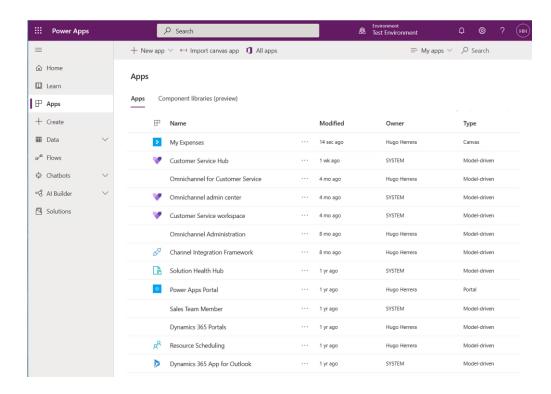
# Chapter 1: Introducing Power Platform Solution Architecture



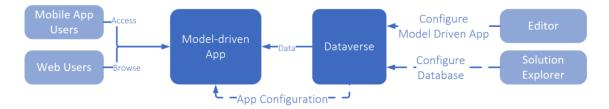


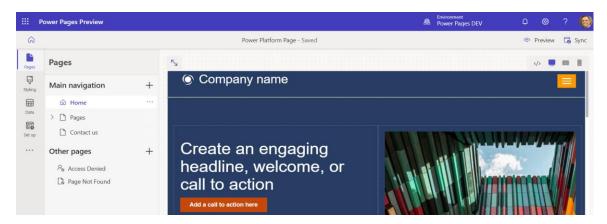
#### **Power Platform Dataverse**

**Architecture Overview** Business Process Flows **Security Roles Exchange Online** Plugins SharePoint Field-Level Security Skype/Skype for Power Control Azure Security Groups **Instant Flows** OneNote **Scheduled Flows** Dataverse Data Workflows Bing Maps Actions Virtual Tables Data Integrator Service Bus Database, Excel, SaaS Database, Excel, SaaS, Queue/Topic .Net Client OData Client

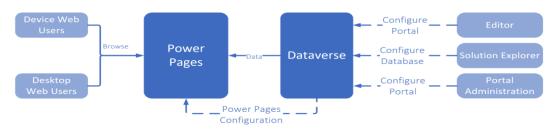


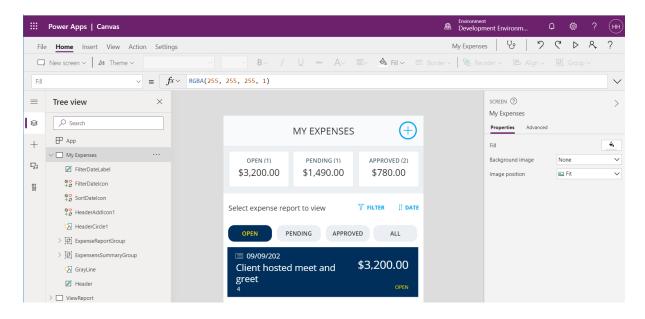
# **Model Driven Apps**Architecture Overview



