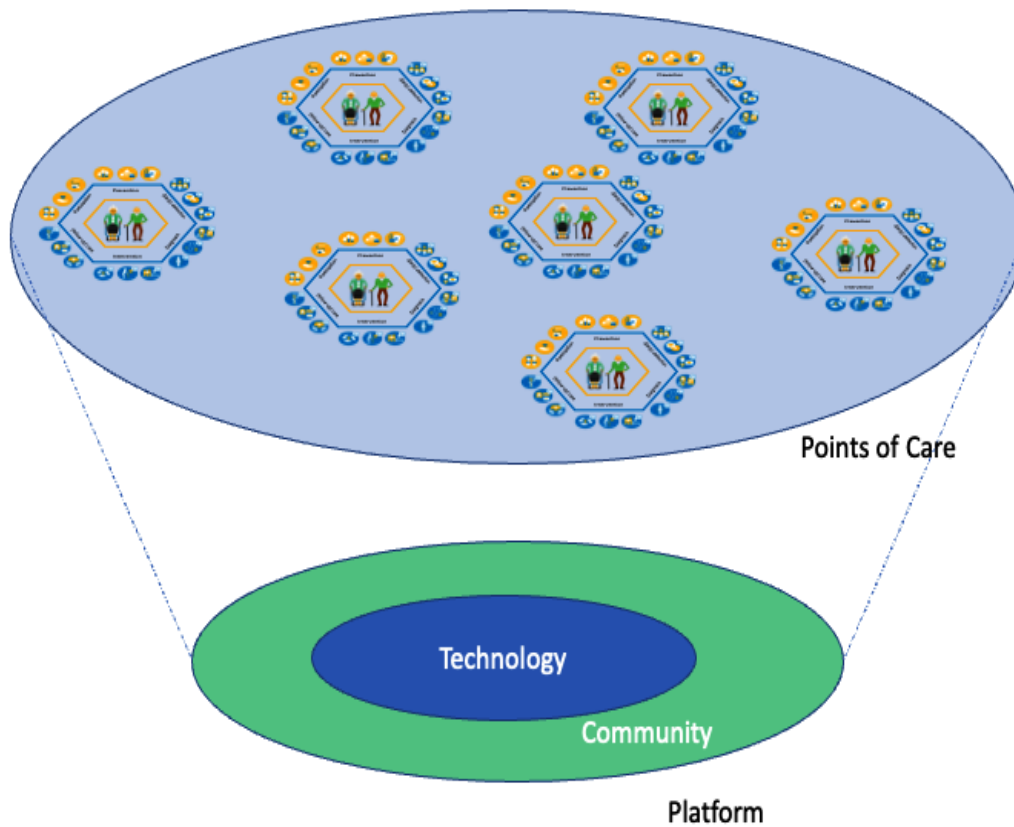


Chapter 1: Understanding (the Need for) Transformation



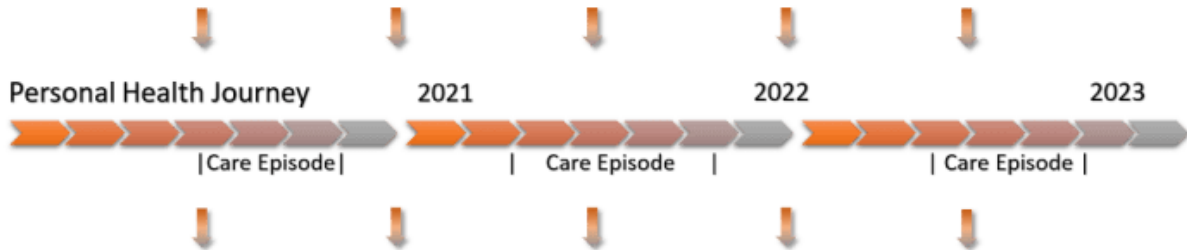




Required Input

- Health Workers
- Health Services and Care Processes
- Medicine, Devices, Consumer Products, Spare Parts
- Healthcare-Related Data

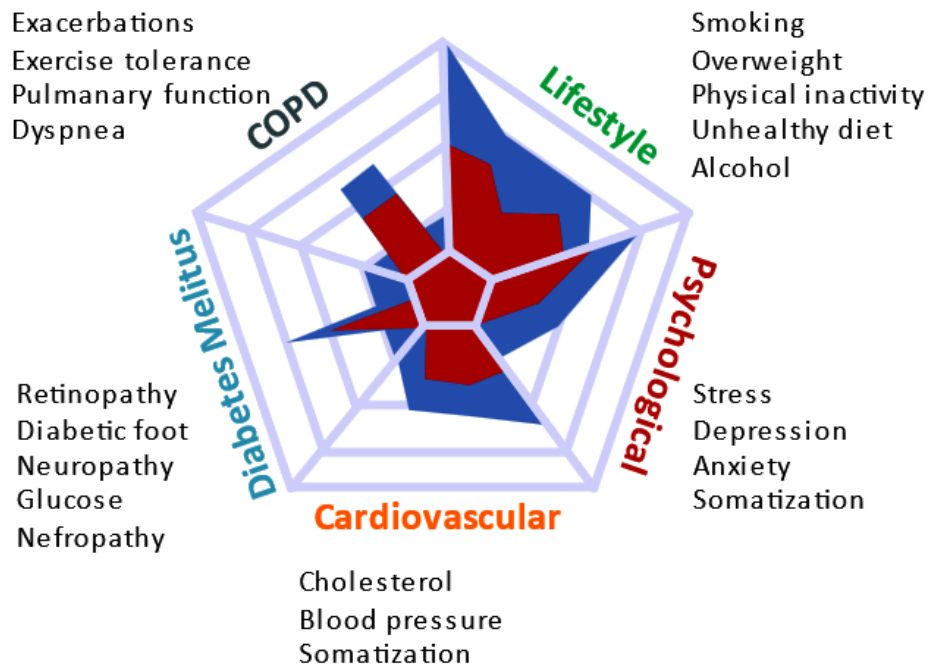
Along the journey and at every step



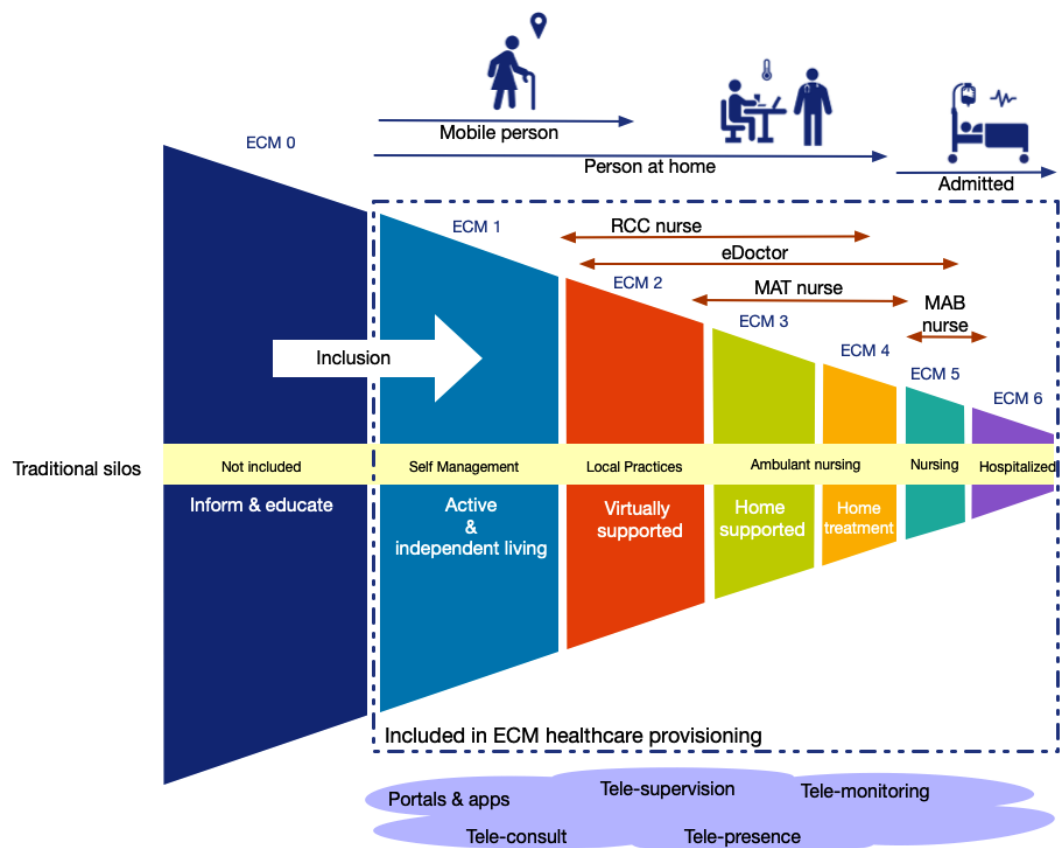
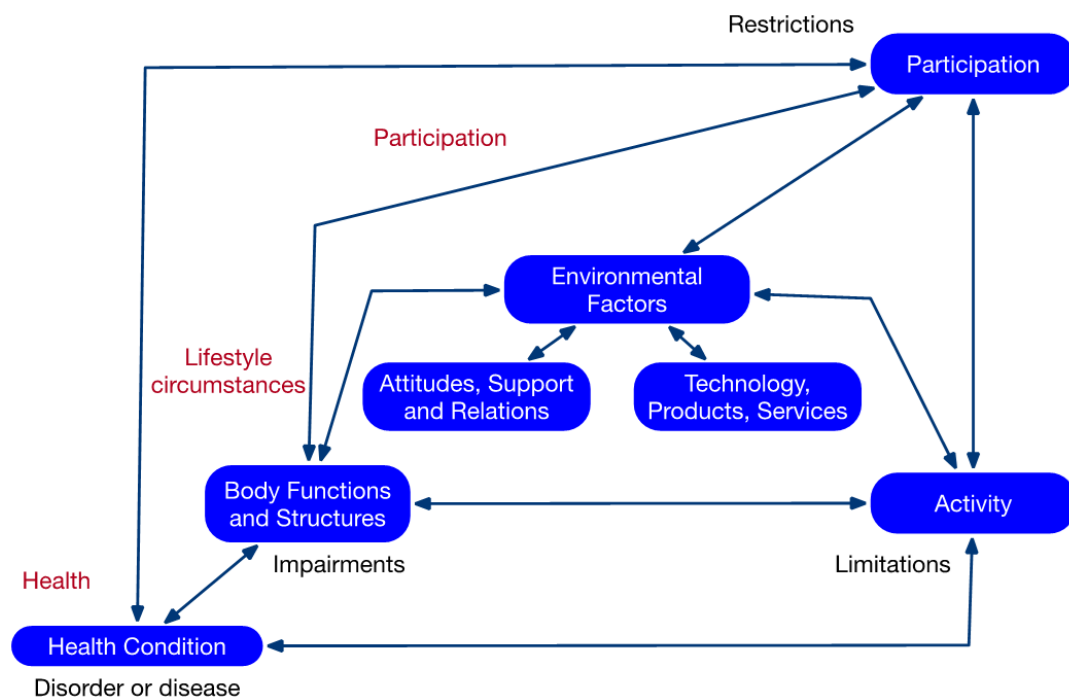
Desired Output

oliver_kipf@hotmail.com

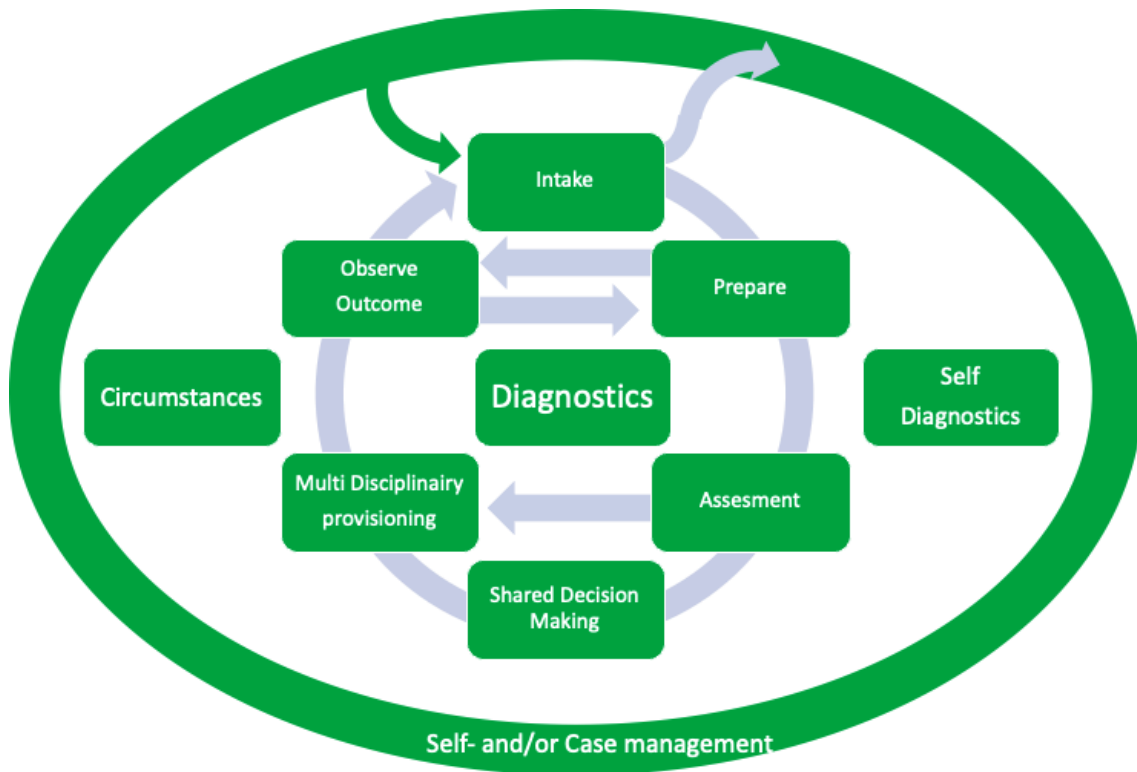
- Better Health
- Meaningful Health Information



Chapter 2: Exploring Relevant Technologies for Healthcare



Derived from ECM Nærklinikken (Source: Søren Vingtoft)



Case management



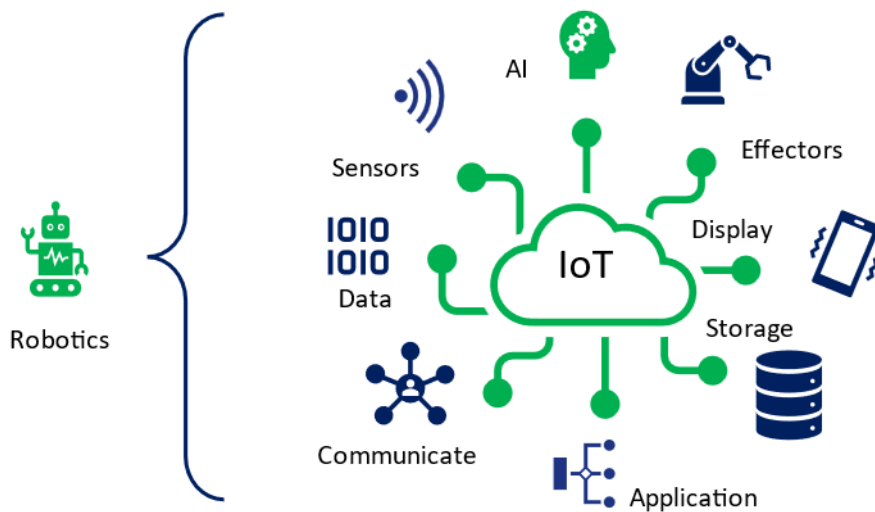
Stepped Care

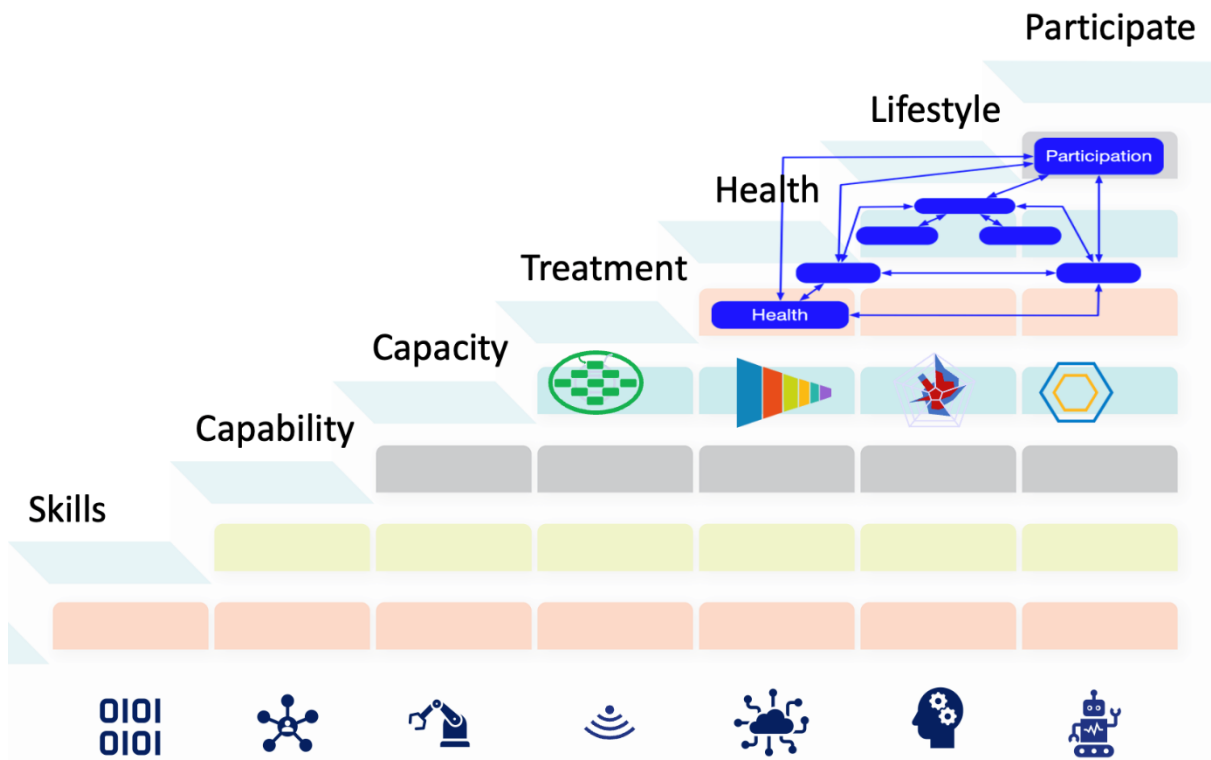
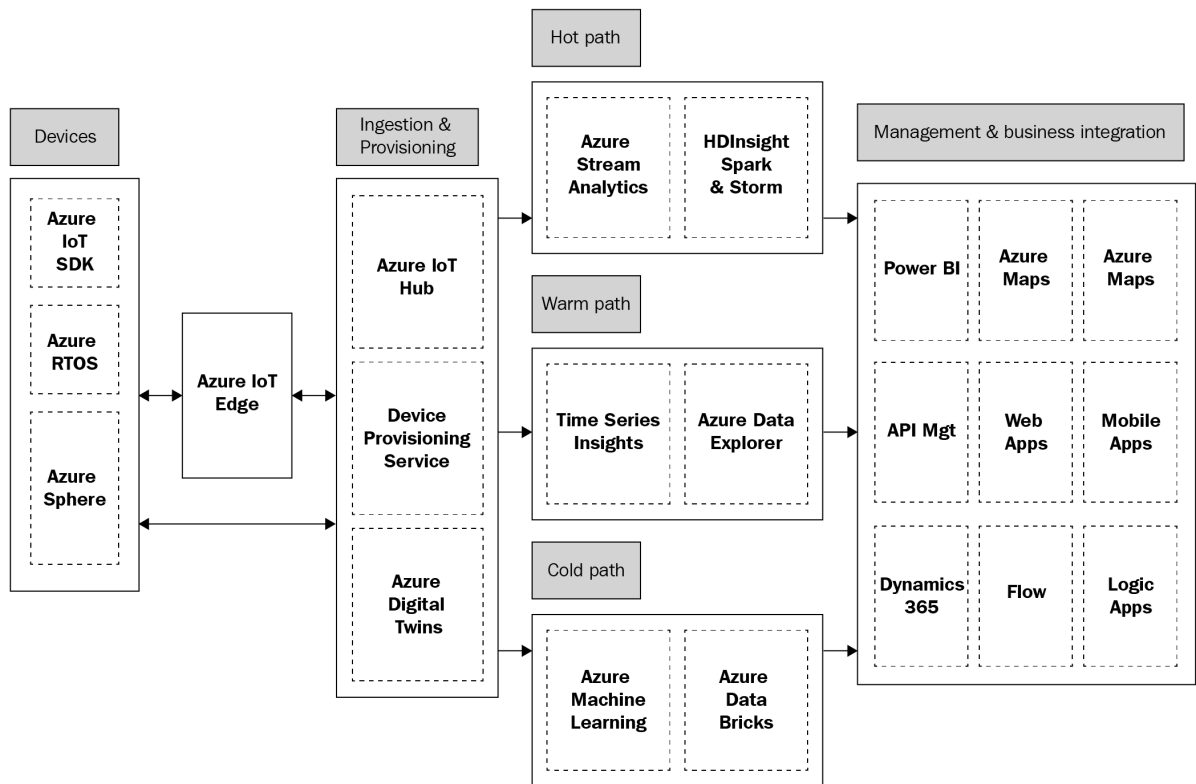