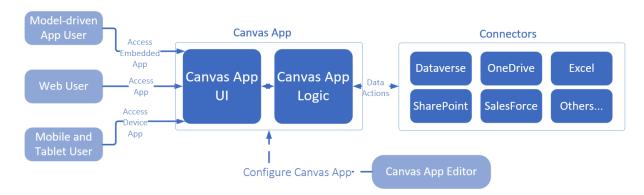


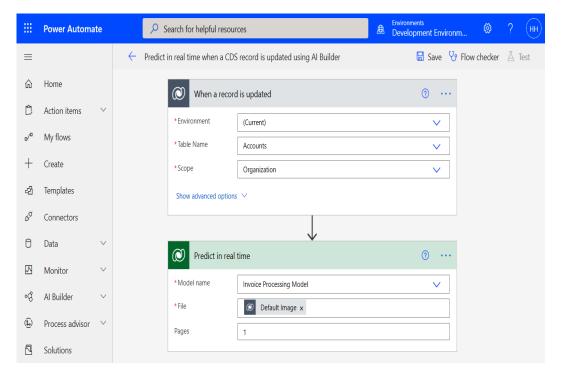
#### Power Pages Architecture Overview





## **Canvas Apps** Architecture Overview



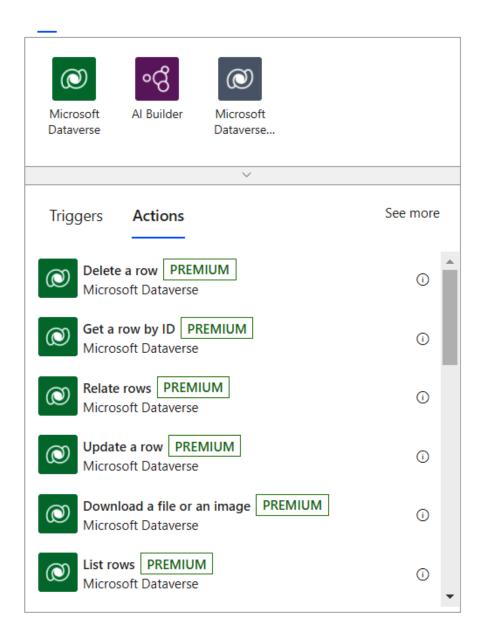






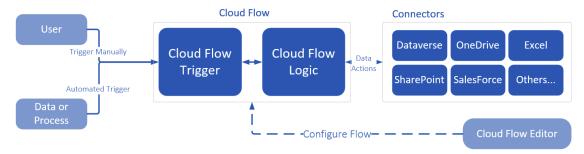


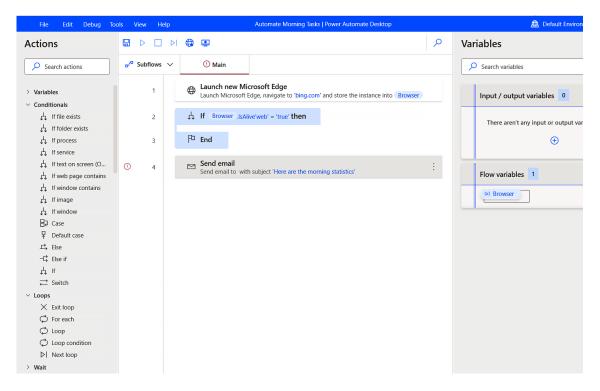




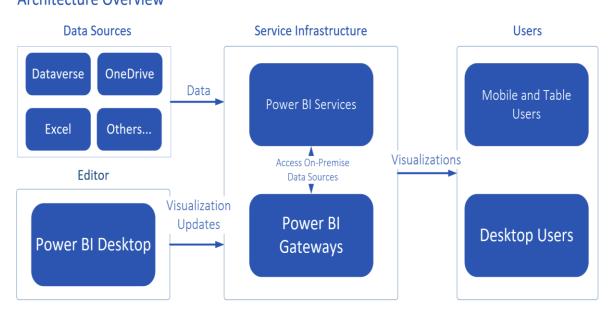
#### **Power Automate Cloud Flows**

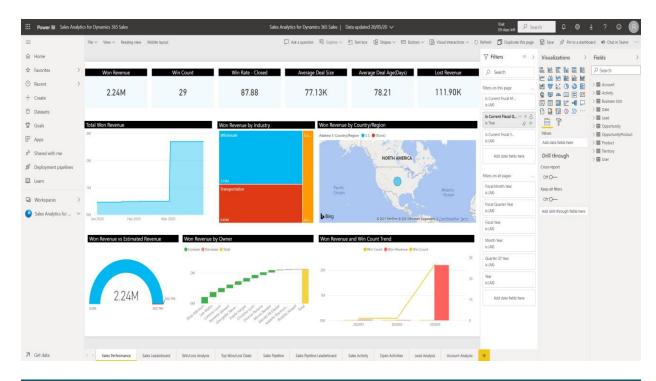
#### **Architecture Overview**

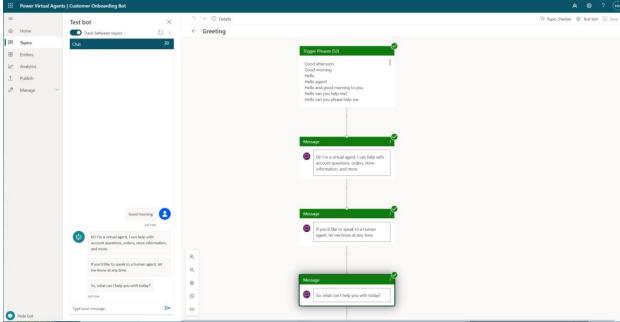




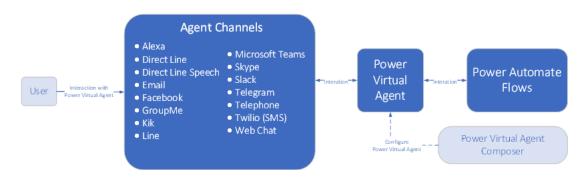
# **Power BI**Architecture Overview

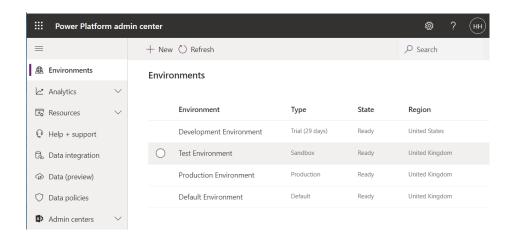






### **Power Virtual Agents** Architecture Overview

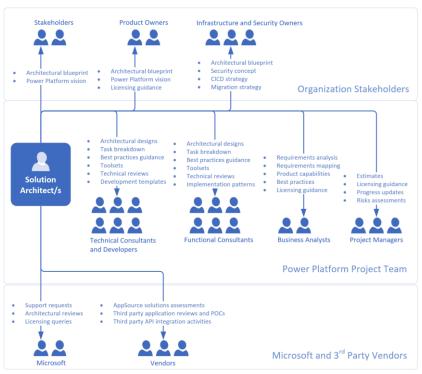




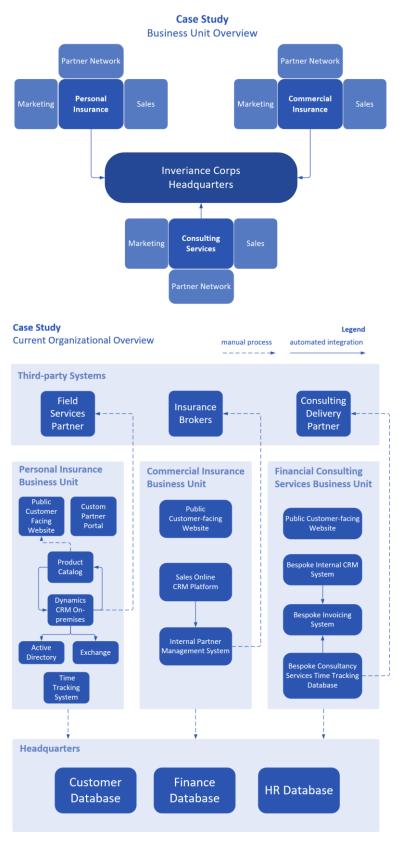


#### **Power Platform Solution Architecture**

A Hands-on Approach

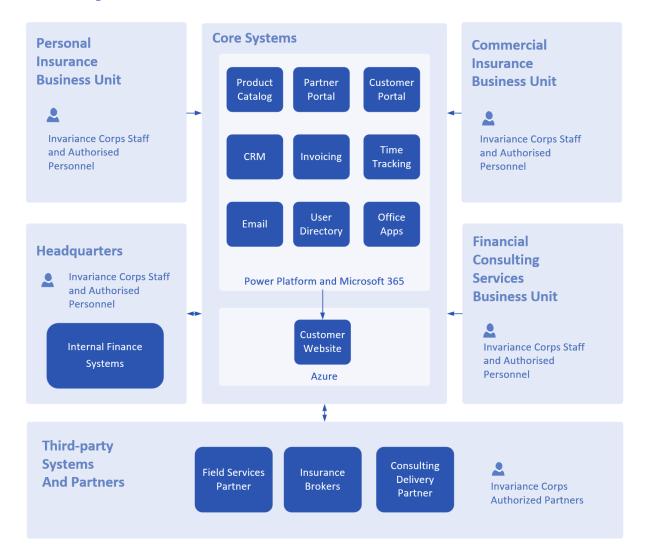


# Chapter 2: The Digital Transformation Case Study

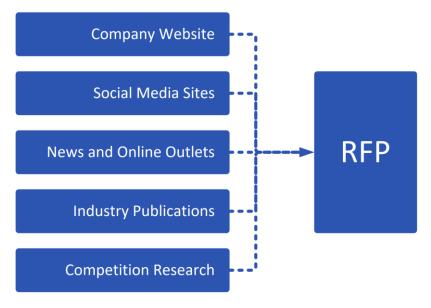


## Case study

## Desired high-level architecture overview

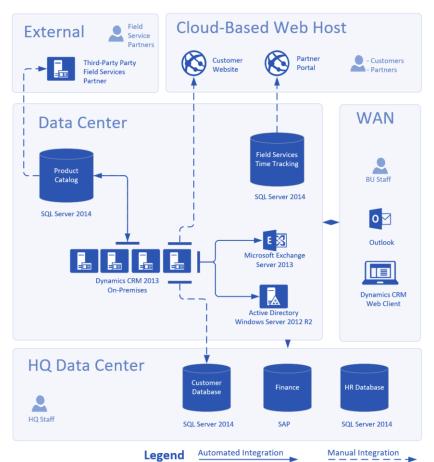


# Chapter 3: Discovery and Initial Solution Planning



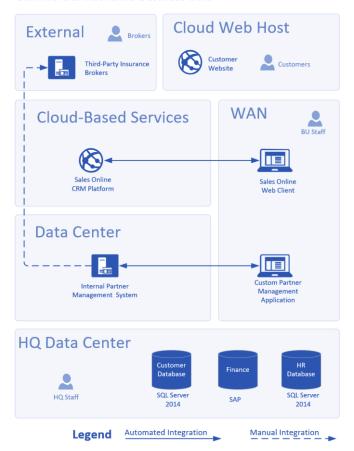
#### **Current Architecture Overview**

Personal Insurance Business Unit



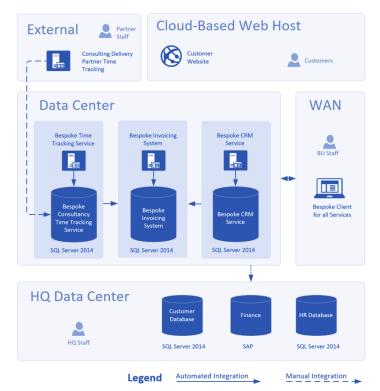
## **Current Architecture Overview**

Commercial Insurance Business Unit

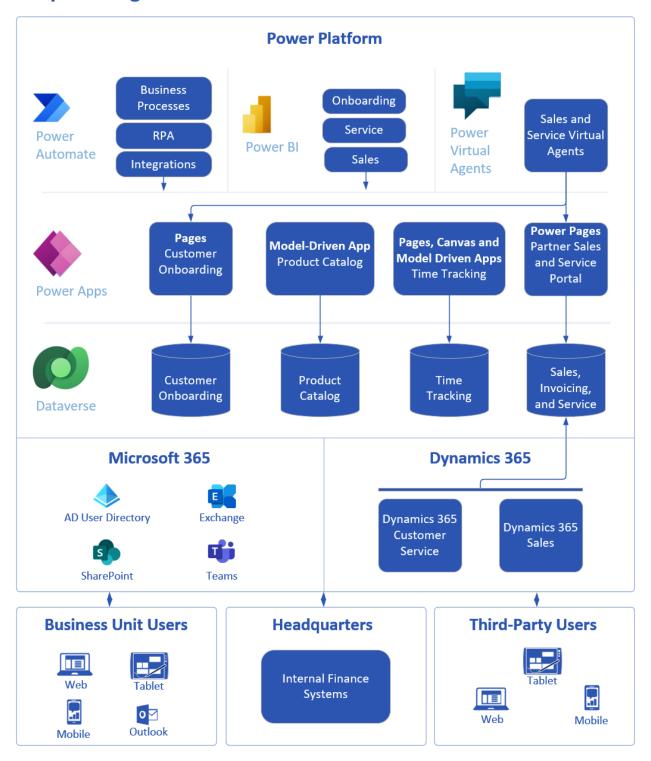


#### **Current Architecture Overview**

Financial Consulting Services Business Unit



# **Proposed High-Level Architecture Overview**



# Chapter 4: Identifying the Desired Business Process, Risk Factors, and Success Criteria

High-Level Business Process and Data Modelling Workshops



HR **Supporting** IT **Processes** Finance Legal Marketing Commercial Core Insurance Insurance Fraud **Activities** Sales Field Customer Assessment **Services** Service

Activities

Sales

Insurance
Customer
Service

Field
Services

HR

IT
Legal
Finance
Partner Management
Marketing

Core Activities

Sales

Consultancy Account Management

HR

IT

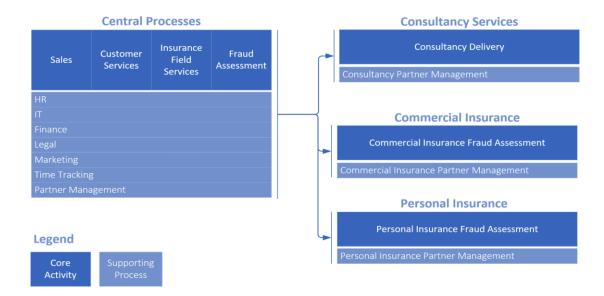
Finance

Legal

Consultancy Time Tracking

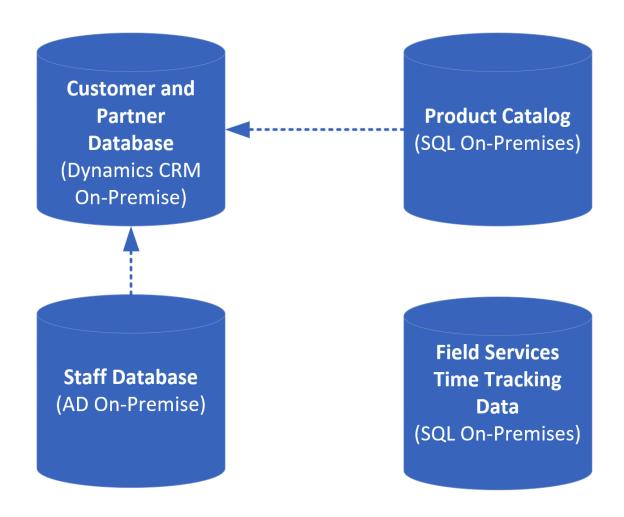
Consultancy Partner Management

## Proposed High-Level Business Processes Model



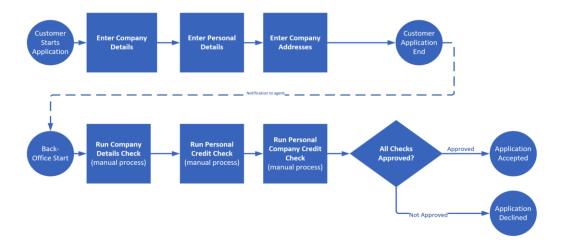
# **Personal Insurance Business Unit**

# **Current High-Level Data Model**



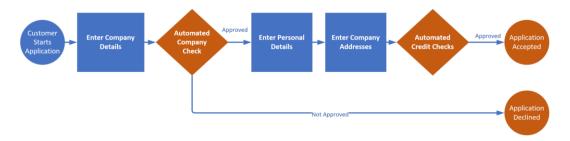
# **Example High-Level Process**

**Current Customer Onboarding Journey** 



# **Example High-Level Process**

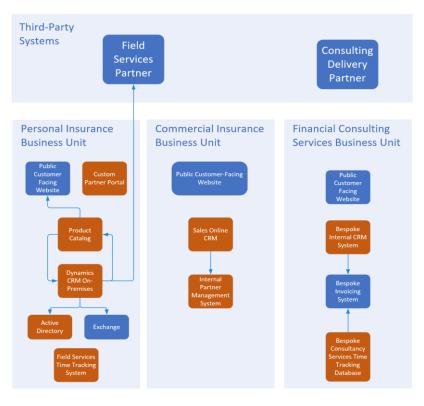
**Automated Customer Onboarding Journey** 

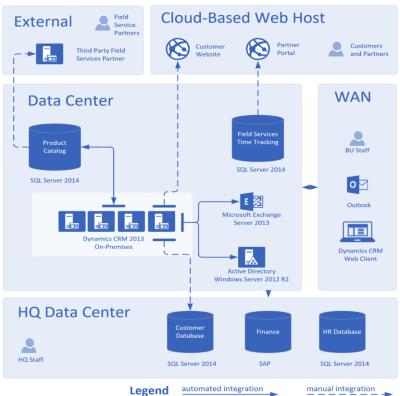


# **SWOT Analysis**

S Strengths	<b>W</b> eaknesses	Opportunities	Threats
<ul> <li>Financial position</li> <li>Loyal customer base</li> <li>Diversification</li> <li>Strong partner support</li> </ul>	<ul><li>Disparate systems</li><li>High overhead</li><li>Manual processes</li></ul>	<ul> <li>Improve profit margins</li> <li>Improve customer satisfaction</li> <li>Market share growth</li> </ul>	• New competitors

# Chapter 5: Understanding the Existing Architectural Landscape

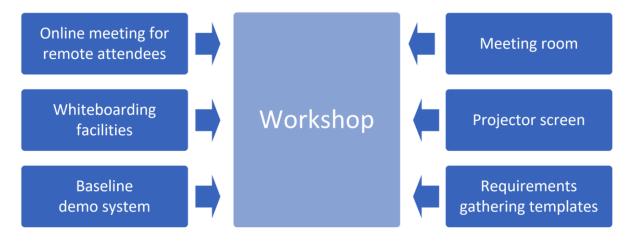




# Chapter 6: Requirements Analysis and Engineering for Solution Architecture

Workshop Workshop workshop delivery preparation • Define the desired outcome • Start with the desired • Distribute workshop minutes Review previously defined outcome and actions requirements • Drive the agenda • Formalize the sign-off (if • Define the agendas for each • Ask guiding questions required) workshop • Identify functional and non-• Review and consolidate the • Identify attendees for each functional requirements workshop Assess feasibility • Schedule the workshops • Manage exceptions • Share the pre-requisites • Manage conflicting • Prepare the equipment/demo requirements • Prepare the baseline • Make use of templates to documentation record the requirements • Arrange any support that is • Help stakeholders share your vision of the solution required

# The typical facilities used in a requirements gathering workshop



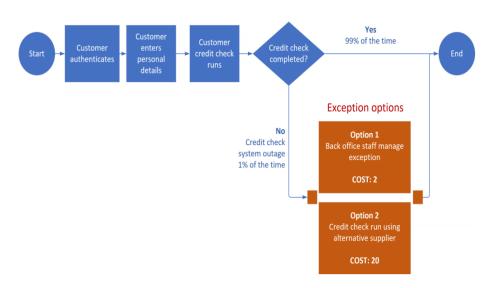
# Sample process whiteboarding exercise diagram Sample project setup and sign-off whiteboard Sales Team Sales Team Create/update order ready for approval Sales Manager Reviews orders pending approval Automated Invoices autogenerated daily from active contracts Review Commercial Insurance Invoices Review Commercial Insurance Invoices Report Review Commercial Insurance Invoices Report Invoices Report

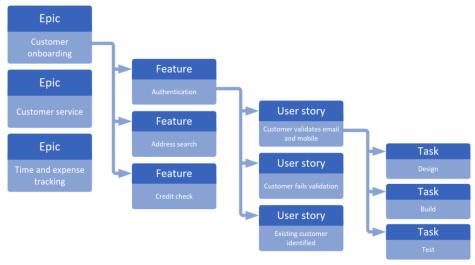
## **Example process whiteboarding exercise diagram**