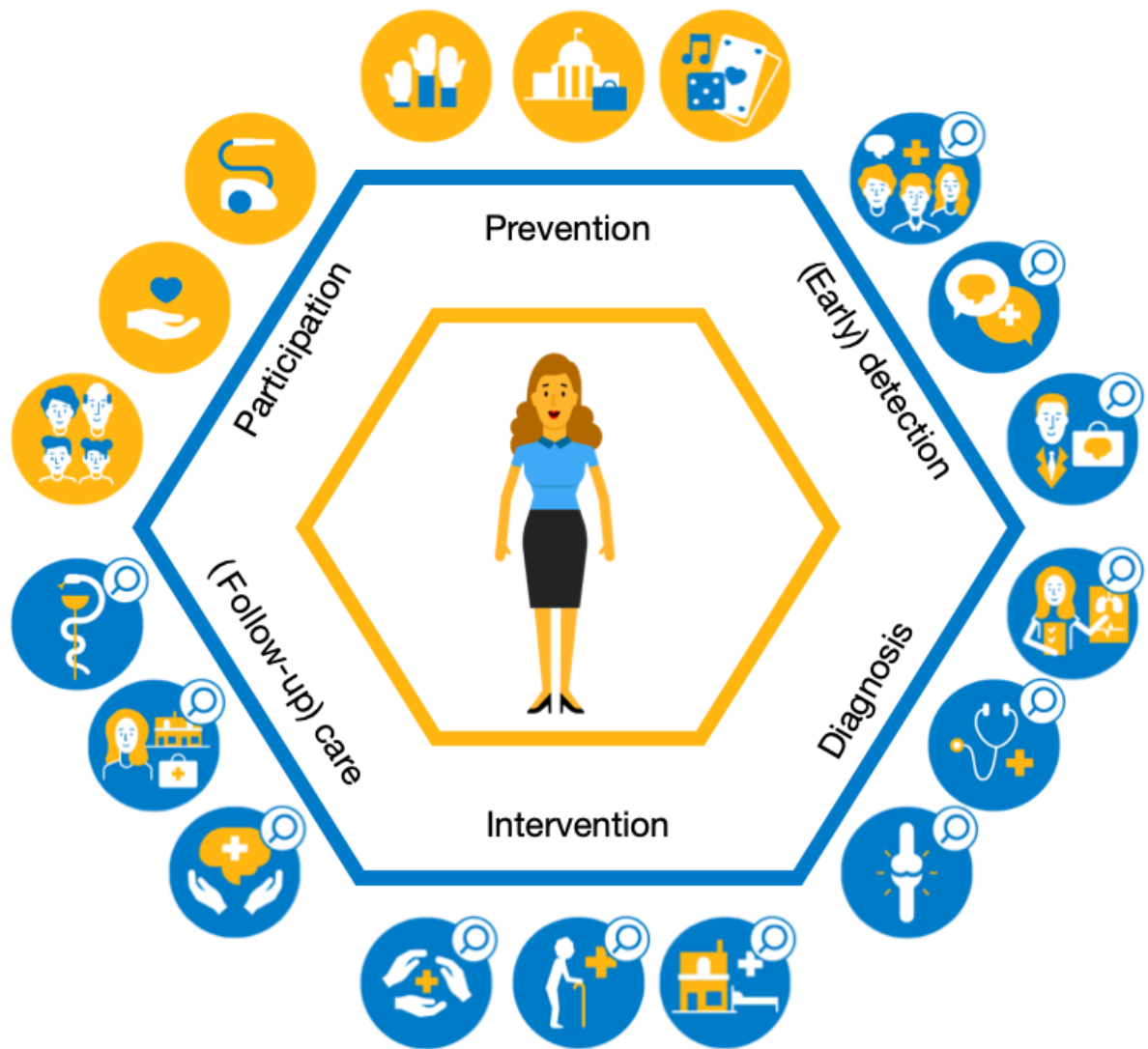
Integrated Care



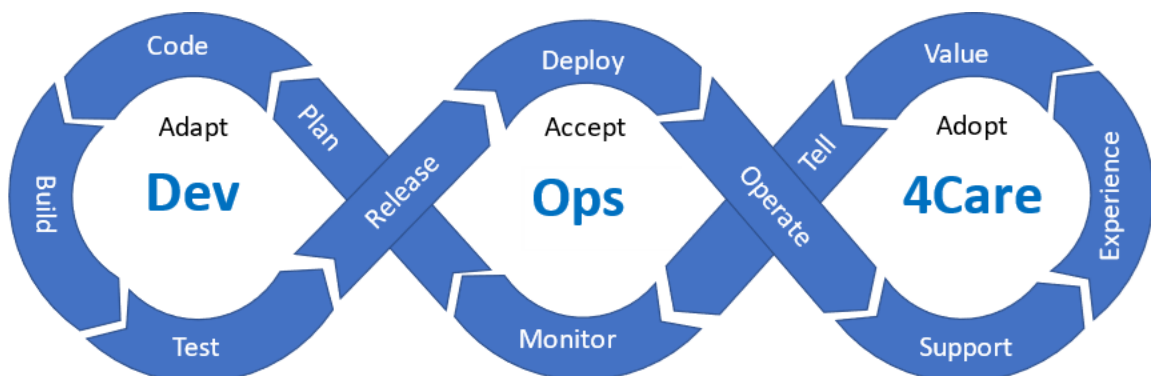
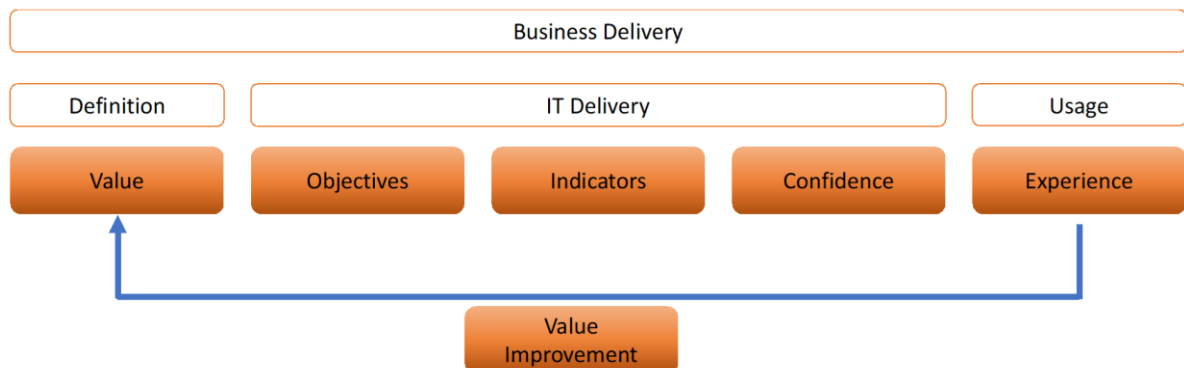
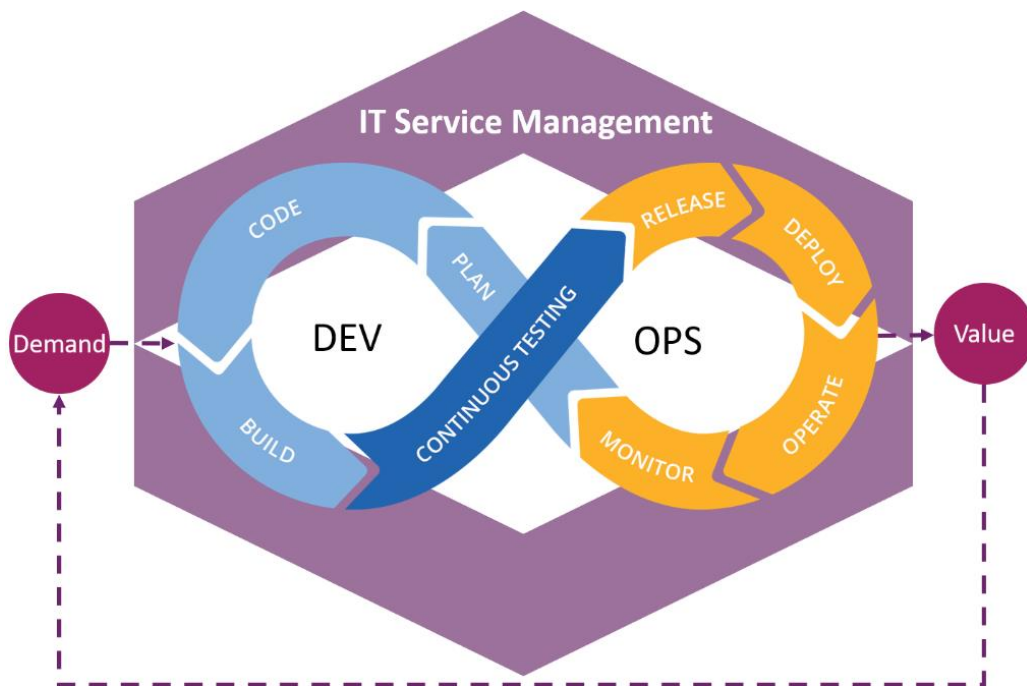
Directed Care

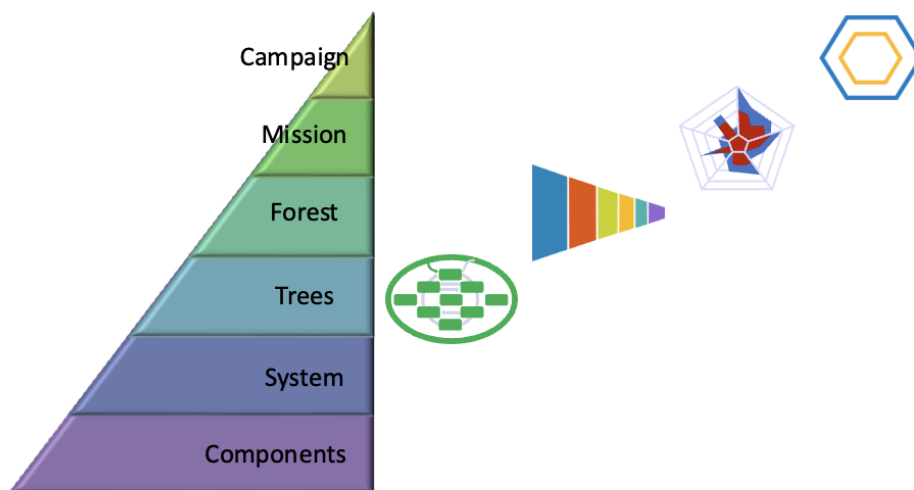
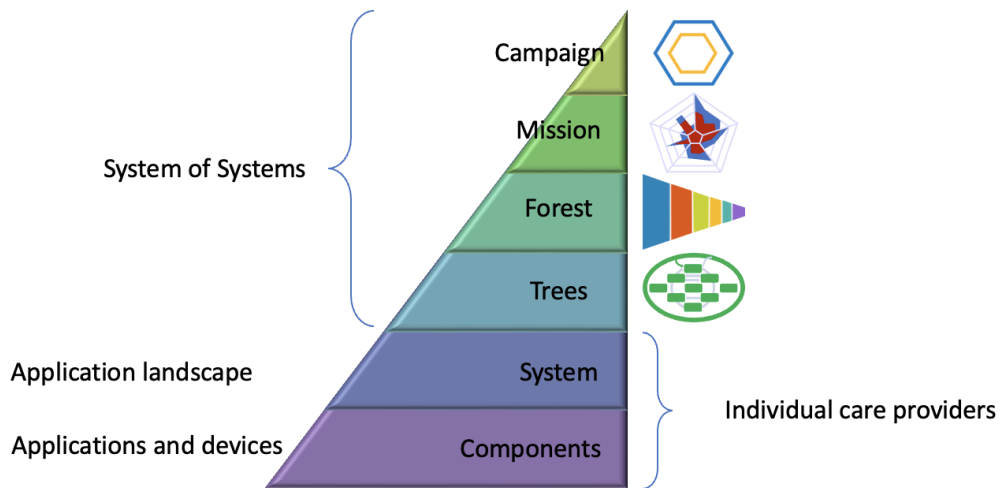
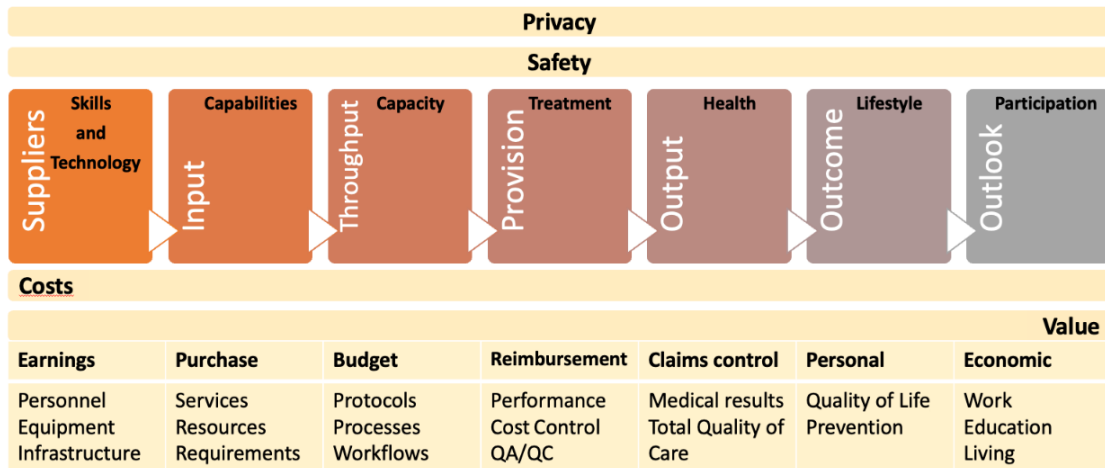




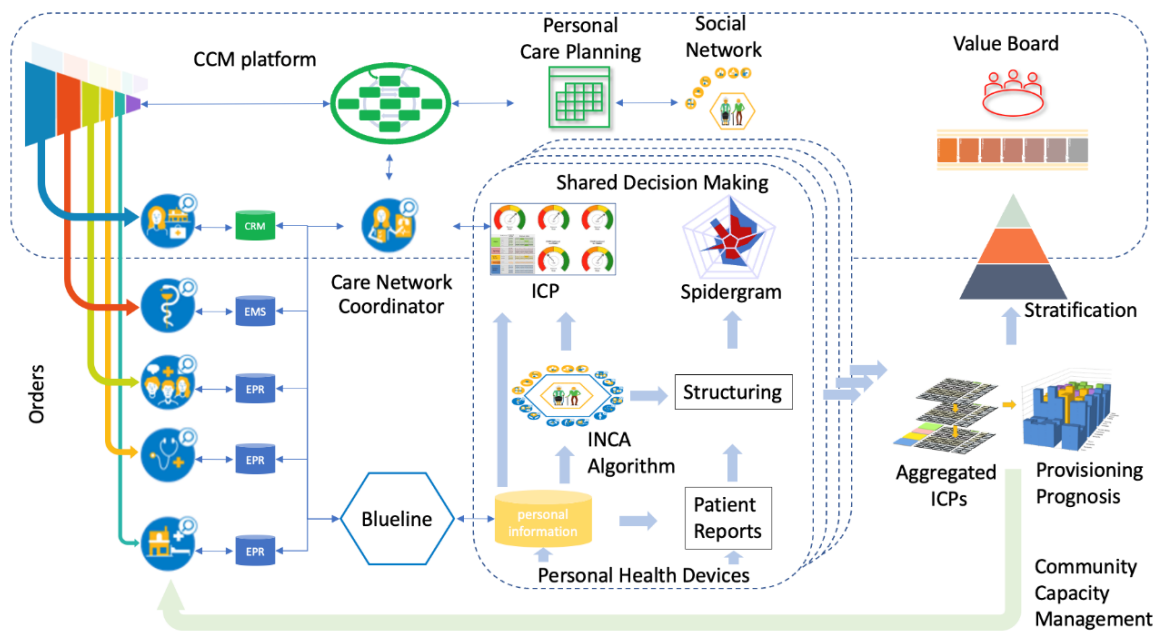


Chapter 3: Unfolding the Complexity of Transformation

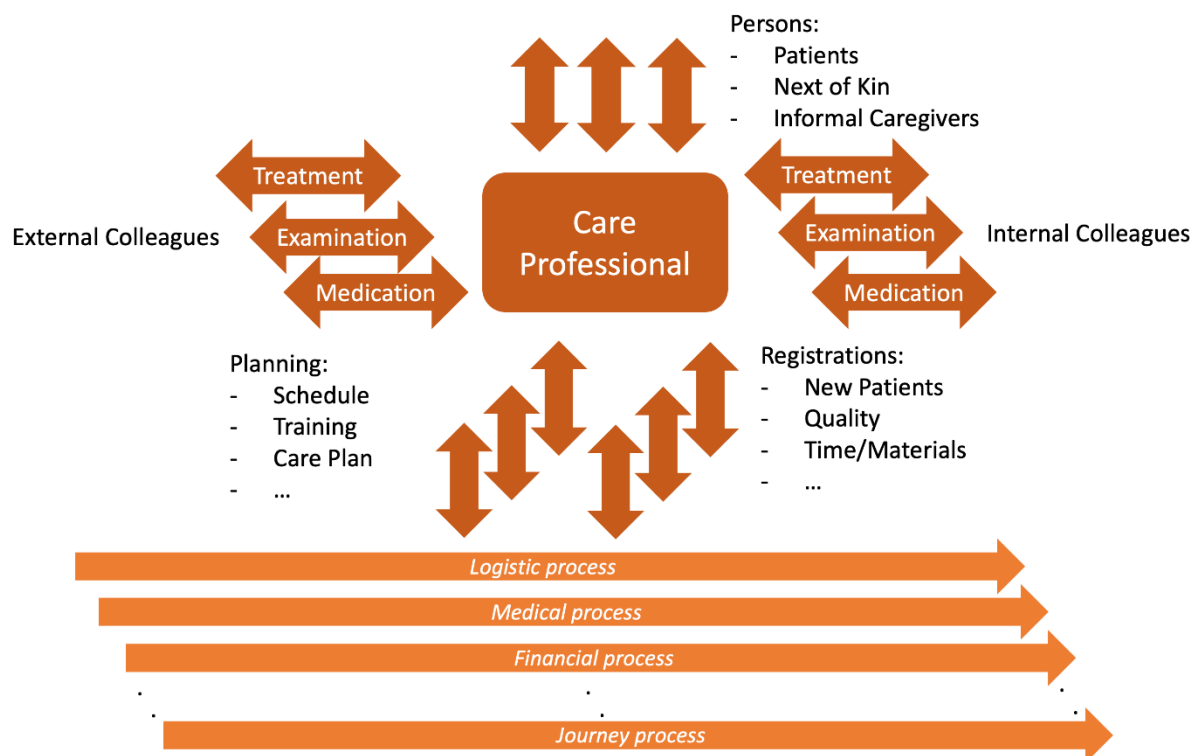
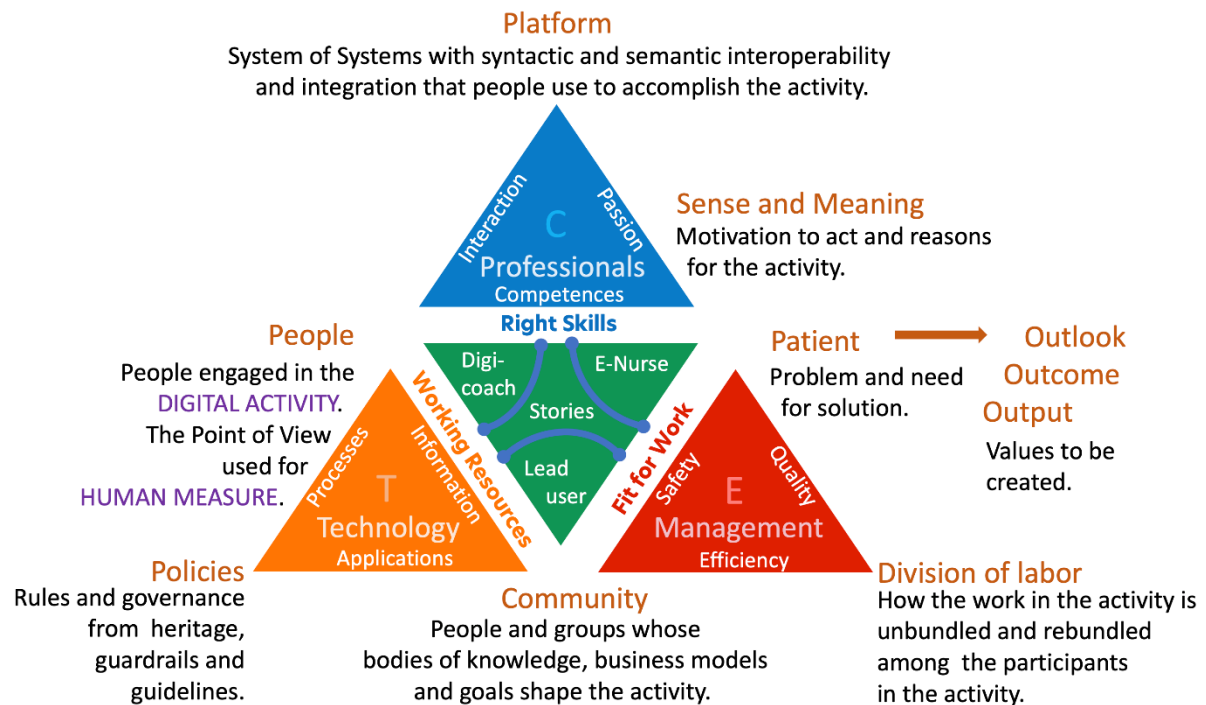