Sample project setup and sign-off whiteboard

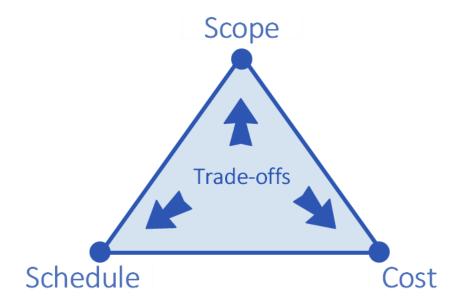


# **Example requirements gathering exception management**

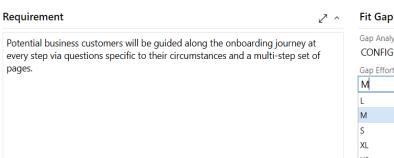




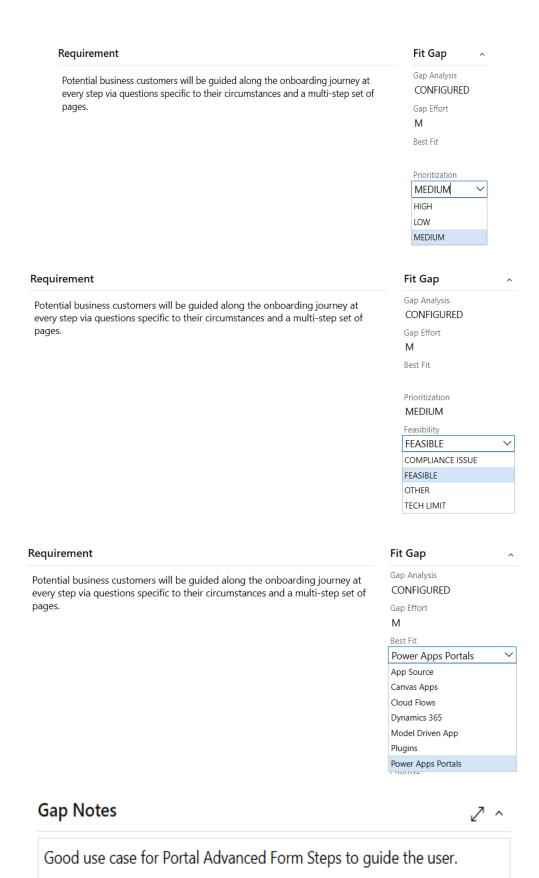
# Chapter 7: Power Platform Fit-Gap Analysis



# Potential business customers will be guided along the onboarding journey at every step via questions specific to their circumstances and a multi-step set of pages. Gap Analysis CONFIGURED APP SOURCE CONFIGURED DEVELOPED DYNAMICS FIT OTHER







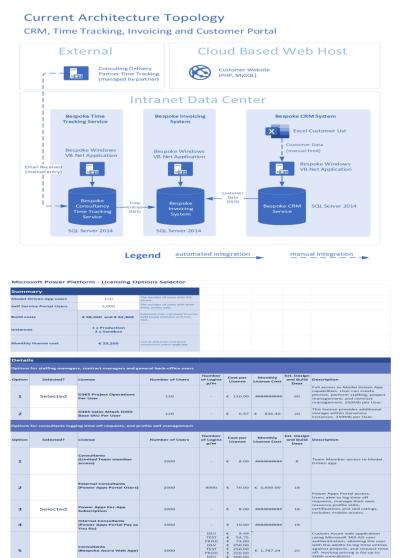
Title	Gap Analysis	Effort 2	Best Fit	Prioritization	Feasibility	Gap Notes
<b>②</b> Agent co-browsing	 CONFIGURED	М	Model Driven App	LOW	COMPLIANCE ISSUE	Local regulations
Customer self servic	 FIT	S	Model Driven App	MEDIUM	FEASIBLE	
Portal users will be	 CONFIGURED	М	Power Apps Portals	MEDIUM	FEASIBLE	Good use case for

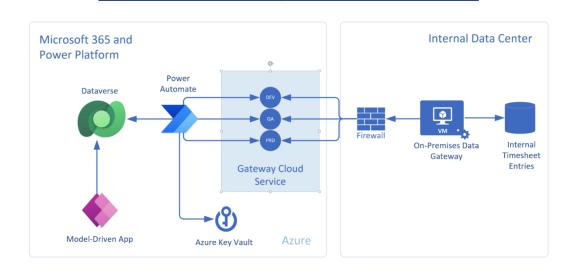
Requirement •	Gap Analysis	Effort	Priority	Feasibility	Best Fit	Notes
Potential business customers will be guided along the onboarding journey at every step, via questions specific to their circusmstances, and a multi-step set of pages.	CONFIGURED	М	MEDIUM	FEASIBLE	Power Apps Portals	Good use case for Portal Web Form Steps.
Customer service staff need to have access to all the data entered by the prospective customers during their onboarding journey.	FIT	S	HIGH	FEASIBLE	Model Driven Apps	
Agents need to be able to support customers throughout the onboarding journey through a cobrowsing facility, allowing the agent to view the customer's screen.	APP SOURCE	Ĺ	LOW	COMPLIANCE	App Source	Local regulations prevent co-browsing in certain countries. Two App Source solutions found.

Requirement •	Gap Analysis	Effort	Priority	Feasibility	Best Fit	Notes
Potential business customers will be guided along the onboarding journey at every step, via questions specific to their circusmstances, and a multi-step set of pages.	CONFIGURED	М	MEDIUM	FEASIBLE	Power Apps Portals	Good use case for Portal Web Form Steps.
Customer service staff need to have access to all the data entered by the prospective customers during their onboarding journey.	FIT	S	HIGH	FEASIBLE	Model Driven Apps	
Agents need to be able to support customers throughout the onboarding journey through a cobrowsing facility, allowing the agent to view the customer's screen.	APP SOURCE	L	LOW	COMPLIANCE	App Source	Local regulations prevent co-browsing in certain countries. Two App Source solutions found.

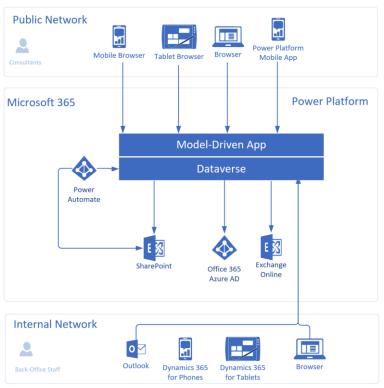
#### Requirement Fit Gap Gap Analysis Agents need to be able to support customers throughout the onboarding CONFIGURED journey through a co-browsing facility, allowing the agent to view the customer's screen. Gap Effort Μ Best Fit Model Driven App Prioritization Gap Notes LOW Feasibility Local regulations prevent co-browsing in countries A and B. Decide whether to **COMPLIANCE ISSUE** implement a partial rollout or de-scope the feature. COMPLIANCE ISSUE FEASIBLE OTHER TECH LIMIT

# Chapter 8: Leading the Power Platform Design Process

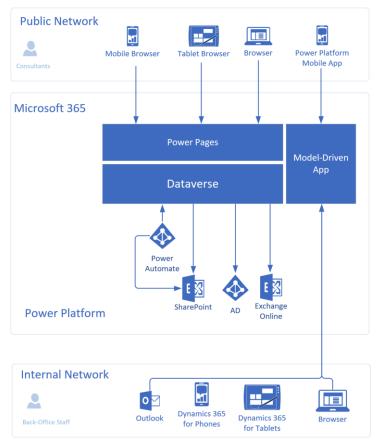




# **Option 1**Model-Driven App only



**Option 2**Model-Driven App + Power Pages



# **Opportunity Form Draft**



## **Model-Driven App**

Dashboard Whiteboarding Diagram

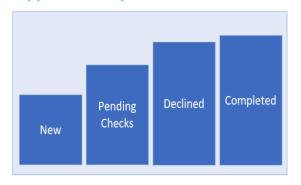
# **New Applications**

Number	Client	Application Type	Date

# **Back-Office Checks**

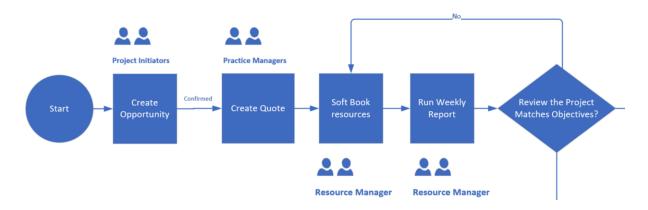
Check	Client	Status	Date

# **Applications by Status**

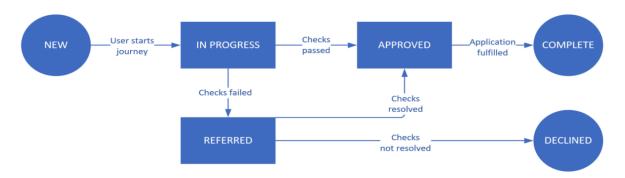


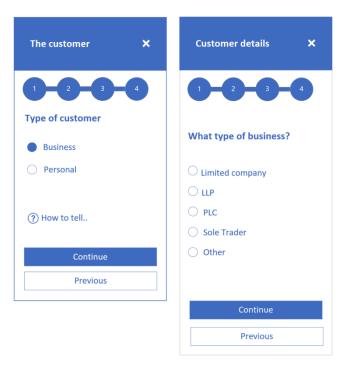
# **Active Checks by Type**

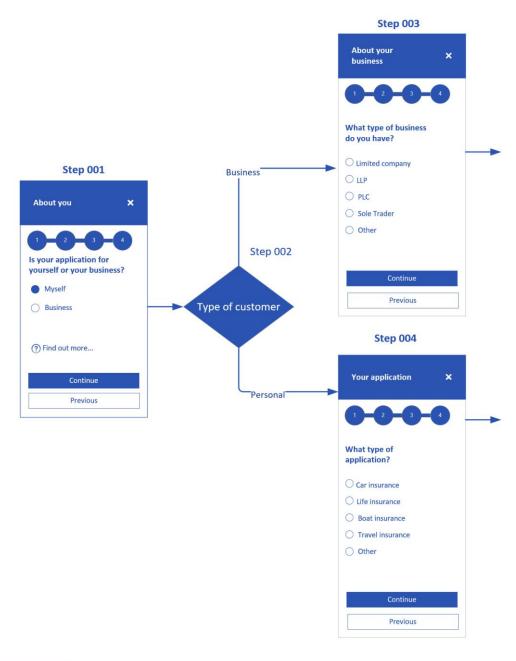




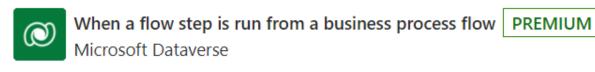
# **State Machine Diagram**

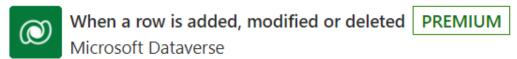


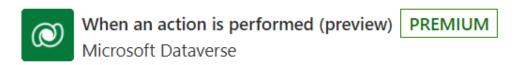


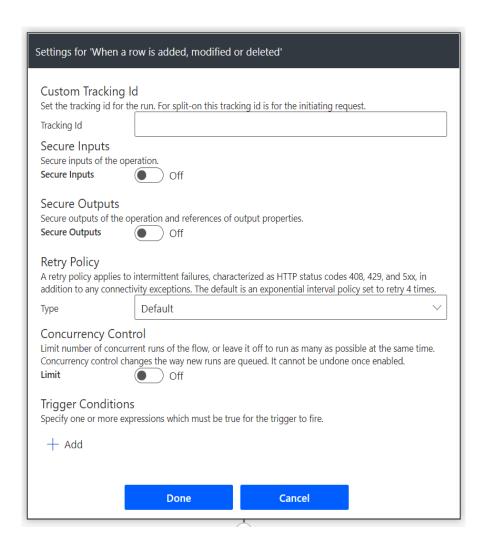












## Retry Policy

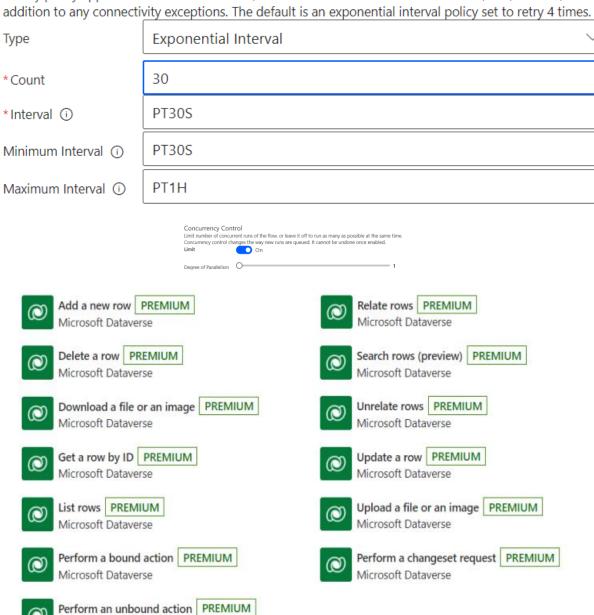
A retry policy applies to intermittent failures, characterized as HTTP status codes 408, 429, and 5xx, in addition to any connectivity exceptions. The default is an exponential interval policy set to retry 4 times.

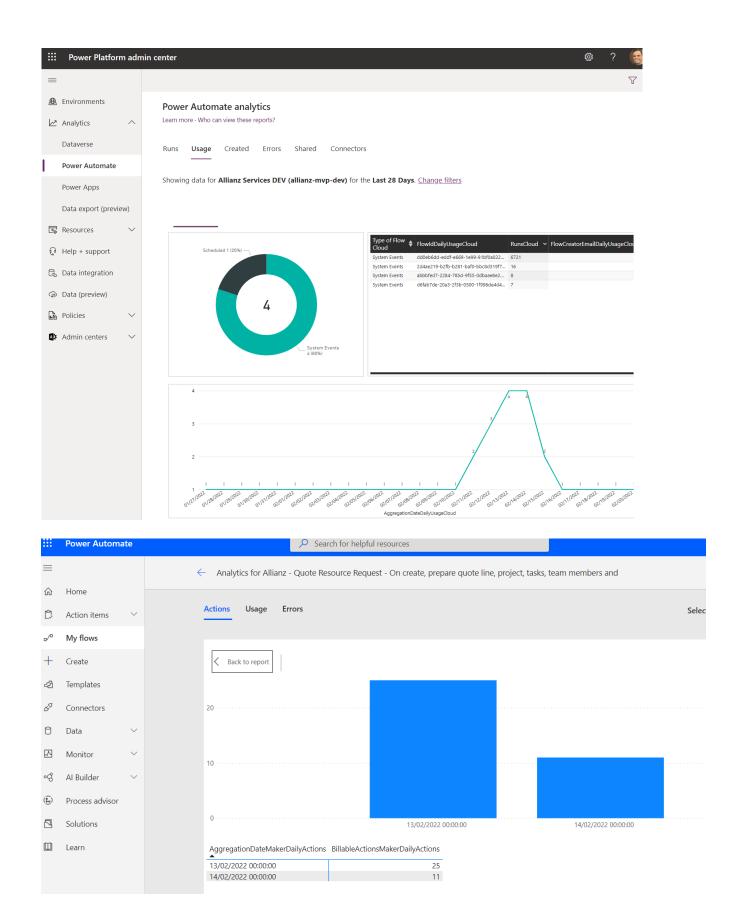
Туре	Fixed Interval	~
* Count	90	
*Interval ①	PT30S	

# Retry Policy

Microsoft Dataverse

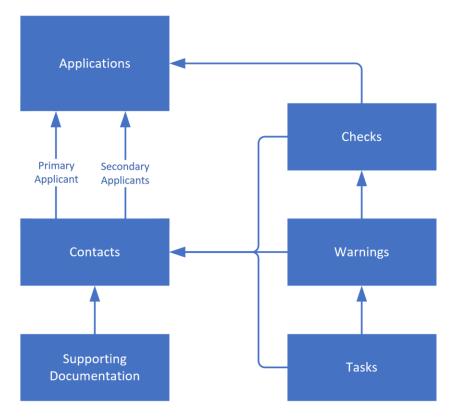
A retry policy applies to intermittent failures, characterized as HTTP status codes 408, 429, and 5xx, in