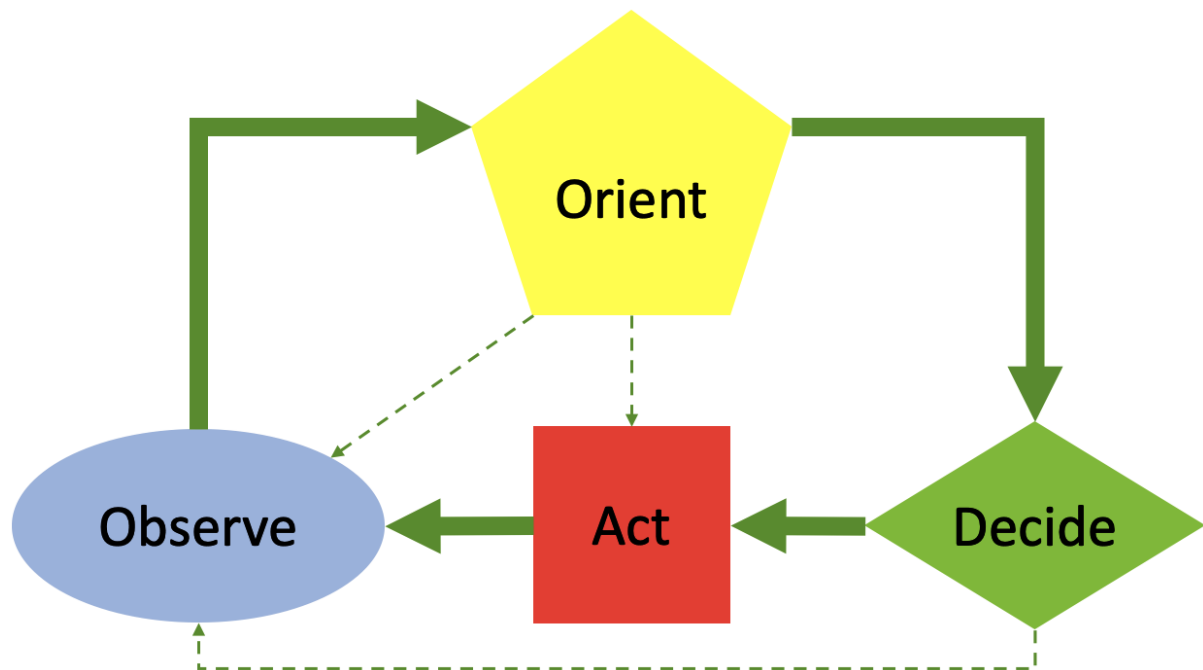
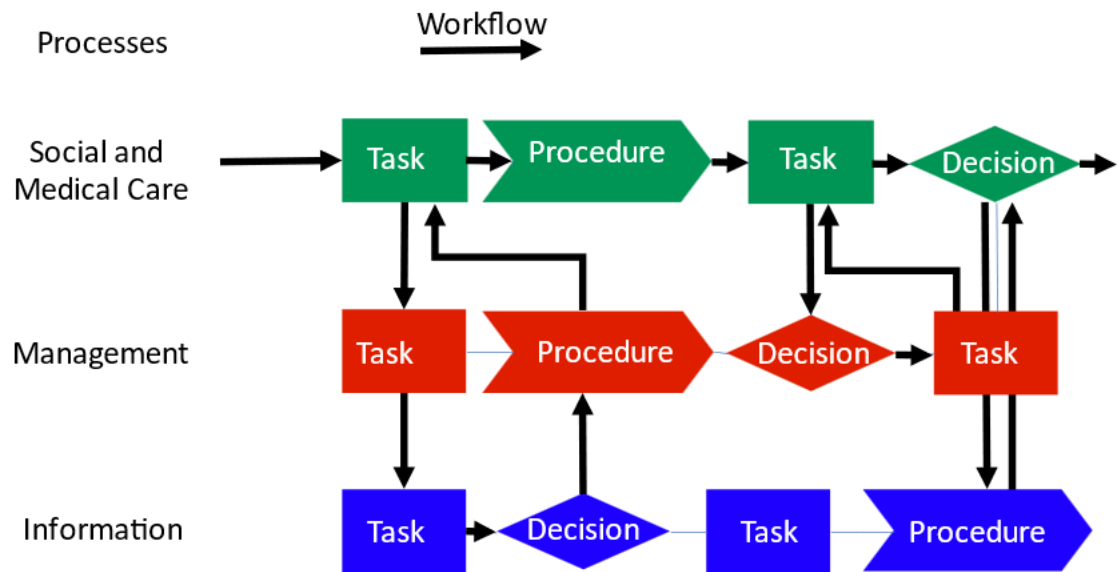


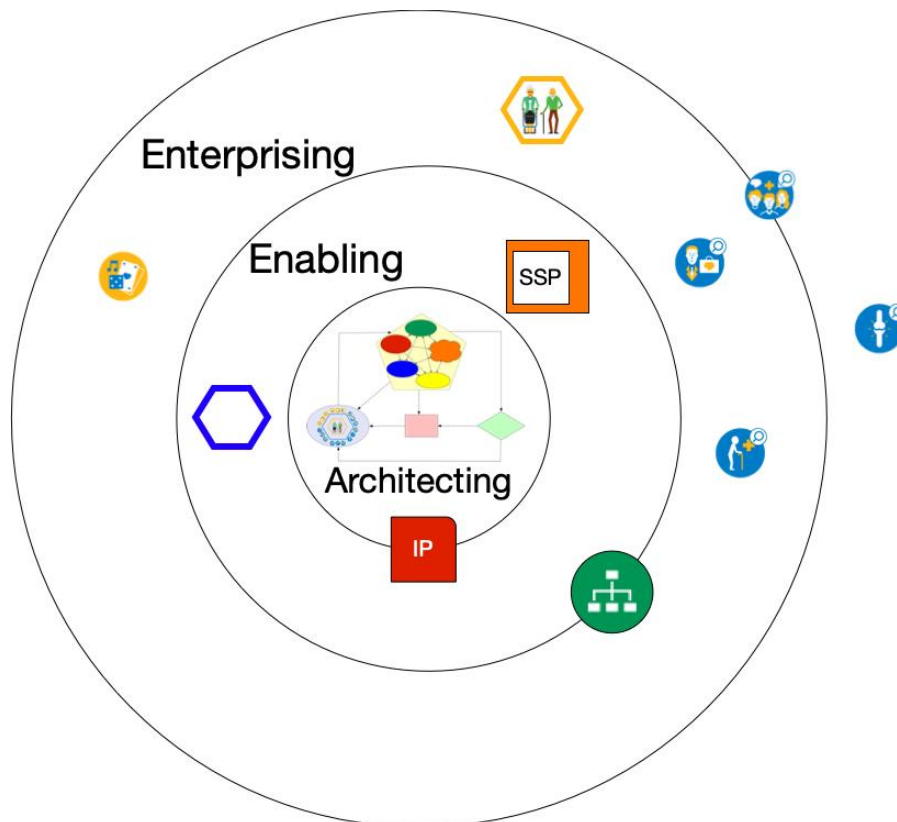
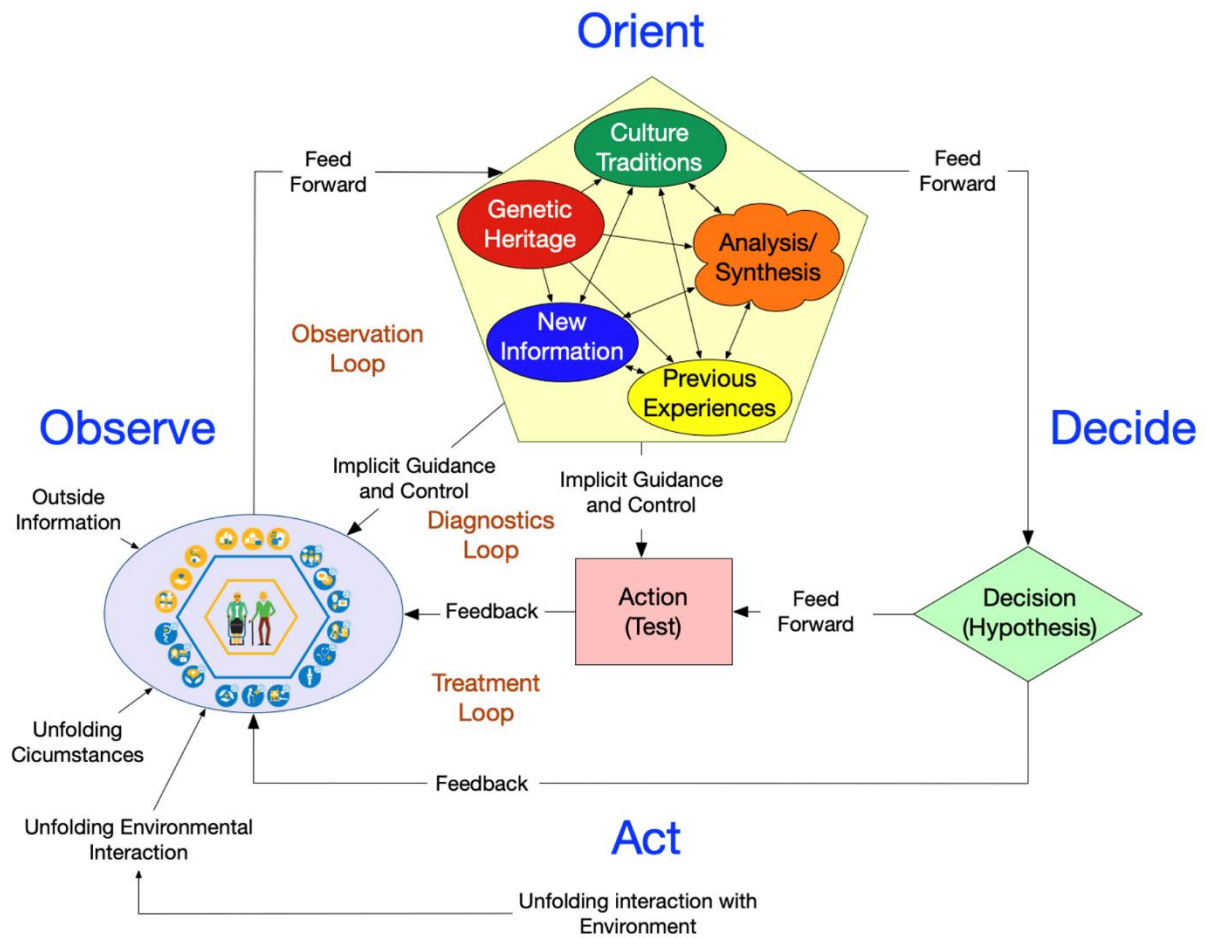
Earnings	Purchase	Budget	Reimbursement	Claims Control	Personal	Economic
Personnel Equipment Infrastructure	Services Resources Requirements	Protocols Processes Workflows	Performance Cost Control QA/QC	Medical Results Total Quality of Care	Quality of Life Prevention	Work Education Living

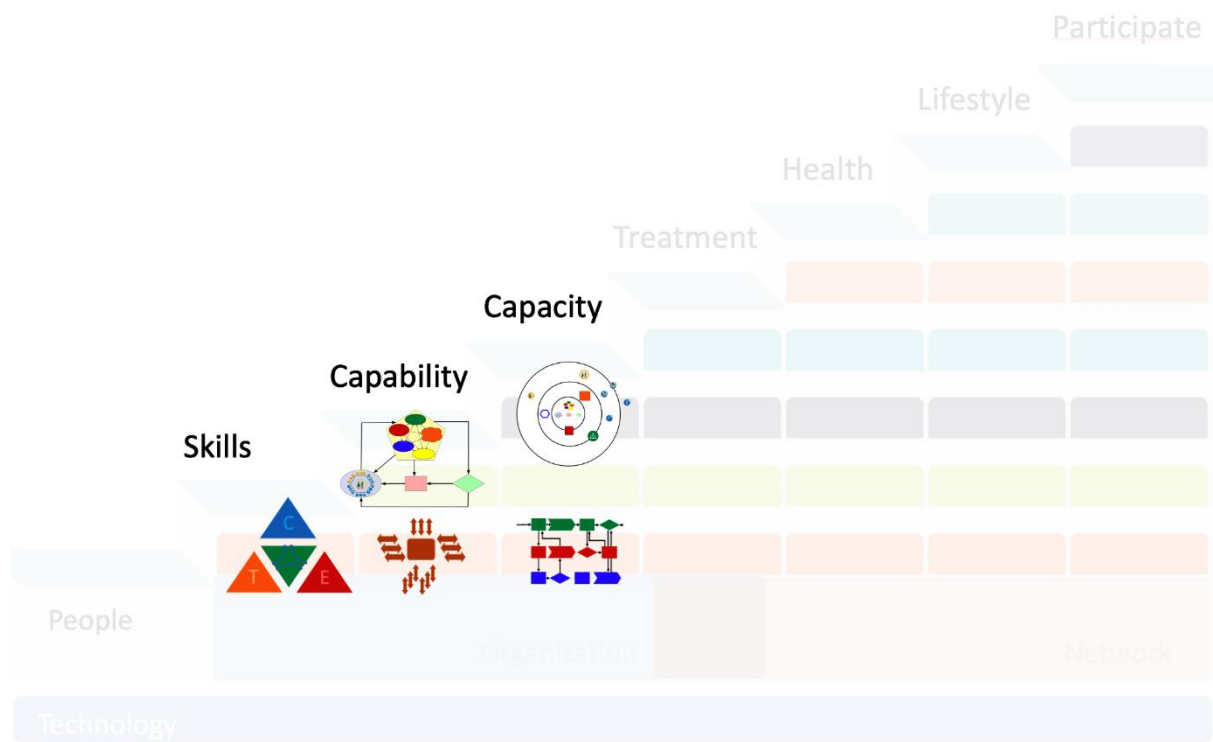


Chapter 4: Including the Human Factor in Transformation

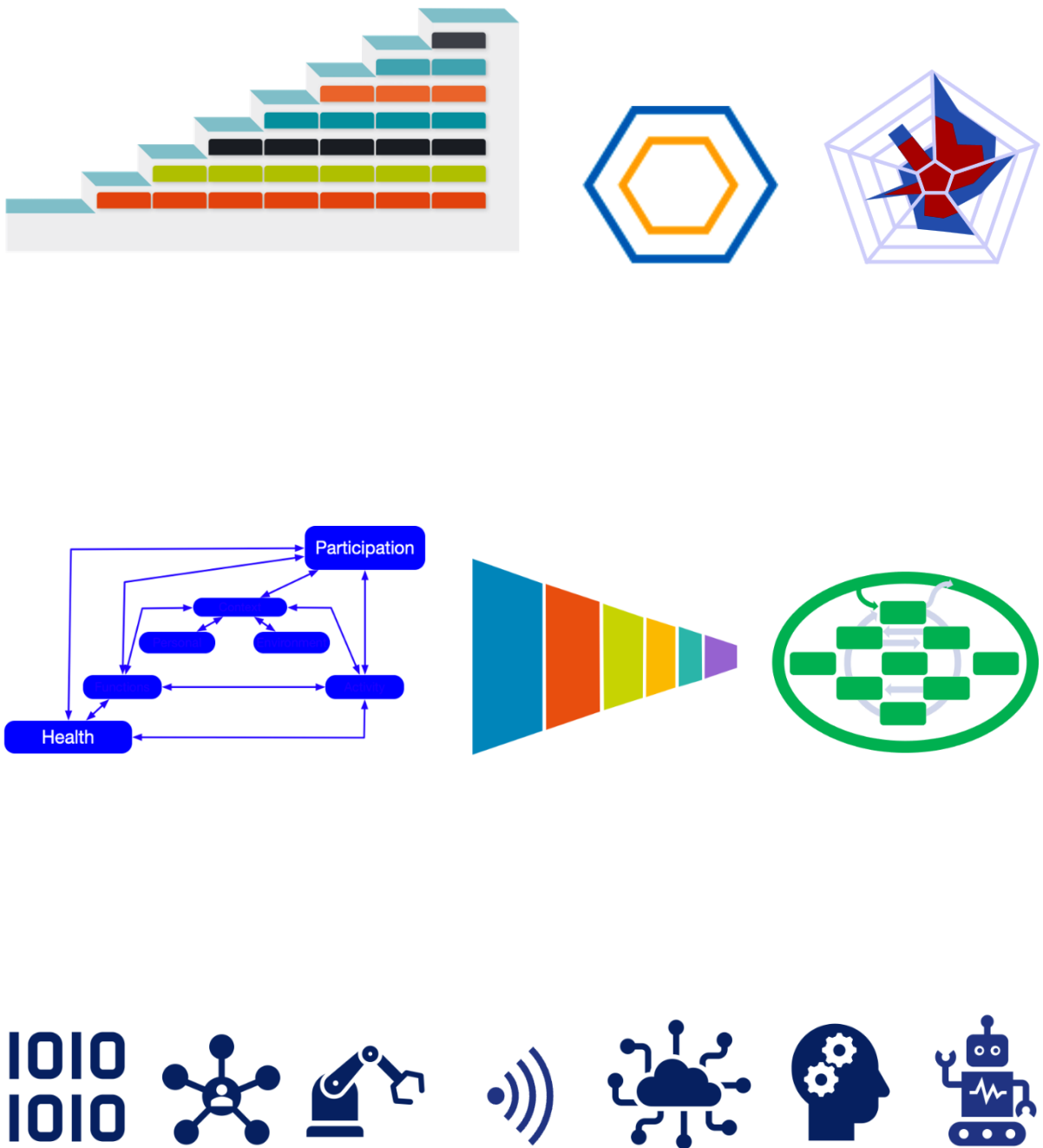






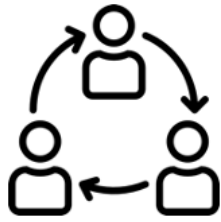


Chapter 5: Leveraging TiSH as Toolkit for Common Understanding





Ad hoc



Collaborate



Acknowledge



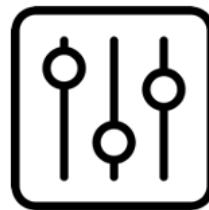
Direct



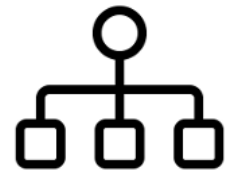
Communicate



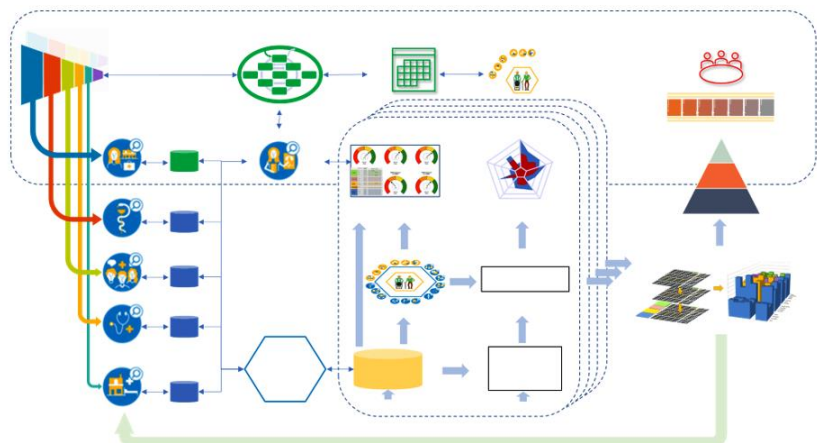
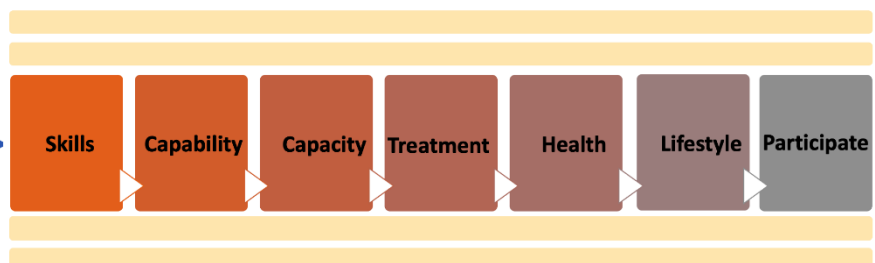
Coordinate

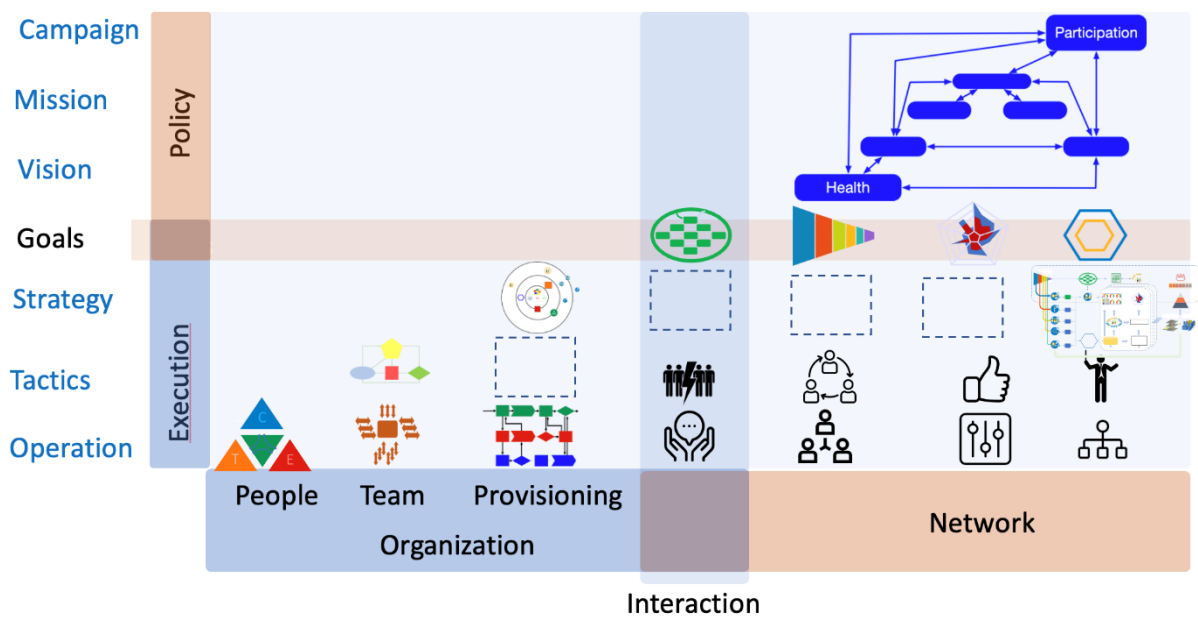
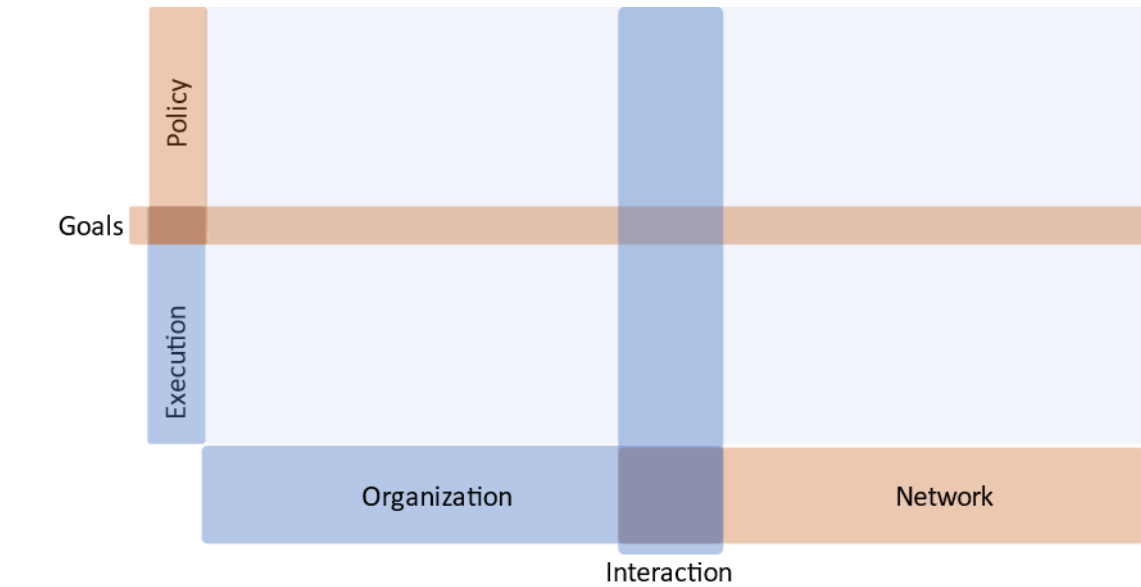


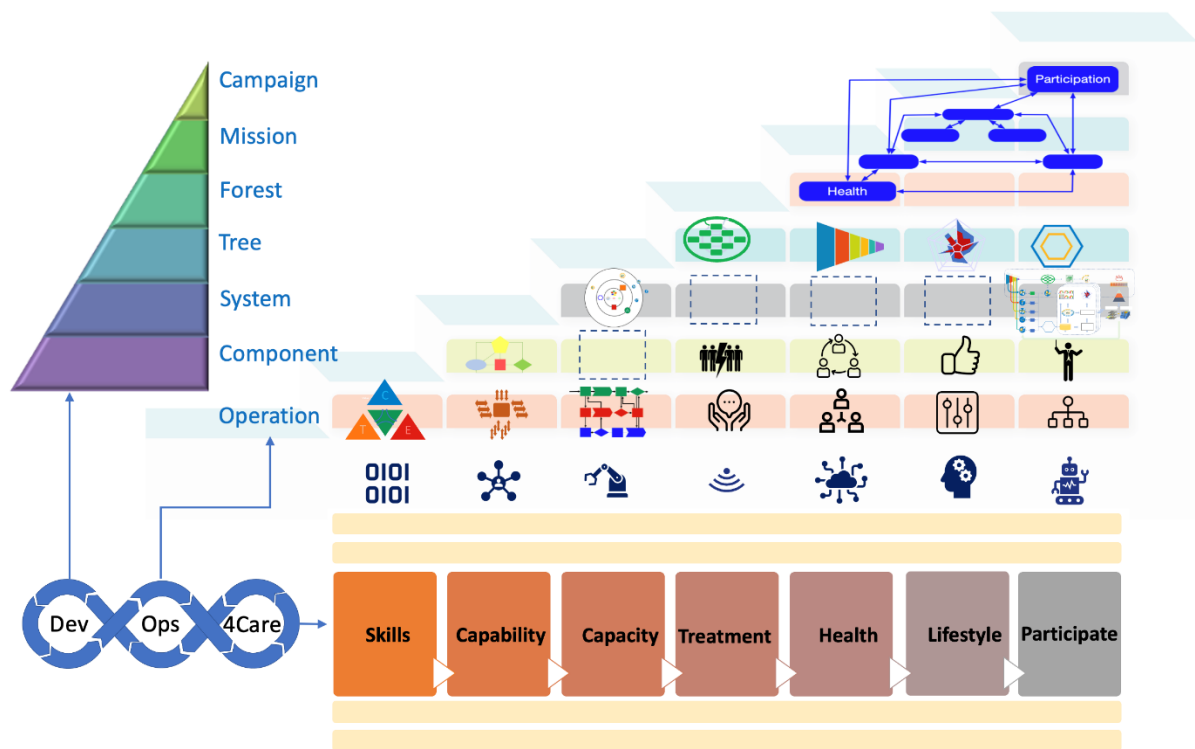
Control

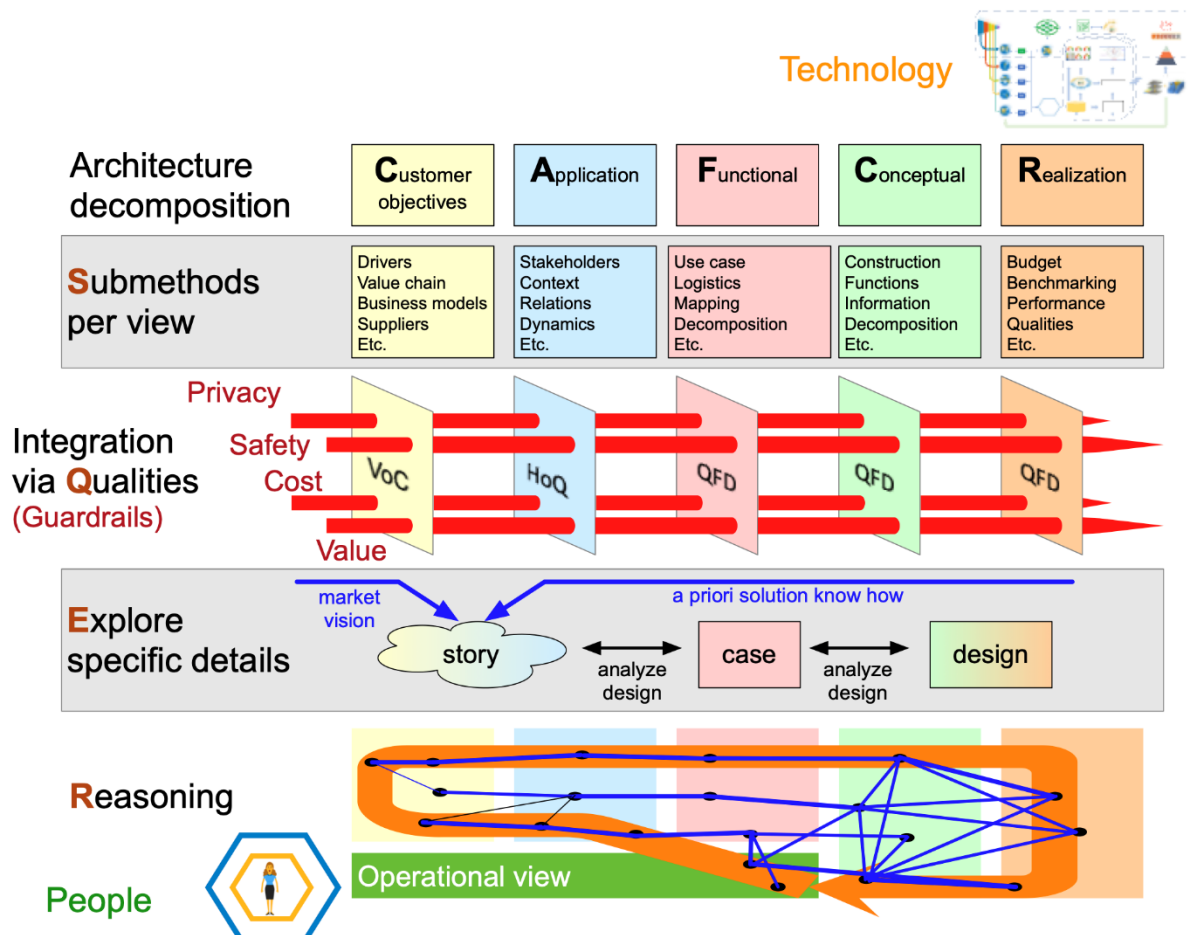
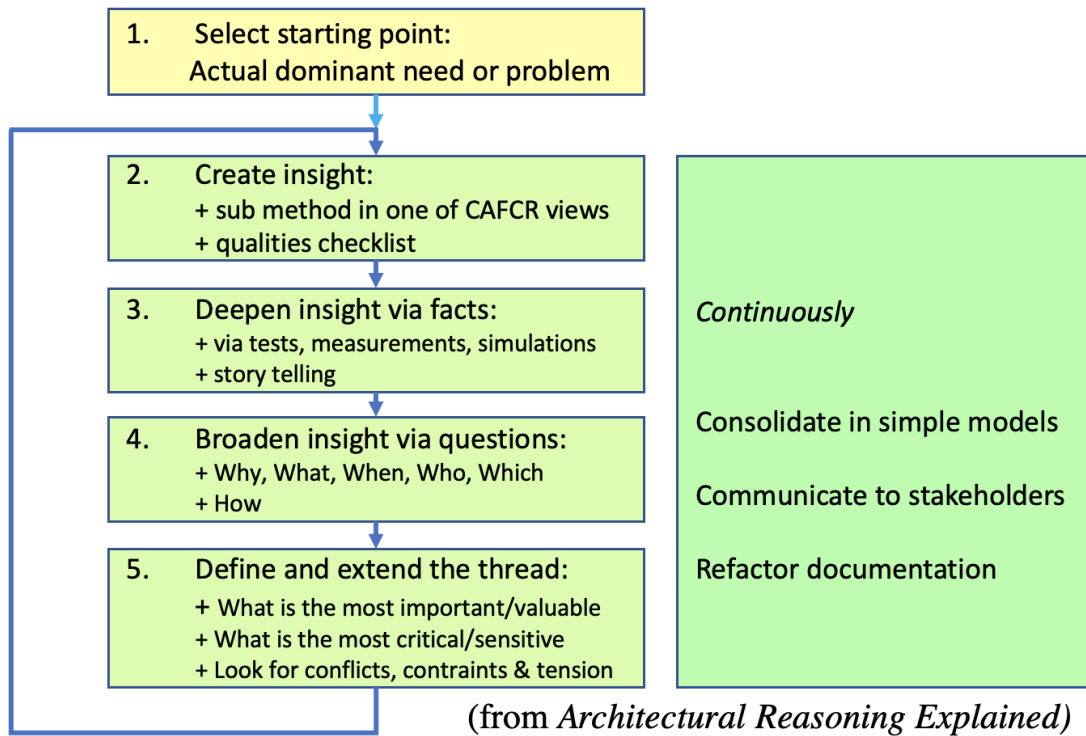


Command





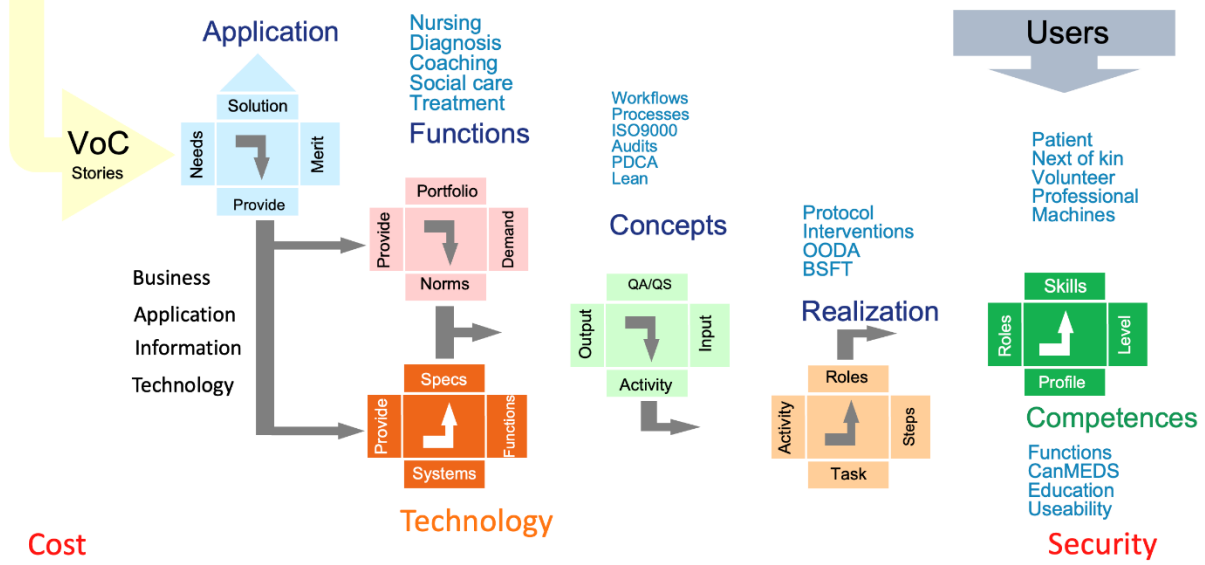




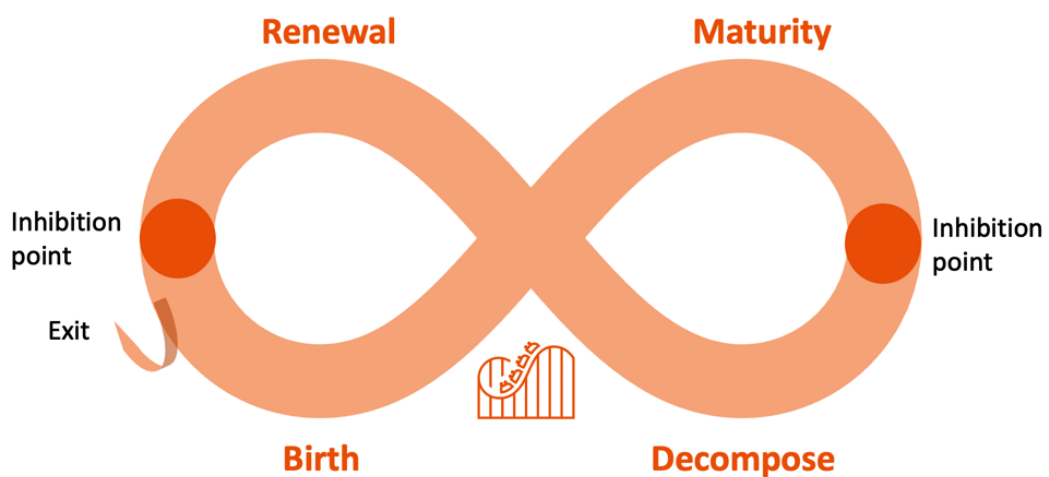
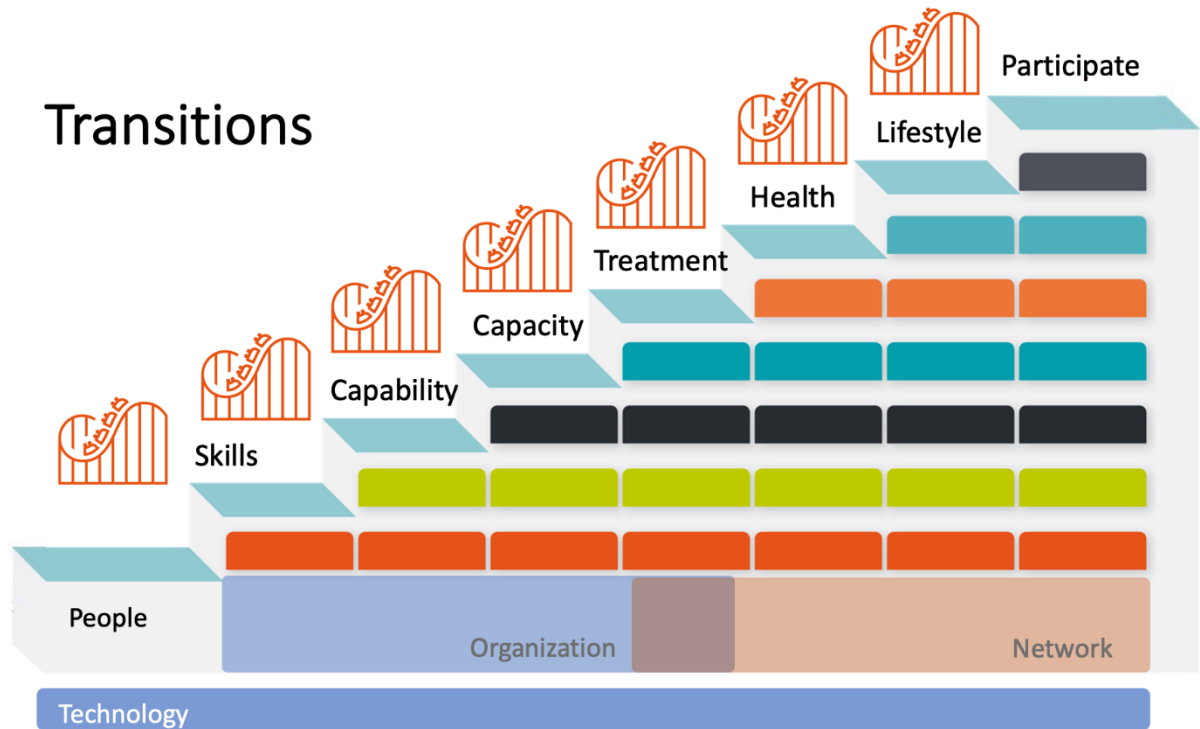
Value