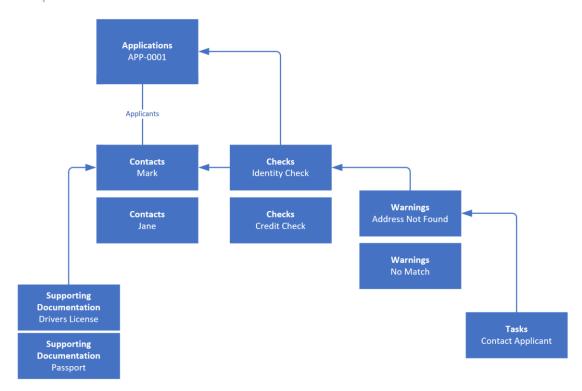


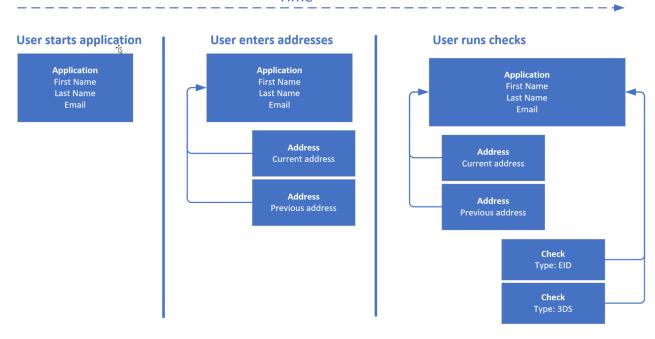


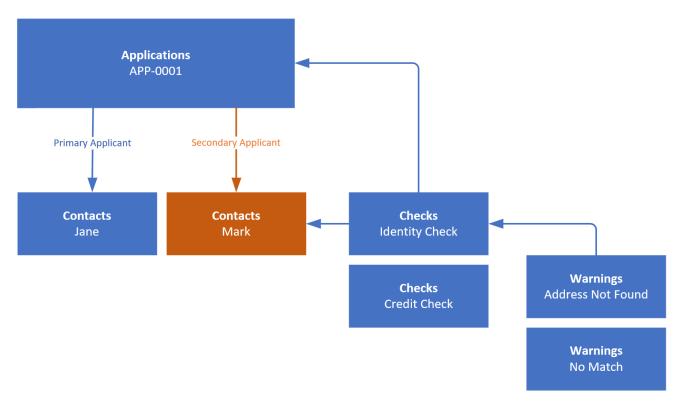
# Chapter 9: Effective Power Platform Data Modeling

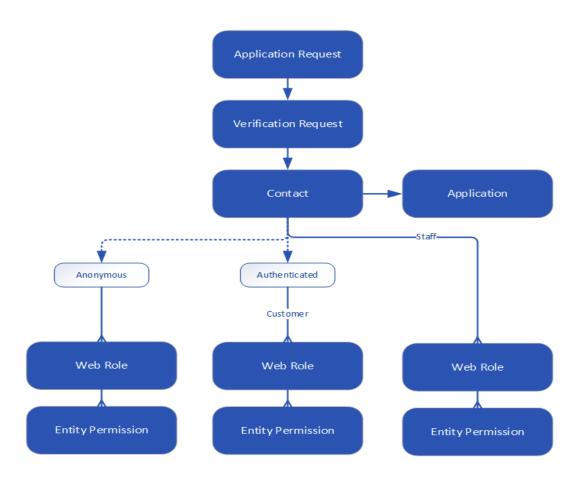


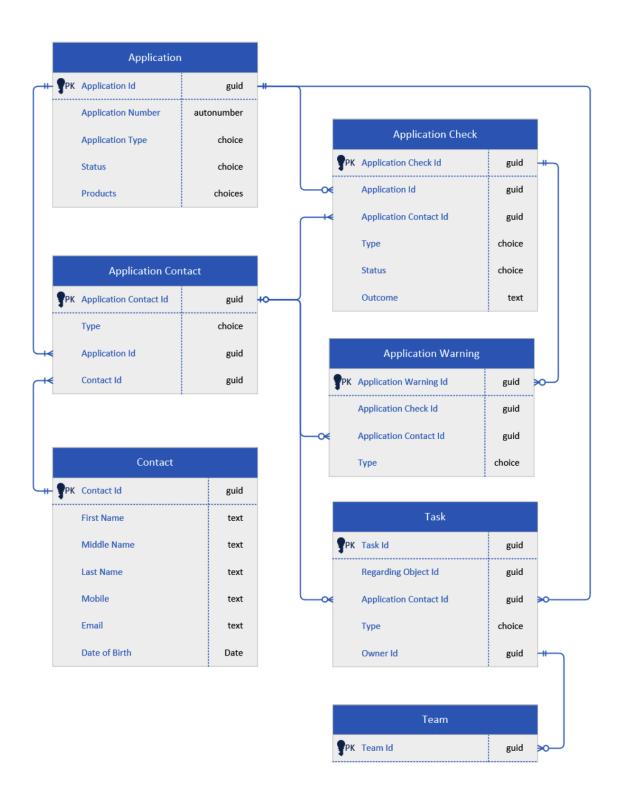
### **Sample Data Structure**

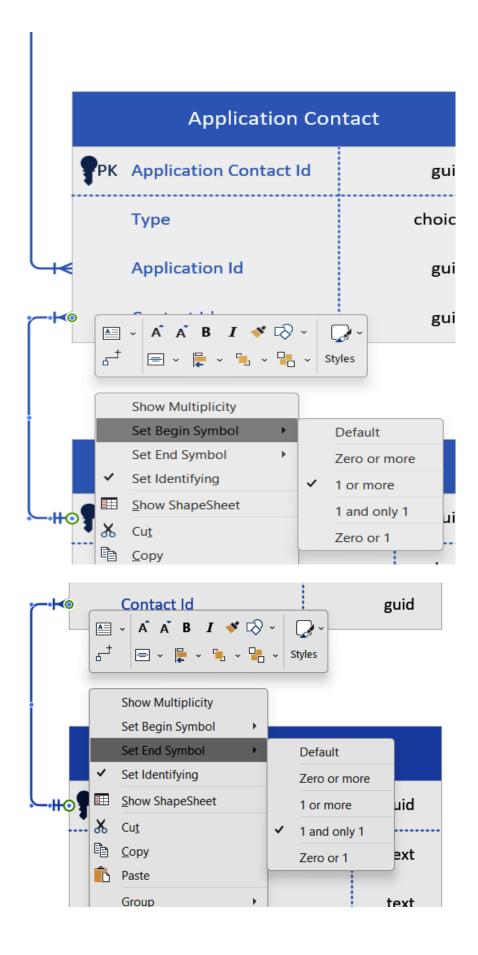






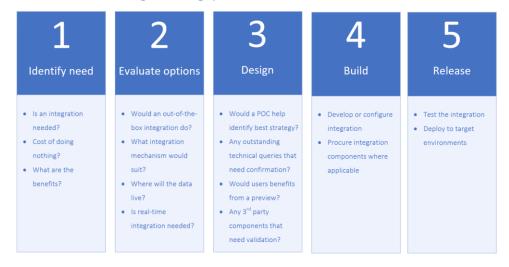




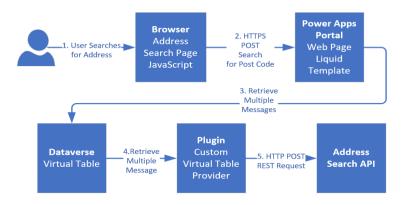


# Chapter 10: Power Platform Integration Strategies

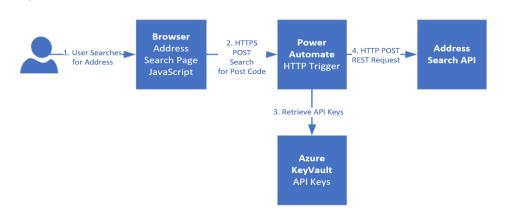
The Power Platform integration design process