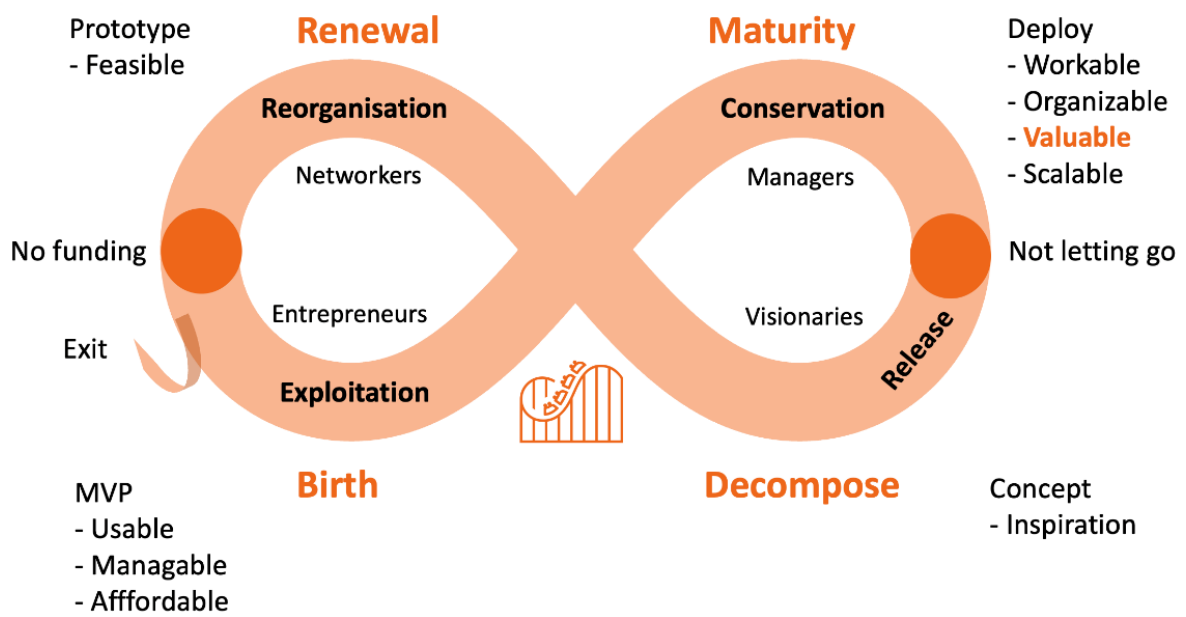
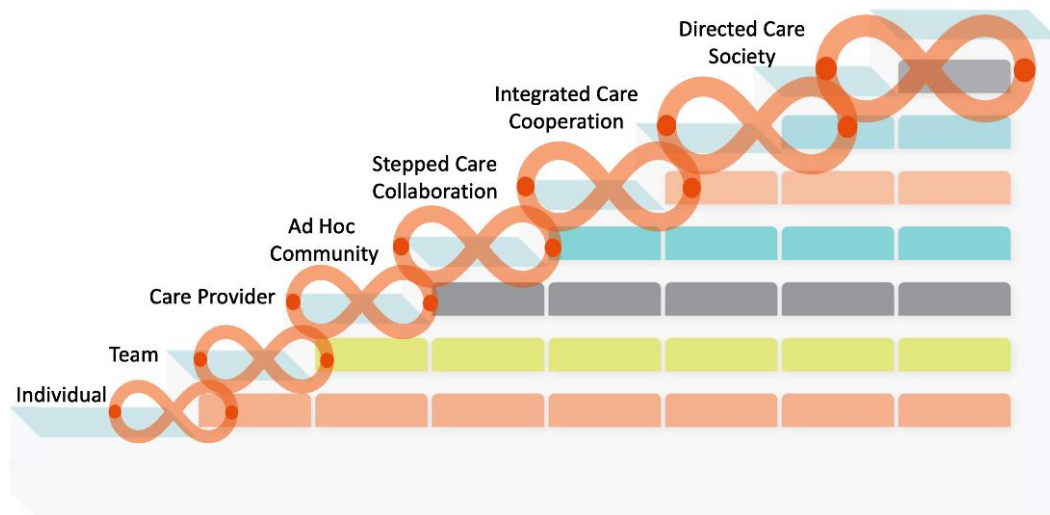
Safety

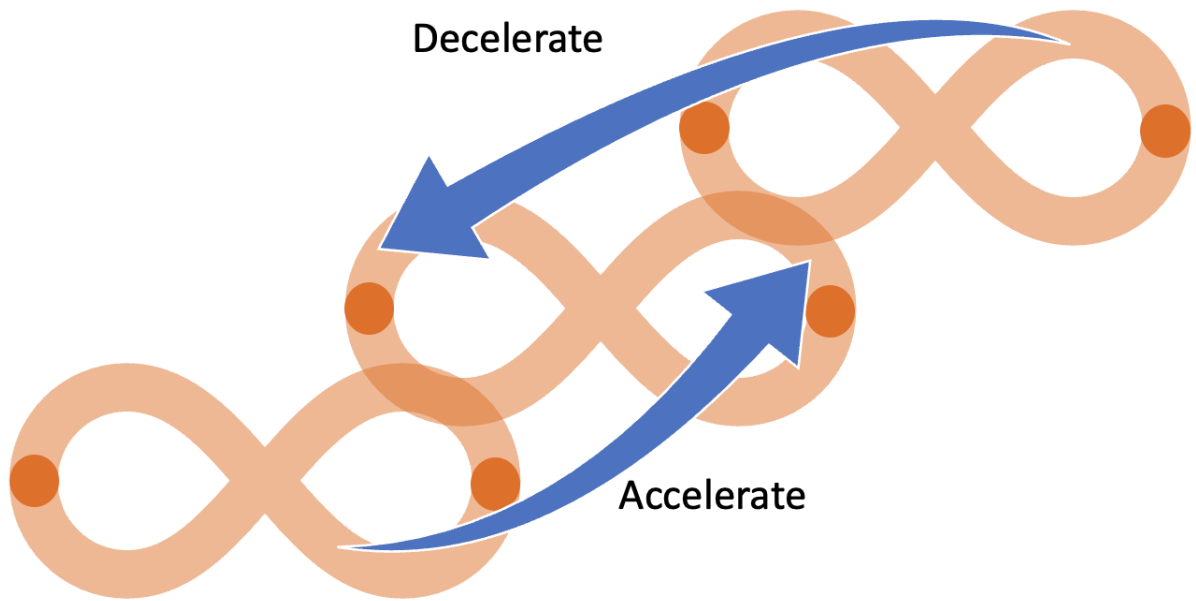
Customer Objectives



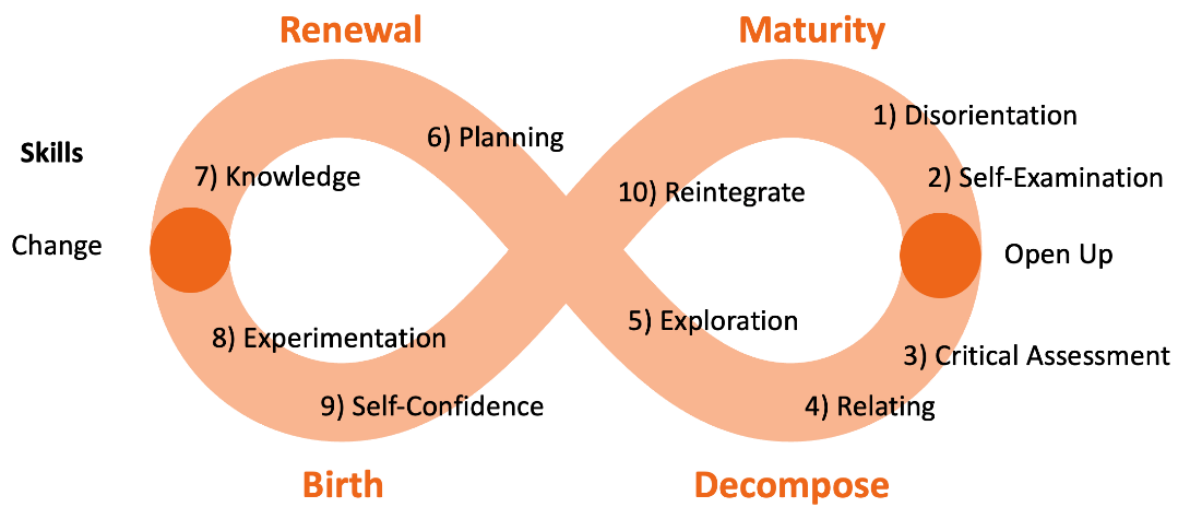
Chapter 6: Applying the Panarchy Principle



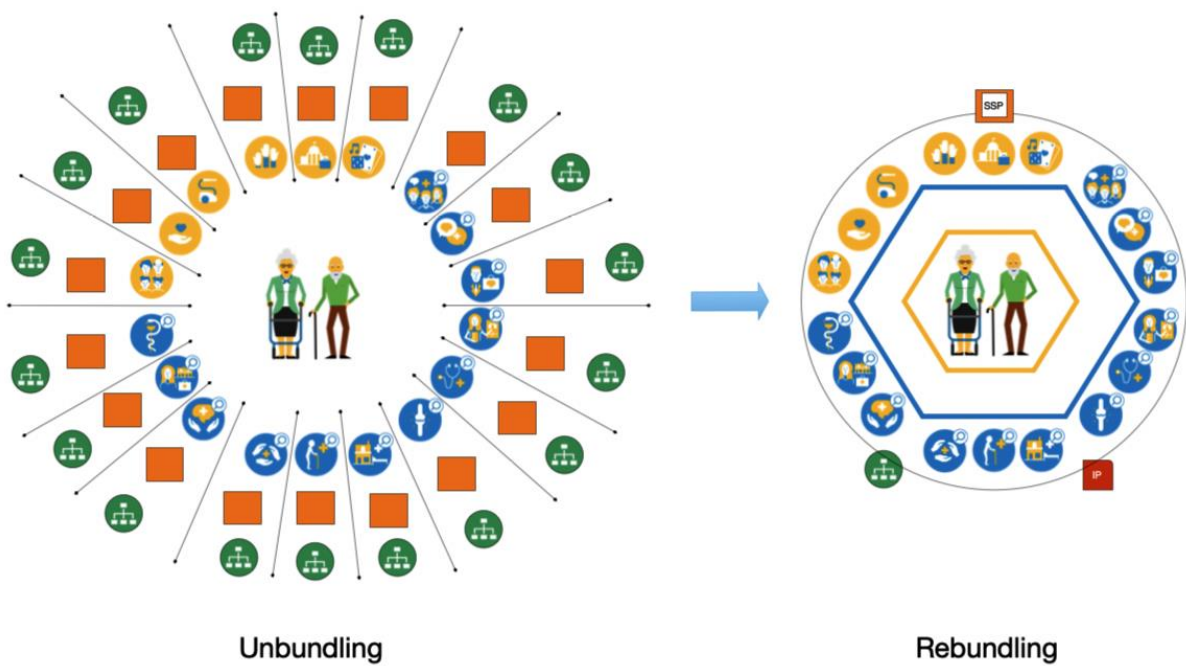
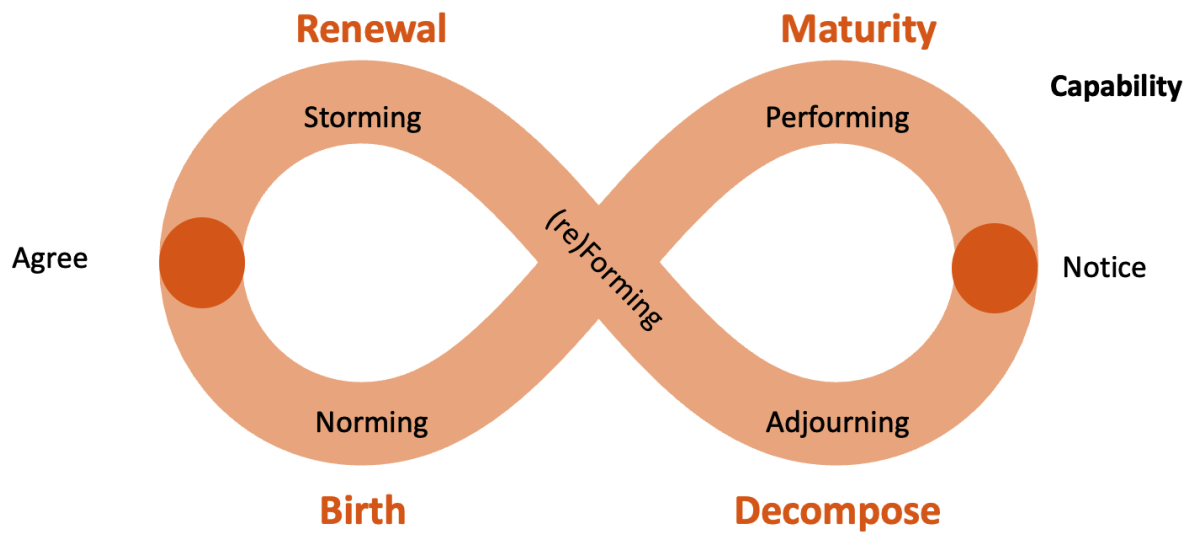




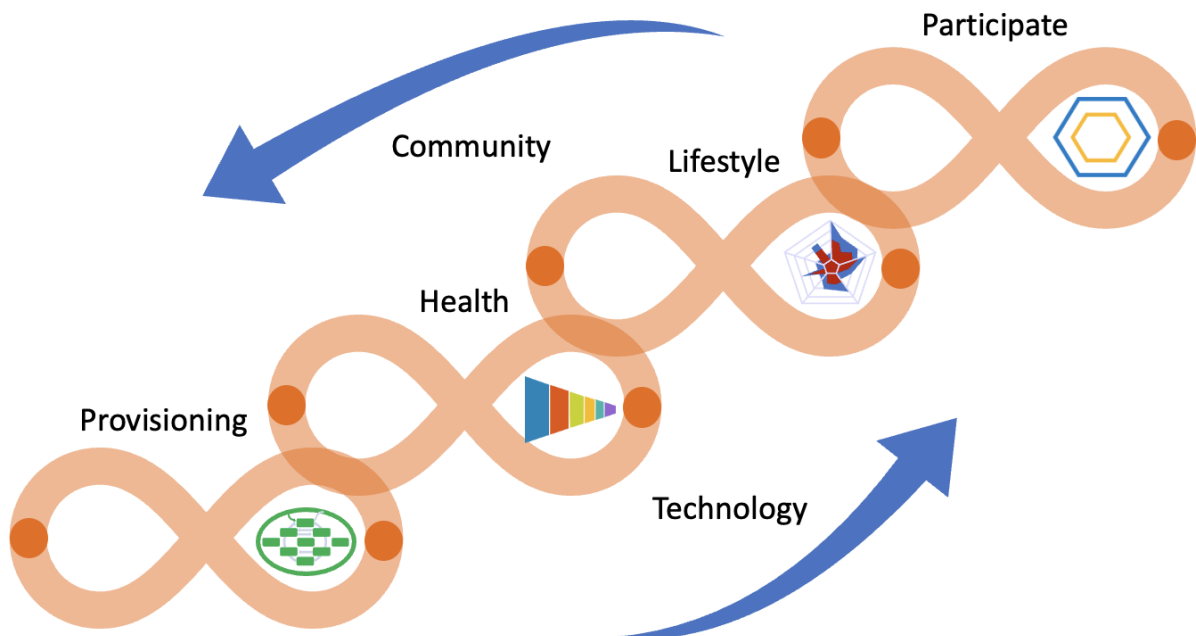
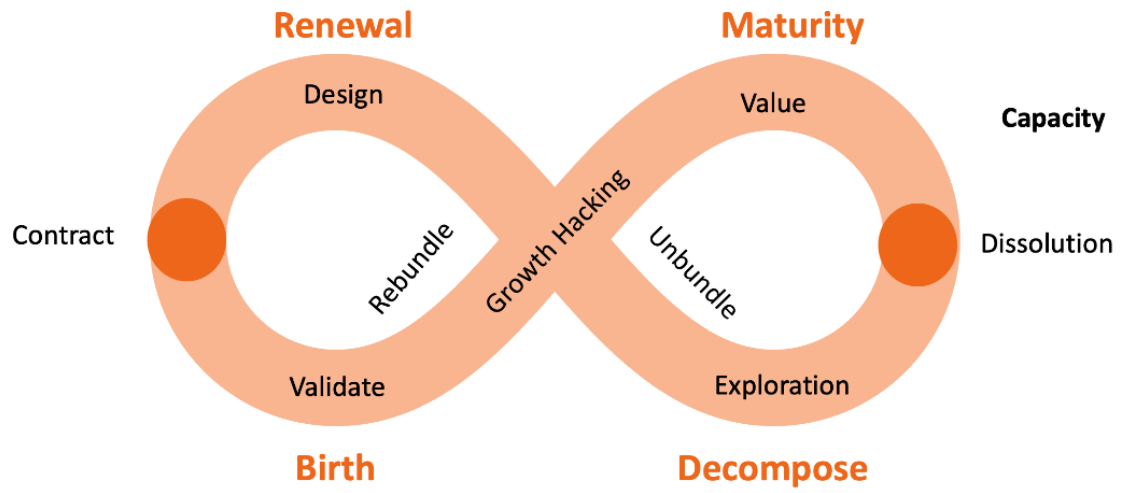
Individual