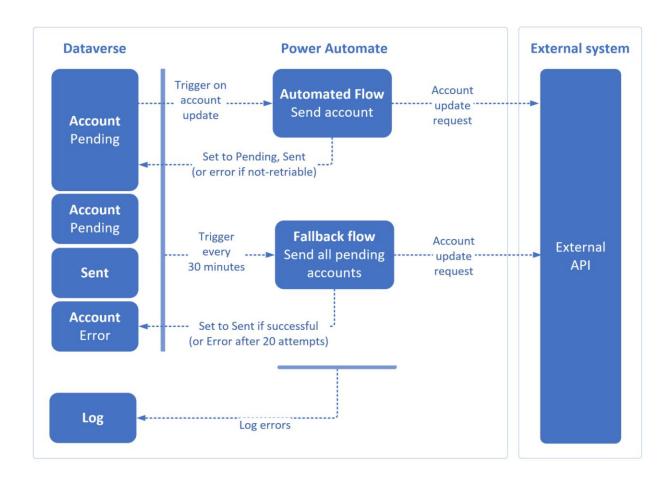


# Address search integration Option 1 – Virtual Tables



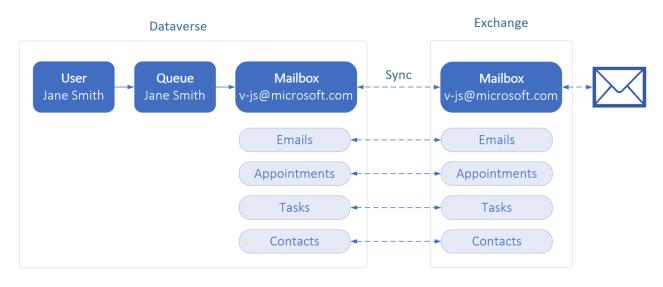
### Address search integration Option 2 – Power Automate



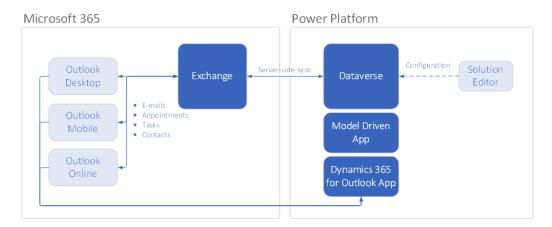


## **Exchange Server Side Sync Integration**

## **Architecture Overview**



## **Dynamics 365 for Outlook** Architecture Overview



#### **Document Management**

#### Which feature would you like to work with?



#### **Document Management Settings**

Select default document management settings for your organization.



#### SharePoint Sites

A SharePoint site is a record on a SharePoint server or in a site collection. SharePoint site records map to sites or records on a SharePoint server.



#### **SharePoint Document Locations**

A document location record maps to document libraries or folders on a SharePoint server. They are defined relative to a SharePoint document library record or a document location record. They can be associated with a Microsoft Dynamics 365 record.



#### **Enable Server-Based SharePoint Integration**

We recommend that you enable server-based SharePoint integration. Your current SharePoint integration relies on installing a list component on a sandbox solution in SharePoint. SharePoint will no longer be supporting the sandbox solution feature.



### **Enable OneDrive for Business**

Enable users to manage files stored in OneDrive for Business directly in Dynamics 365.



### **Manage Document Suggestions**

Set up intelligent document suggestions.

#### **Document Management Settings**



### Select entities

Document management will be enabled on the selected entities.

	Entities	
<b>✓</b>	Account	_
	Account Project Price List	
	Action Card Regarding	
	Action Card Role Setting	
	Actual	
	Actuals Configuration	
	Ad	
	Ad Placement	
	Adaptive Card Configuration	
	Address	
		▼

#### SharePoint site

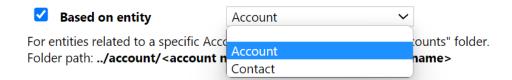
The selected SharePoint site will be used as the default site for document management.

SharePoint Site: https://ideadynamics.sharepoint.com/sites/ondynamics.com

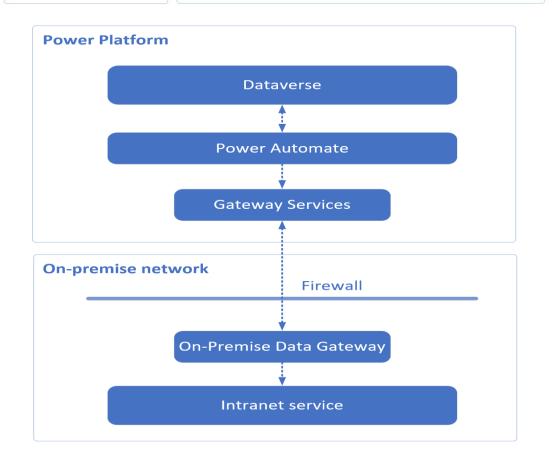


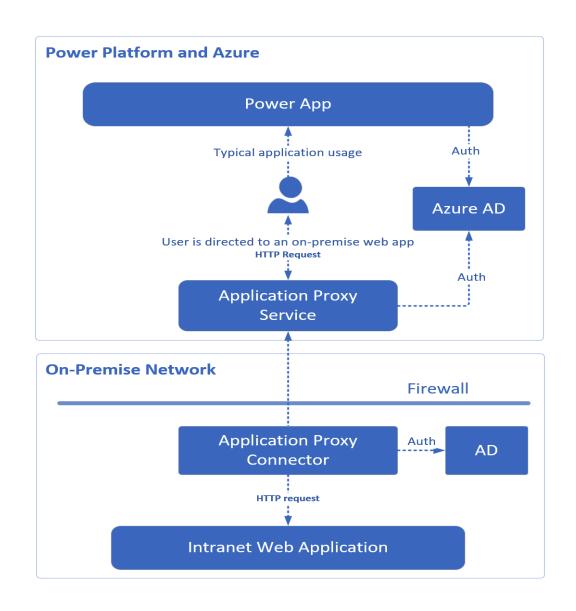
#### Select folder structure

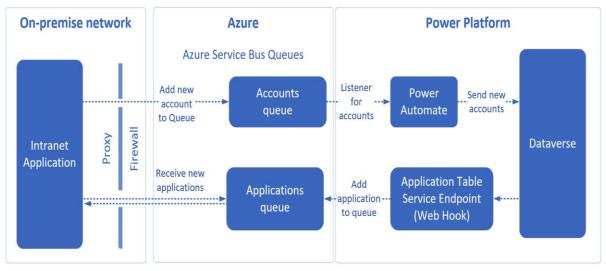
To create a folder structure based on a specific entity, click the check box, and select an entity. Folders will be created on SharePoint in the context of your Microsoft Dynamics 365 records.

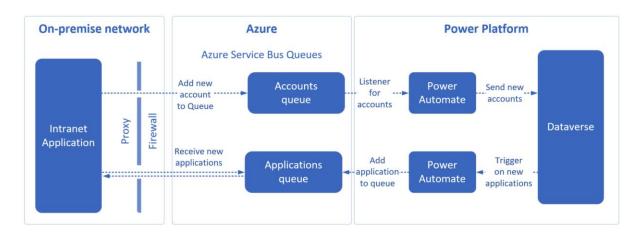


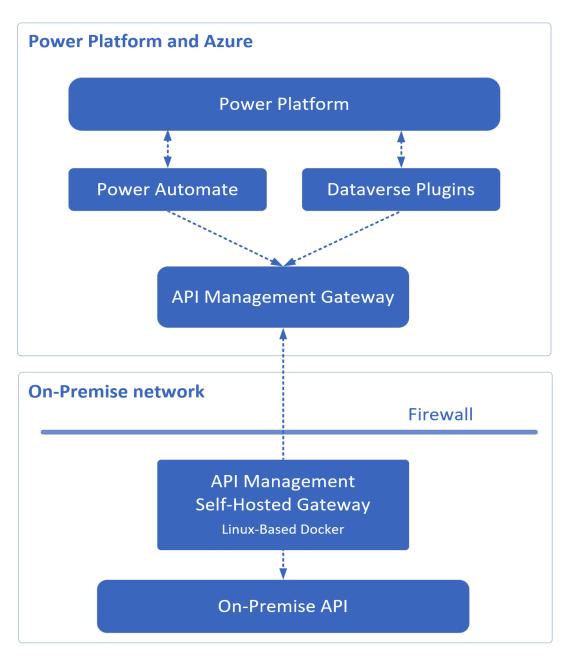
## **On-premises Network Public Network/Power Platform** Intranet services Dataverse API Read, write, update,\_ **CRUD** actions and delete records Intranet Manage data, **Custom API** execute logic **Application** Firewall Manage data, **Custom Actions** execute logic