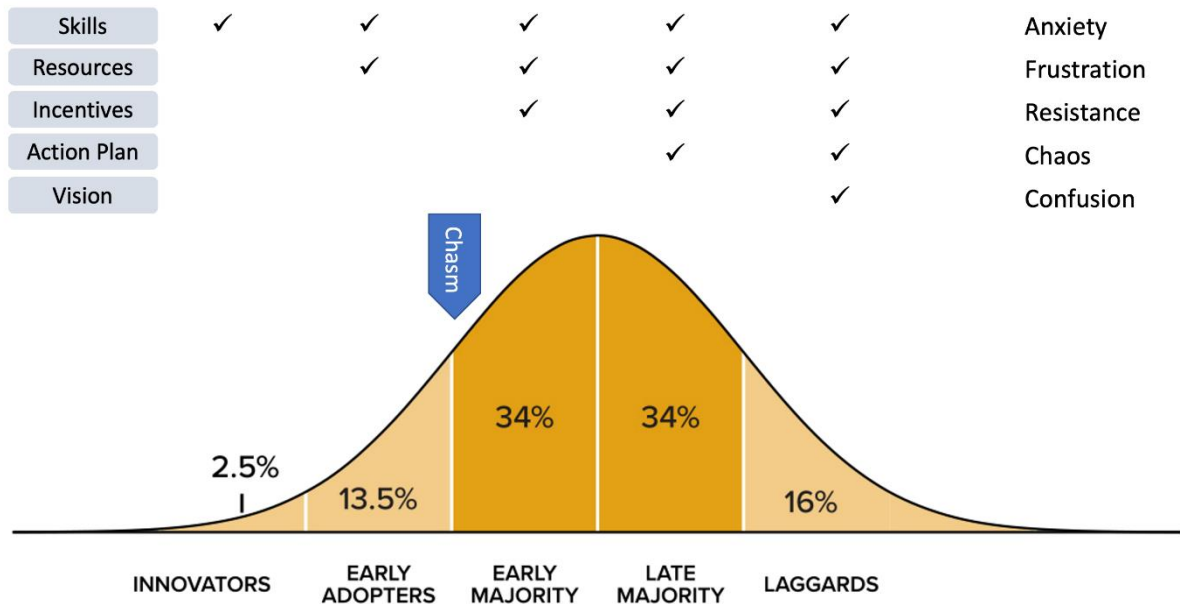
Team

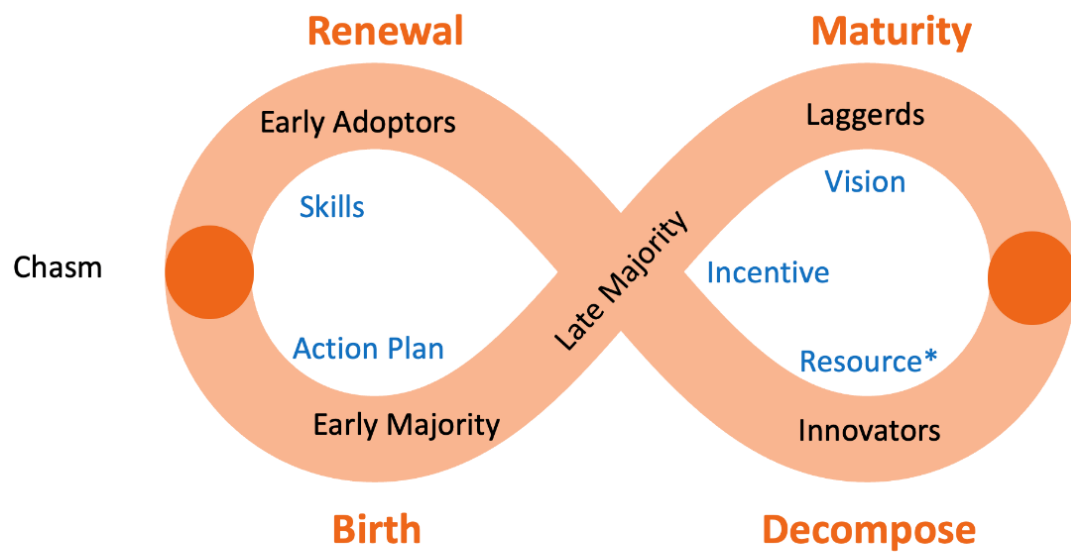


Organizing Micro-Enterprises



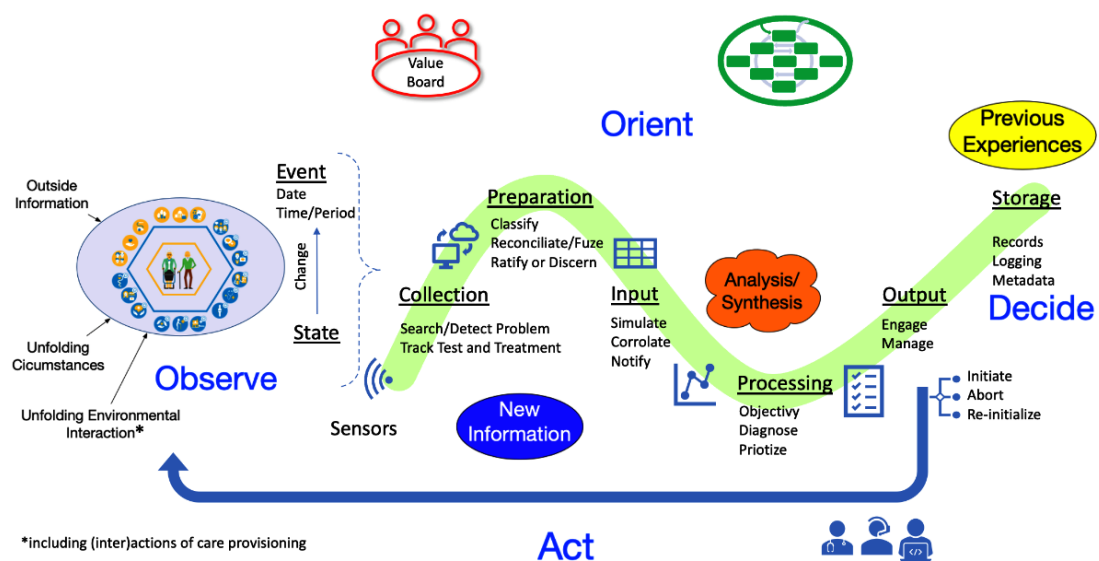
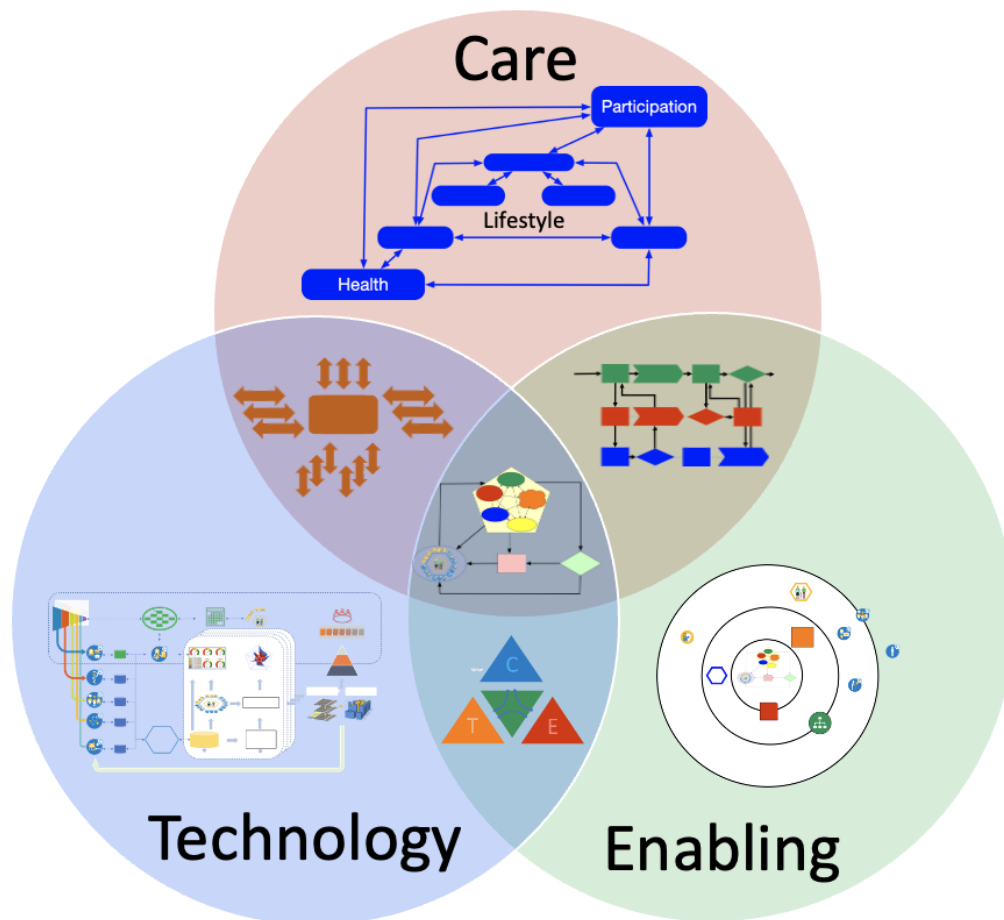
Vision	Action Plan	Incentives	Resources	Skills	Adoption
	Action Plan	Incentives	Resources	Skills	Confusion
Vision		Incentives	Resources	Skills	Chaos
Vision	Action Plan		Resources	Skills	Resistance
Vision	Action Plan	Incentives		Skills	Frustration
Vision	Action Plan	Incentives	Resources		Anxiety





*new technology

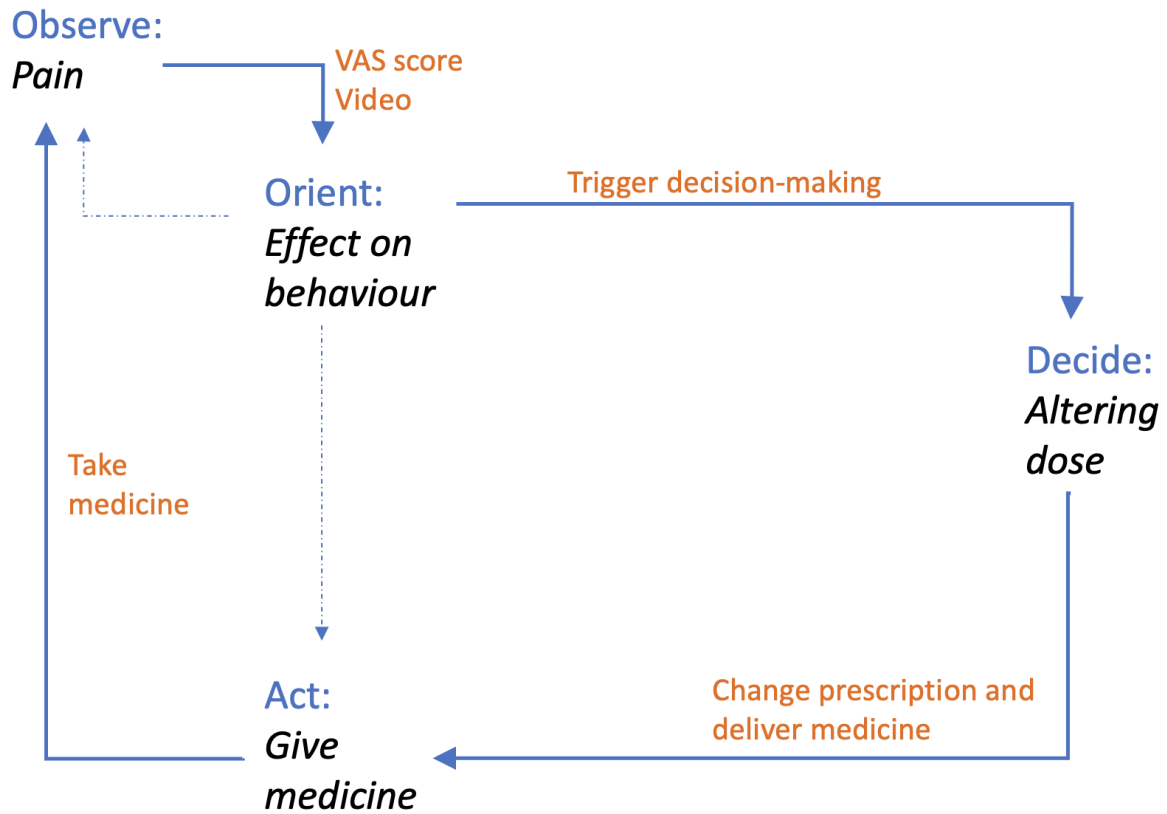
Chapter 7: Creating New Platforms with OODA



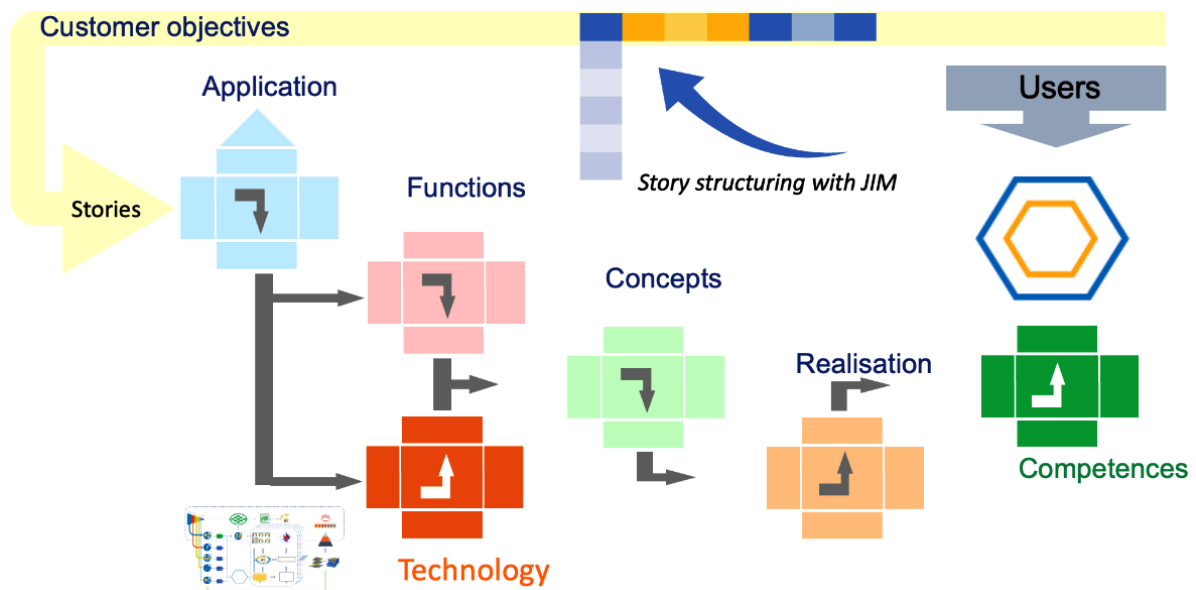
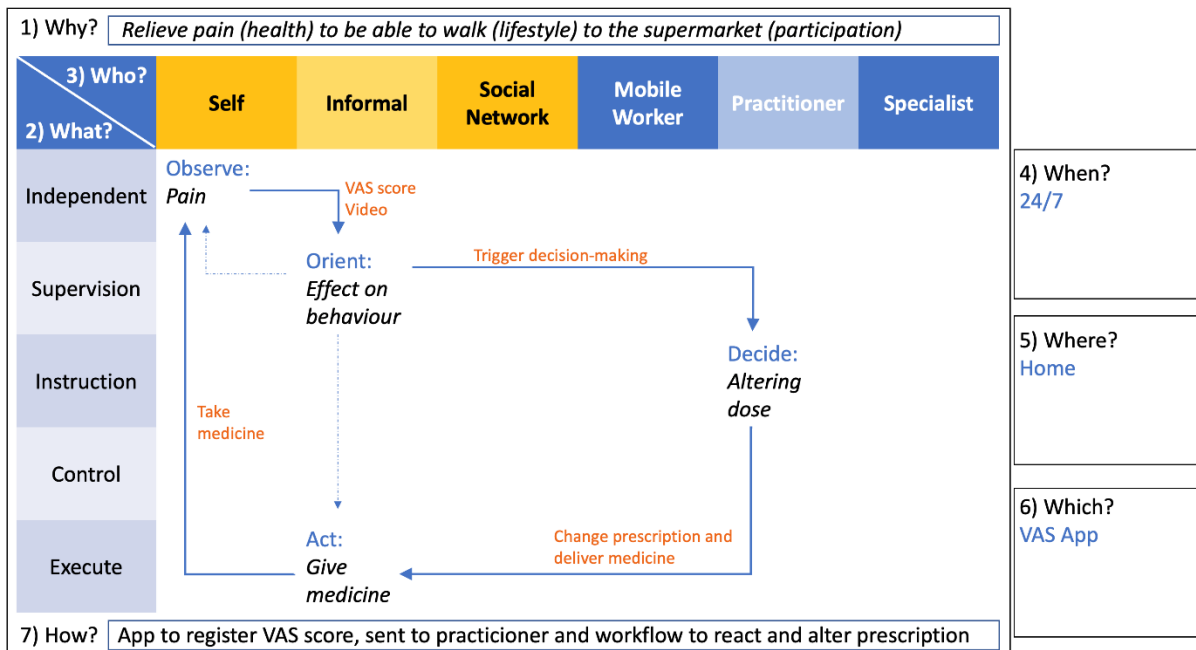


*Moving from only face to face to deliver care in groups, by phone, etc.

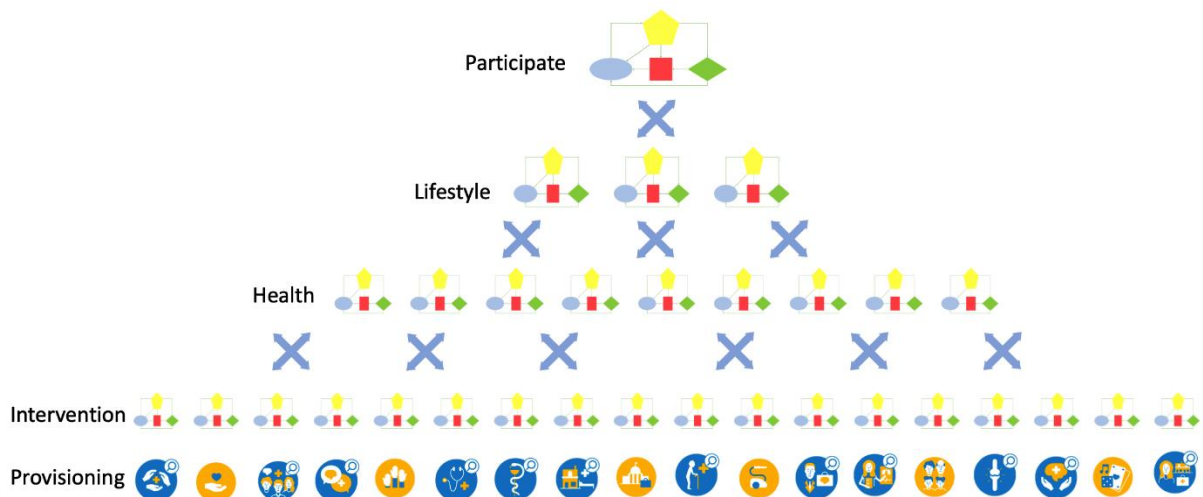
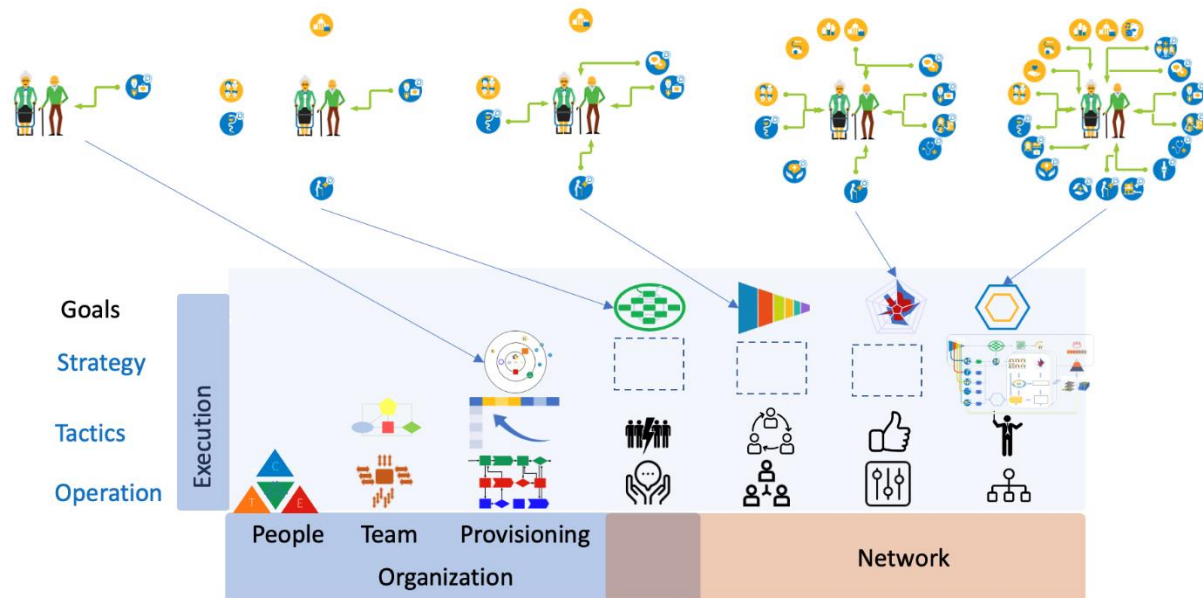
Chapter 8: Learning How Interaction Works in Technology-Enabled Care Teams

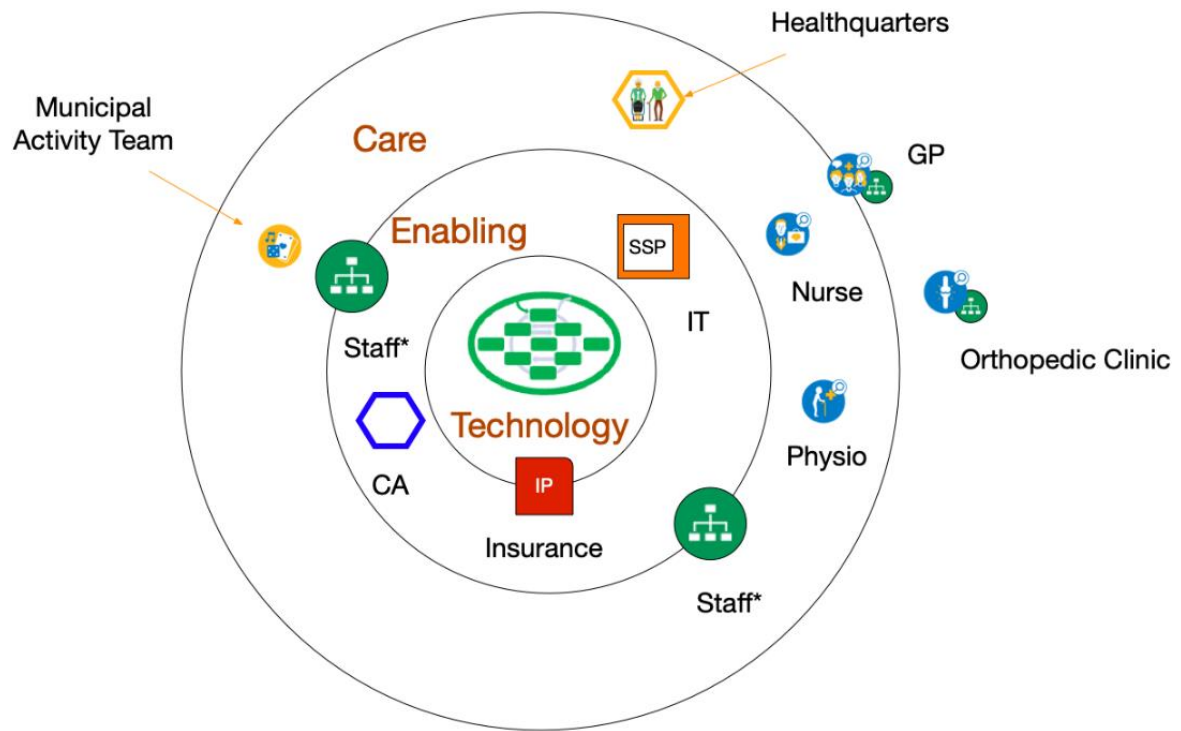


1) Why?							
3) Who?	Self	Informal	Social Network	Mobile Worker	Practitioner	Specialist	
2) What?							
Independent	<div style="position: relative; height: 150px;"> <div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%) rotate(45deg); font-size: 2em; color: blue; opacity: 0.5;"> Move to the upper left </div> </div>						4) When?
Supervision							5) Where?
Instruction							6) Which?
Control							
Execute							
7) How?							

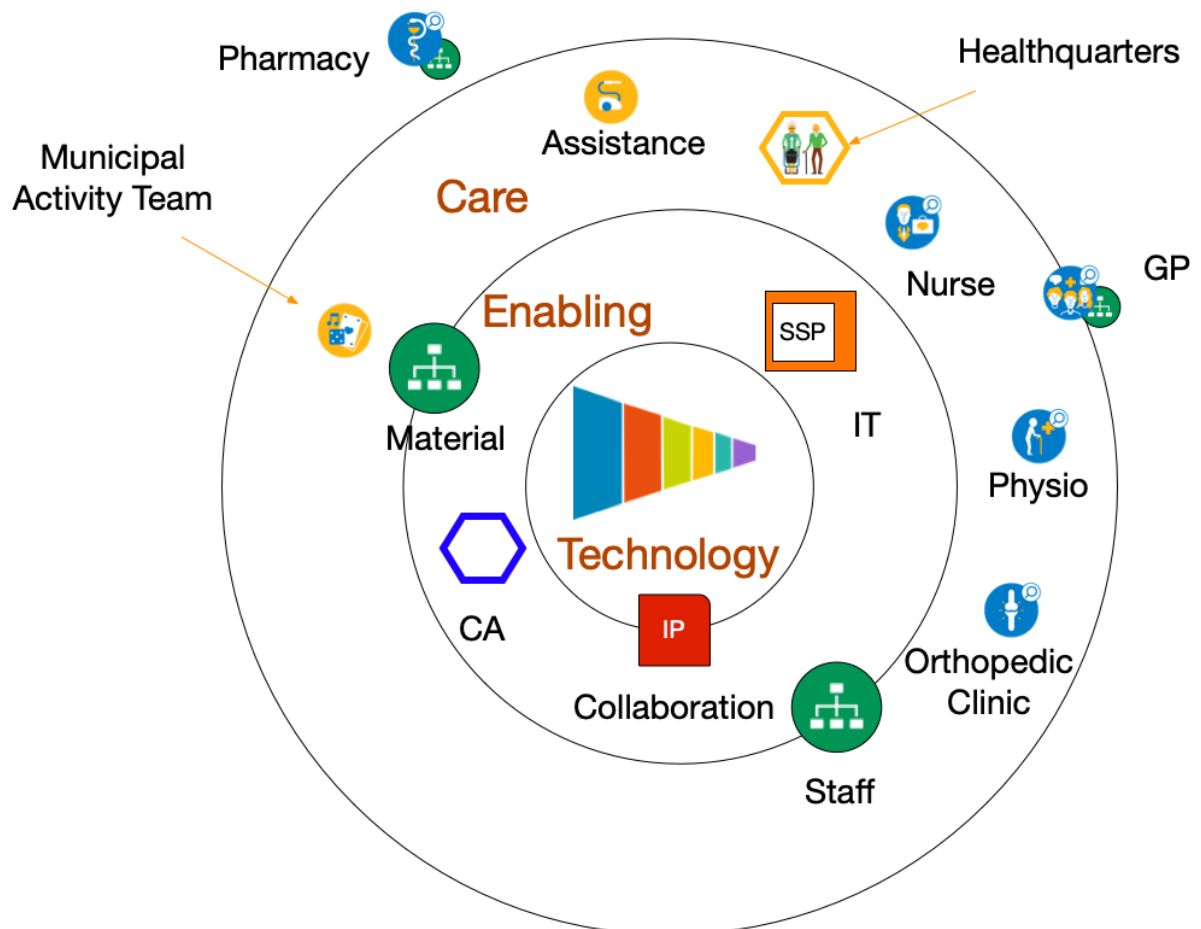


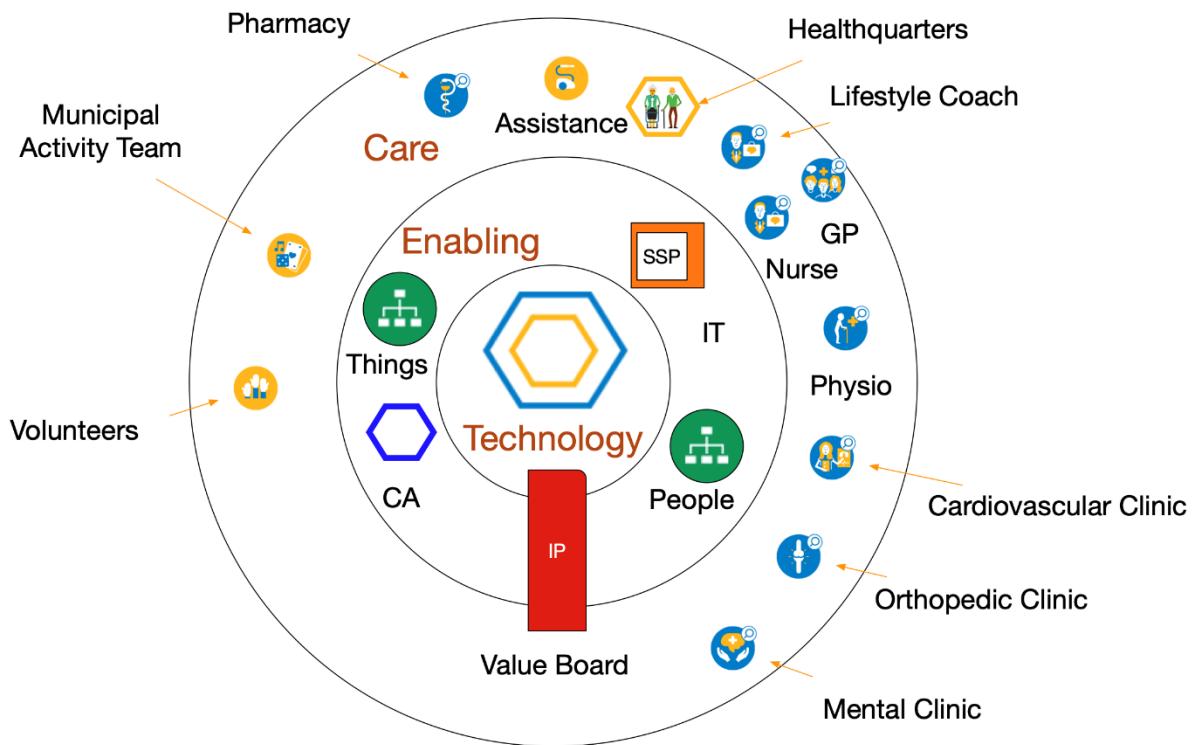
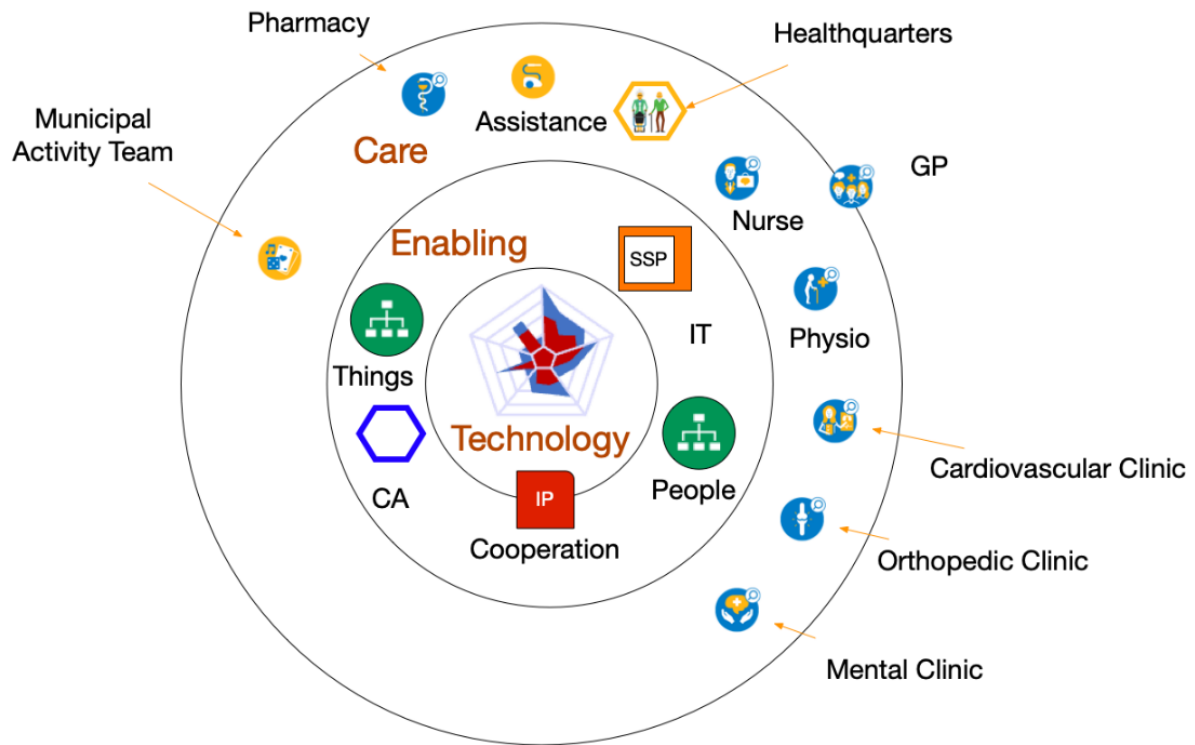
Chapter 9: Working with Complex (System of) Systems

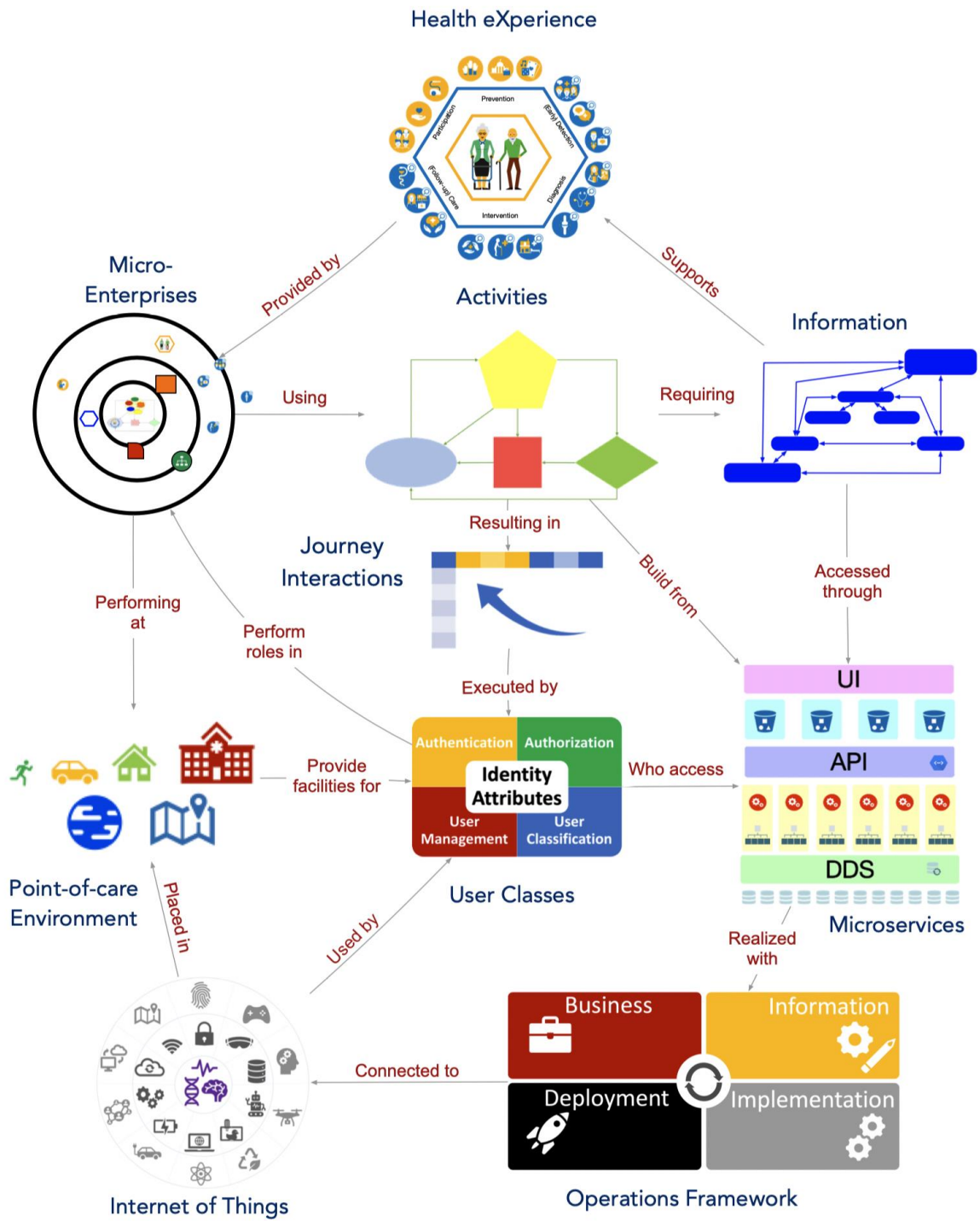




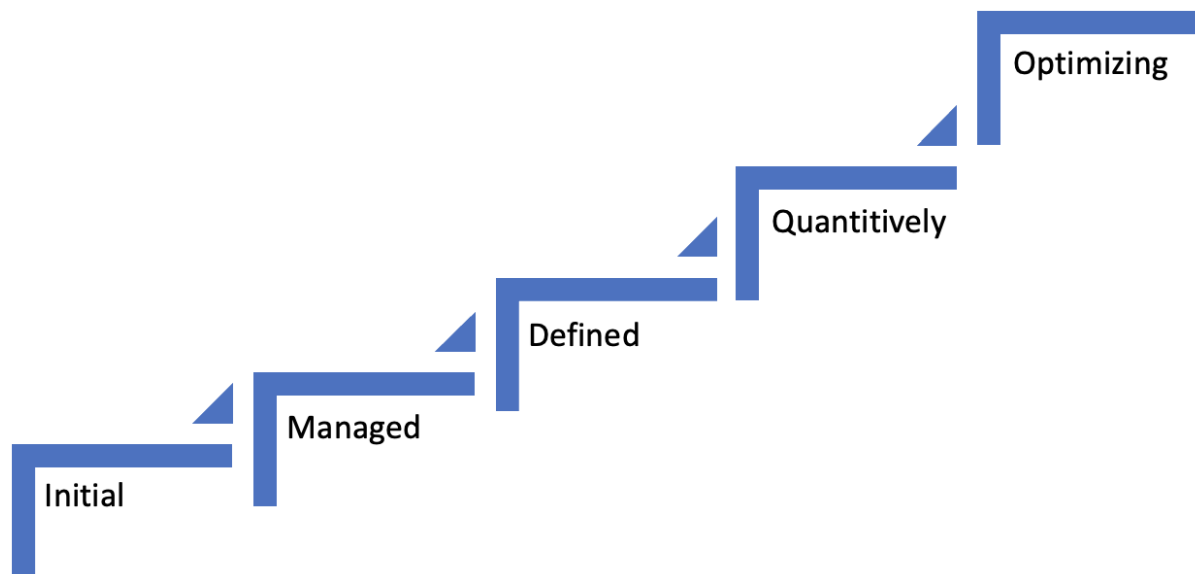
* collaborating on training





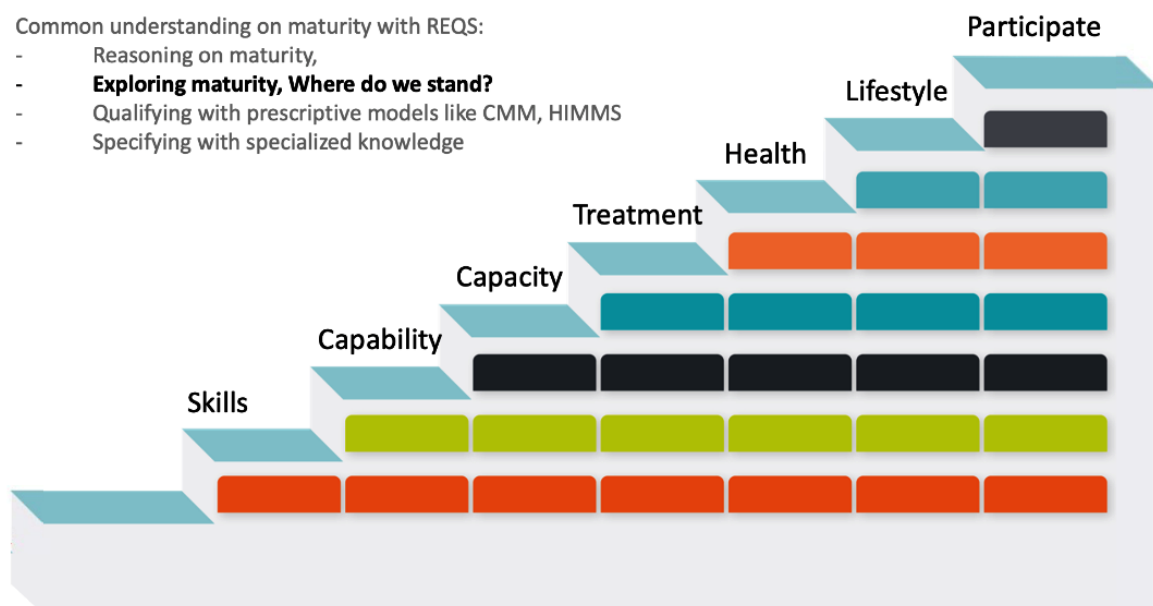


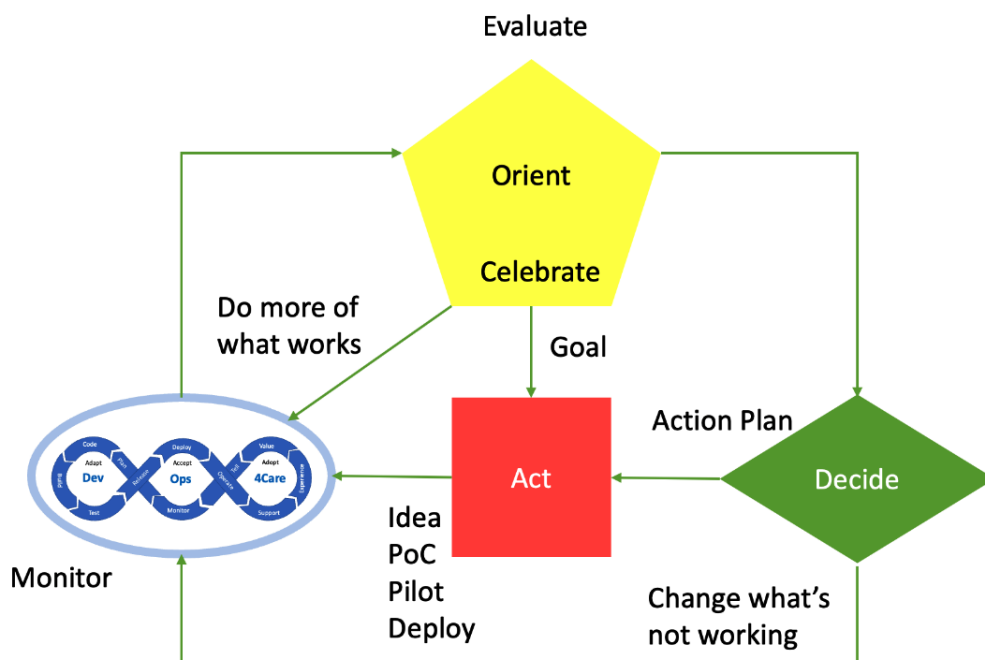
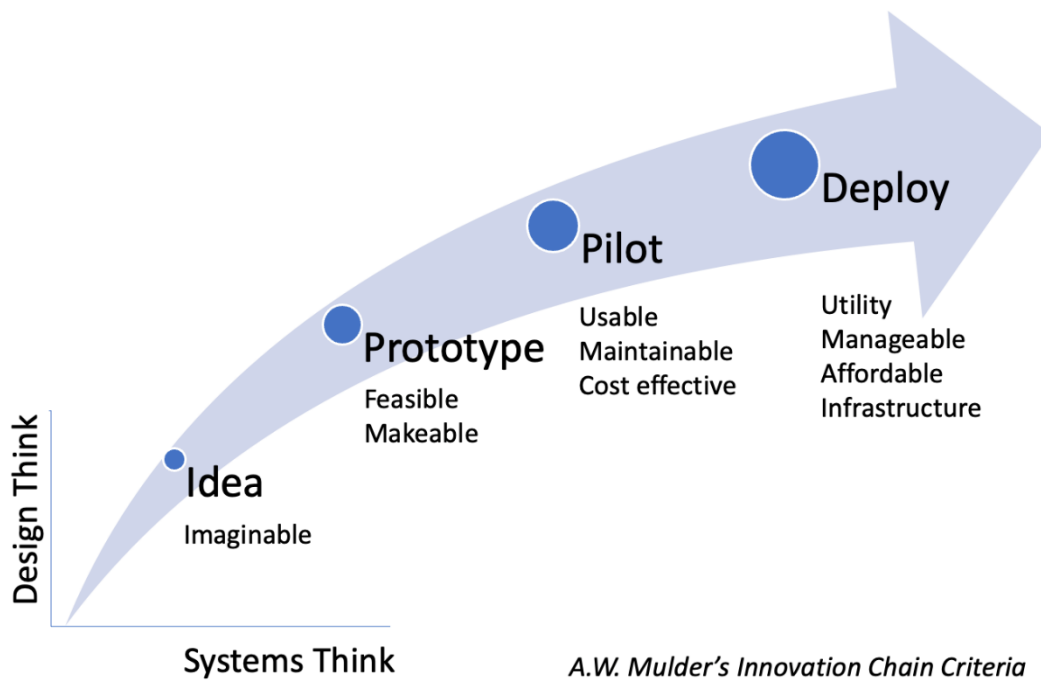
Chapter 10: Assessments with TiSH

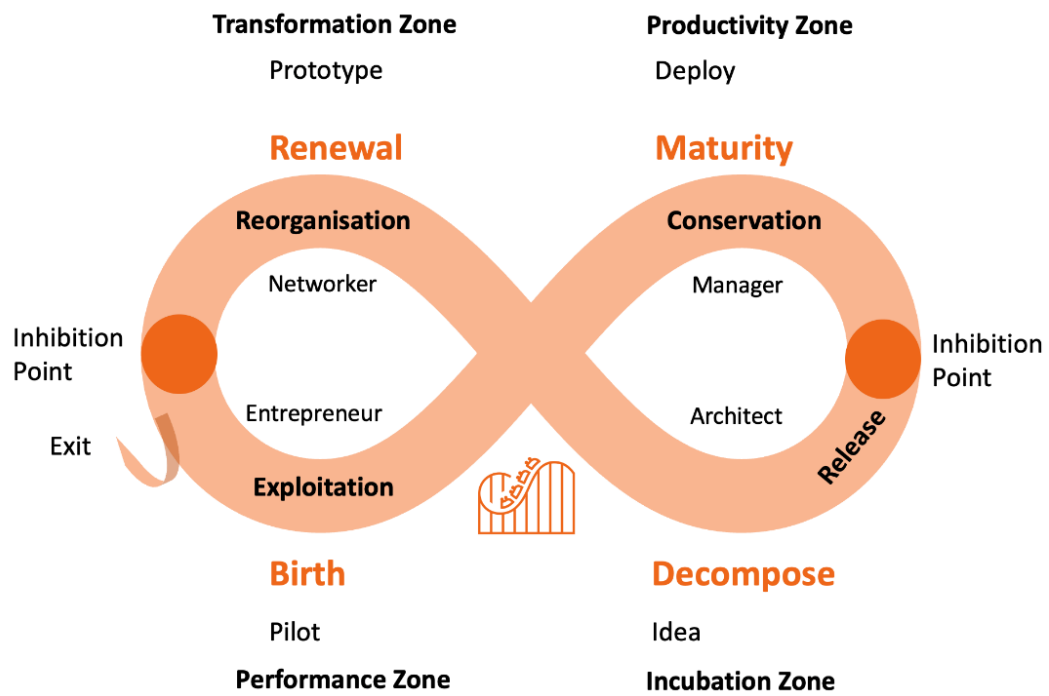


Common understanding on maturity with REQS:

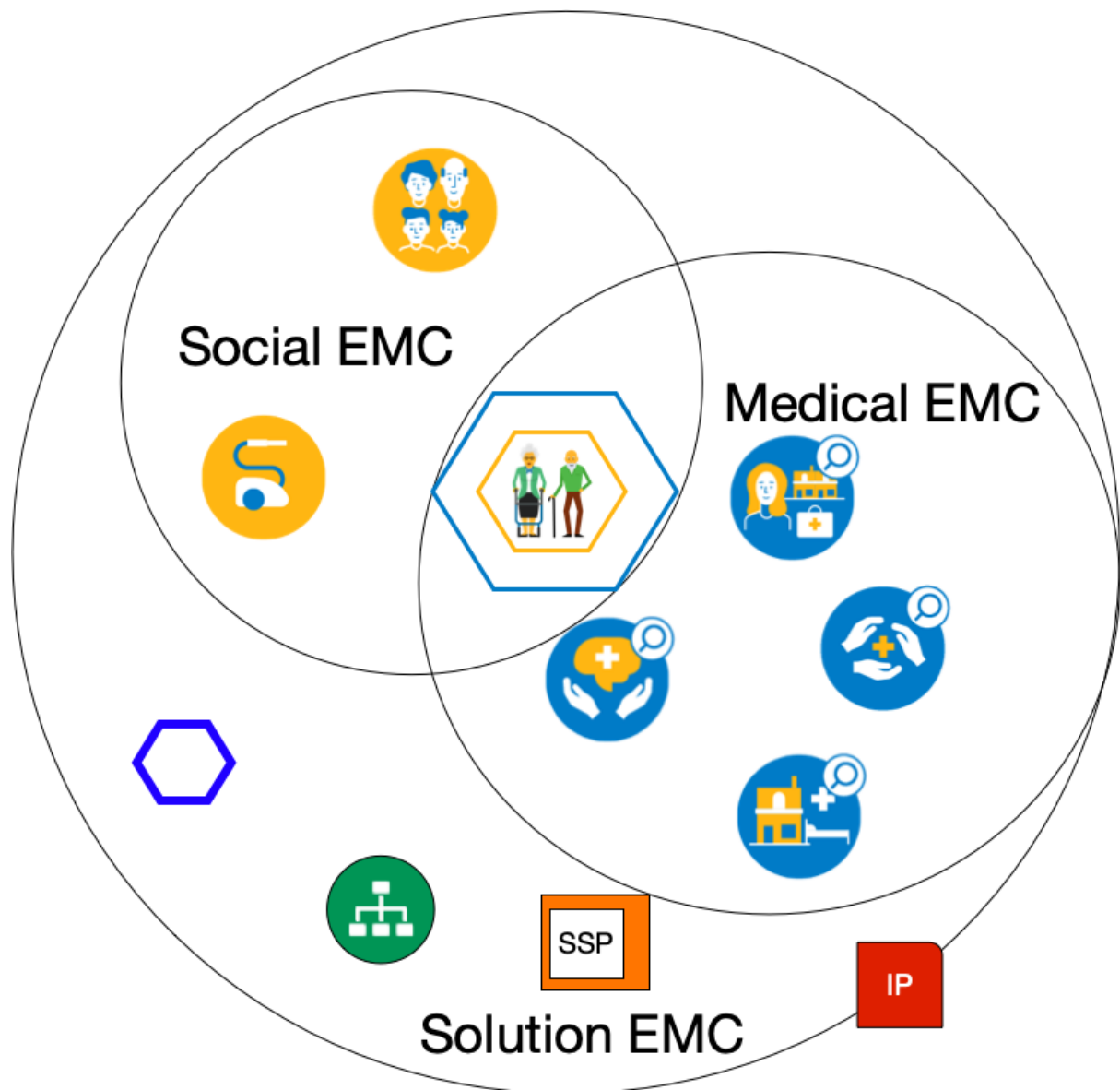
- Reasoning on maturity,
- **Exploring maturity, Where do we stand?**
- Qualifying with prescriptive models like CMM, HIMMS
- Specifying with specialized knowledge

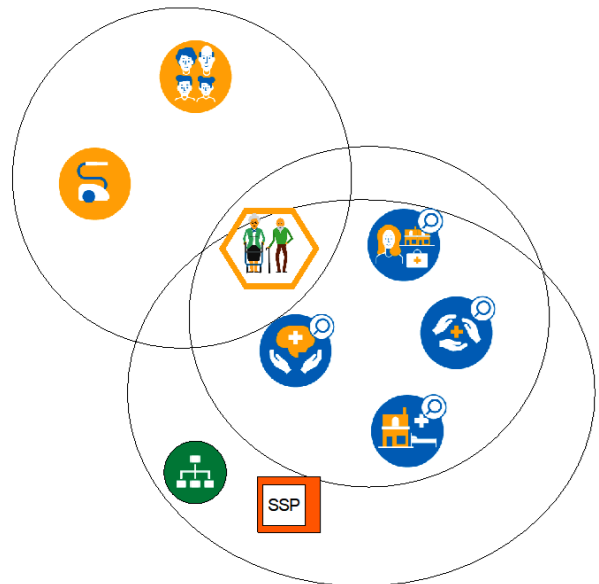
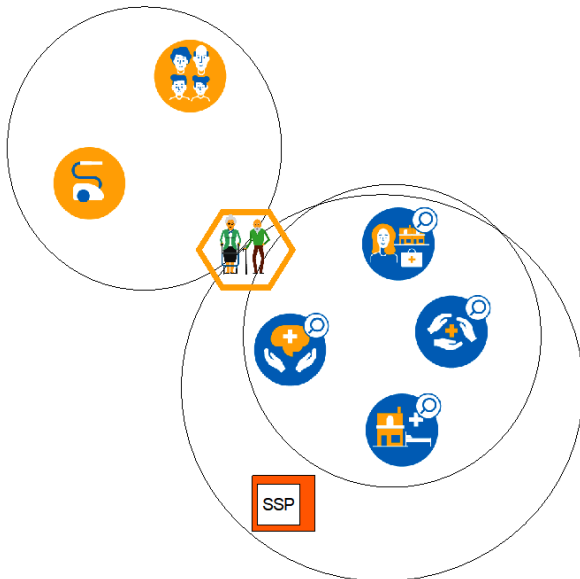
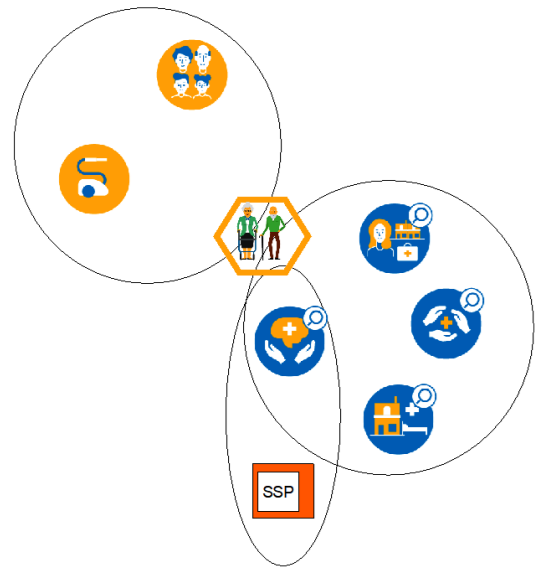
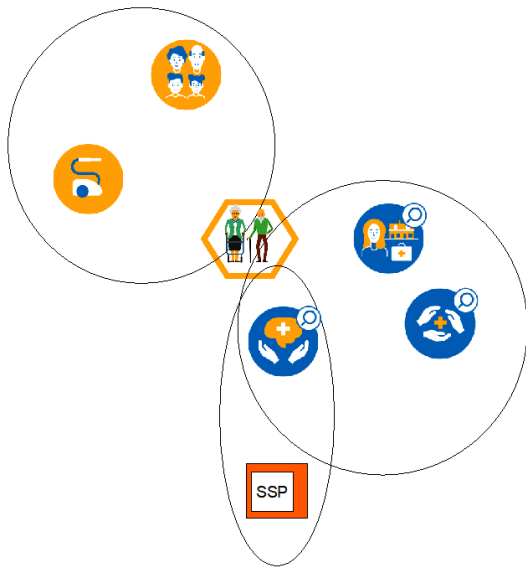


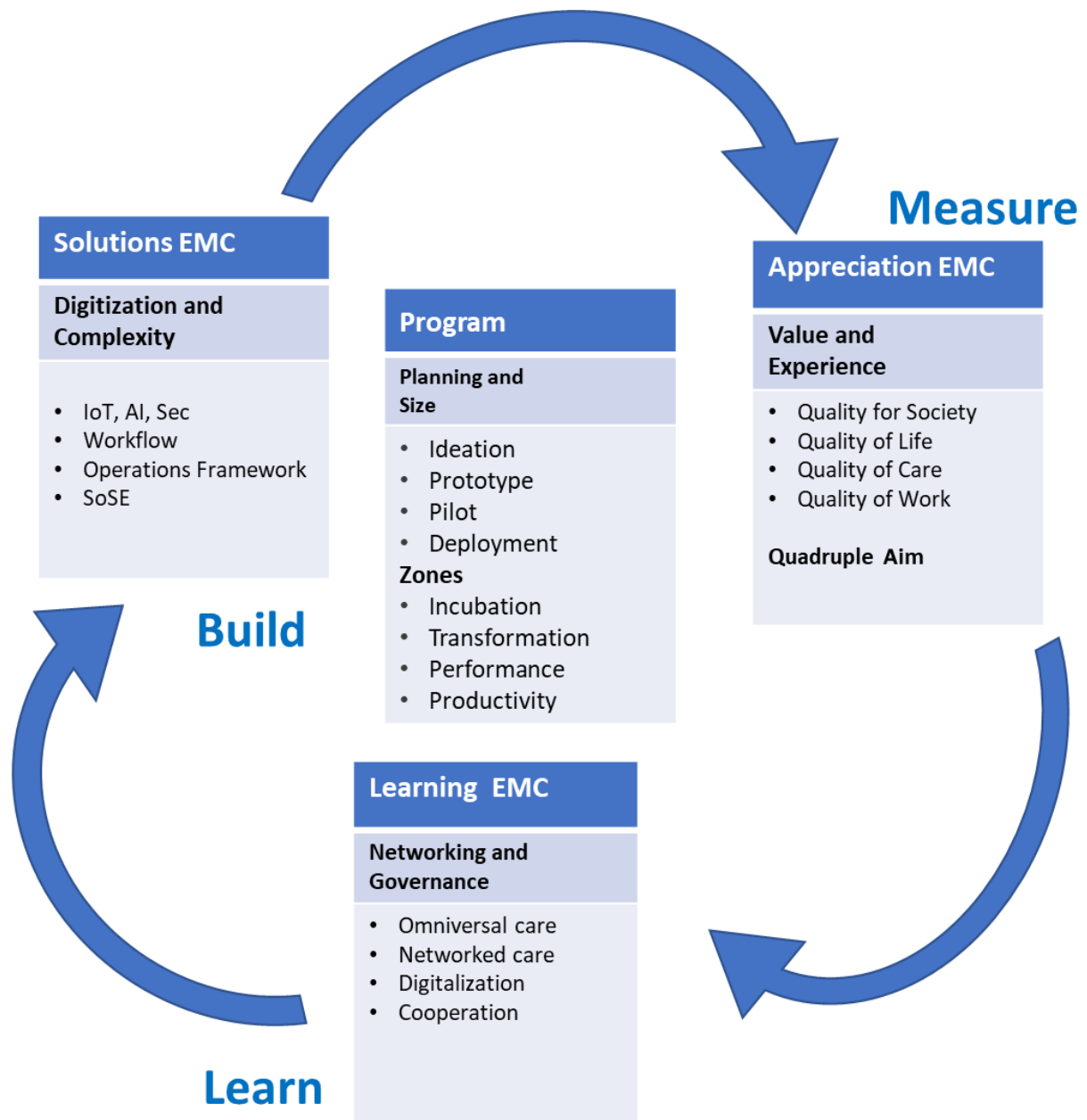




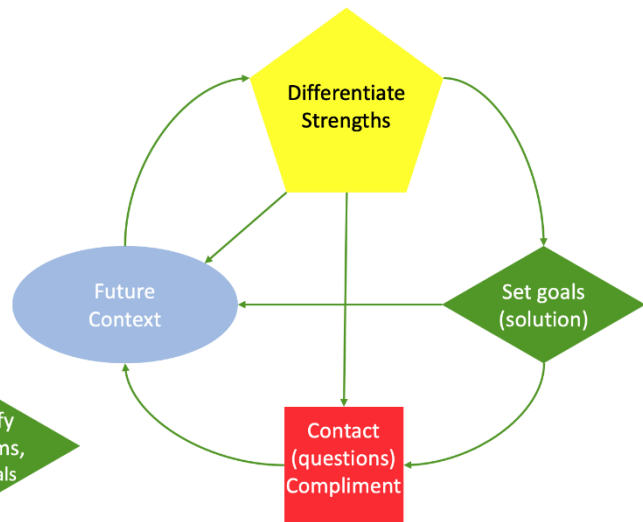
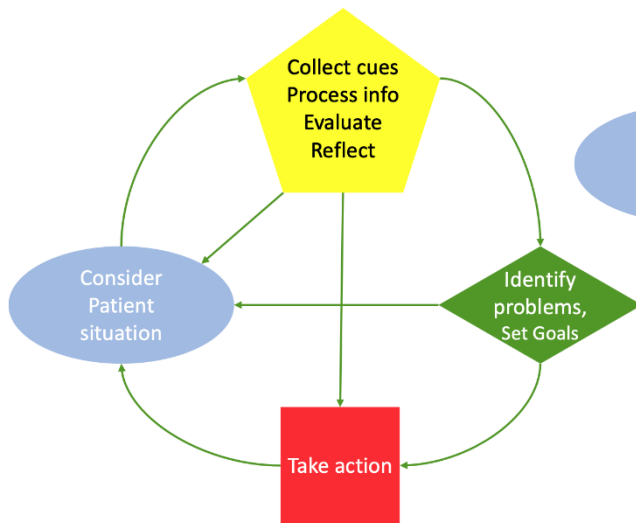
Chapter 11: Planning, Designing, and Architecting the Transformation





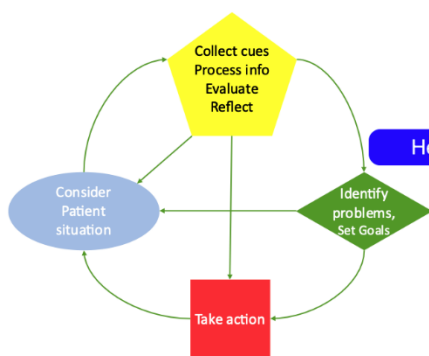


CRC



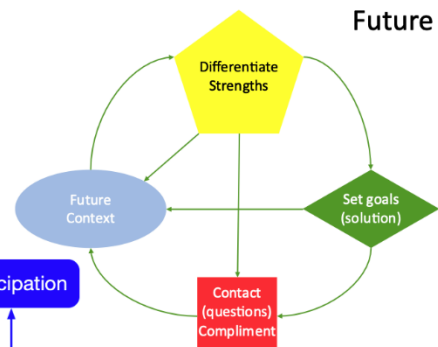
SFT

History

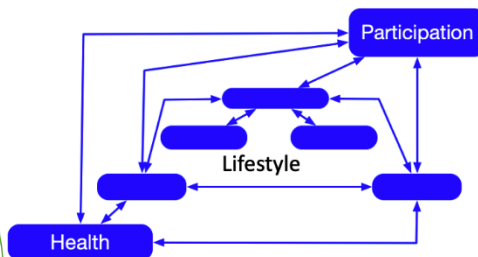


Problem focused

Future



Solution focused



Chapter 12: Executing the Transformation