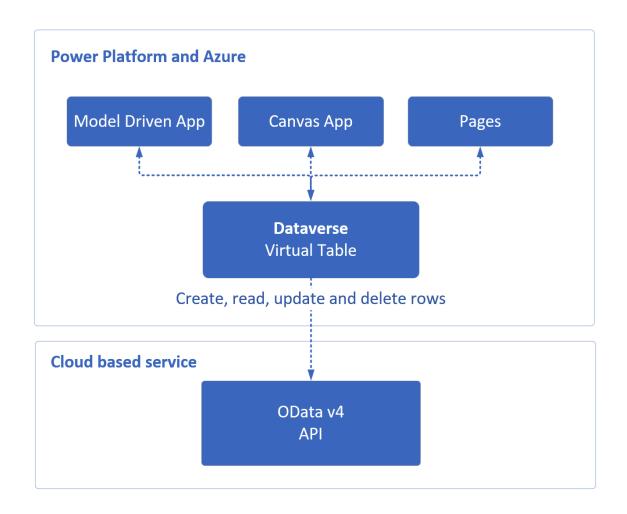


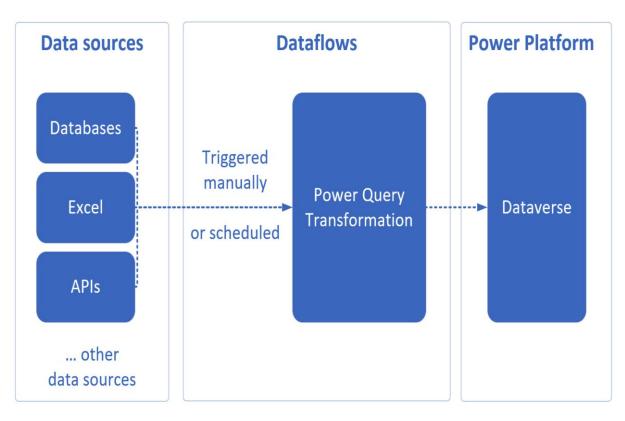


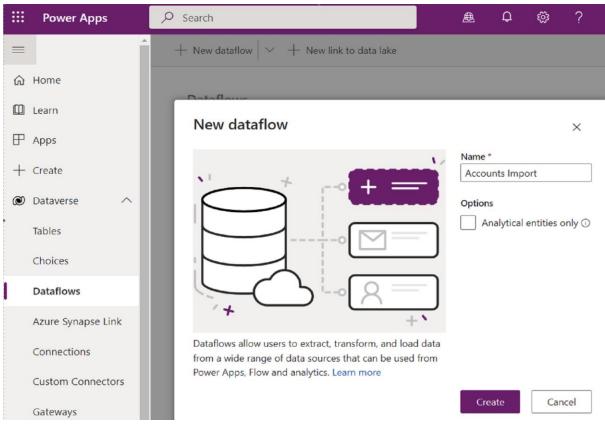


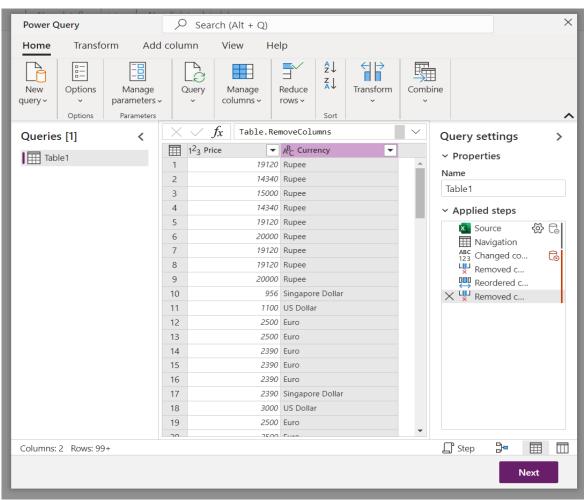




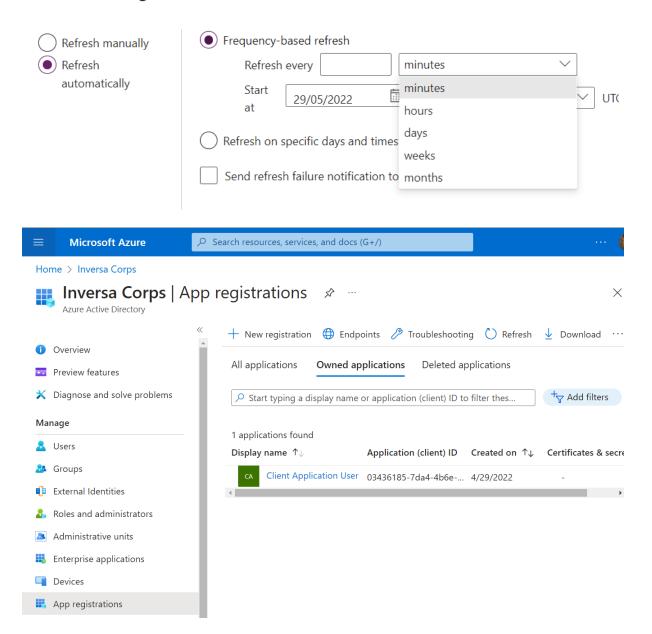


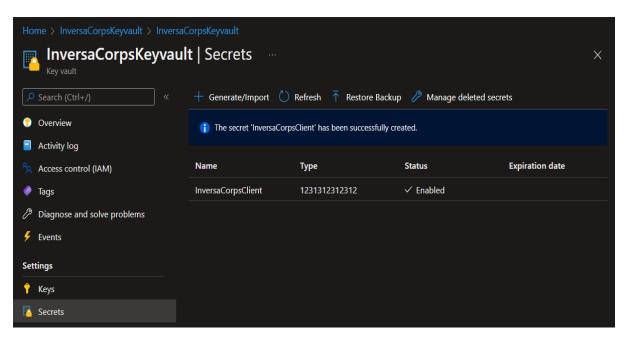


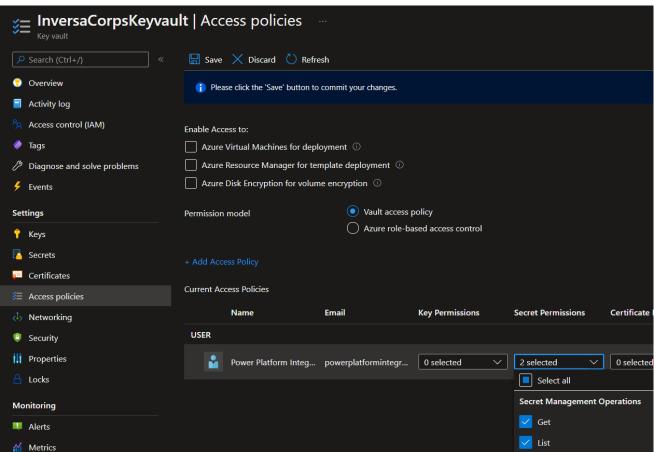


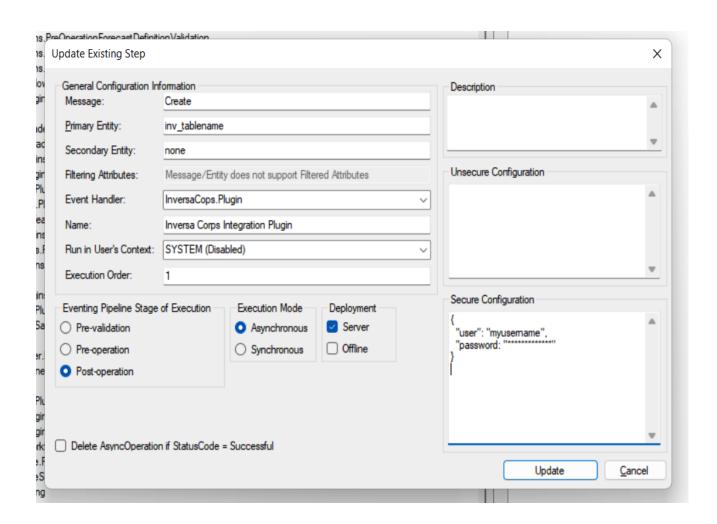


## Refresh settings

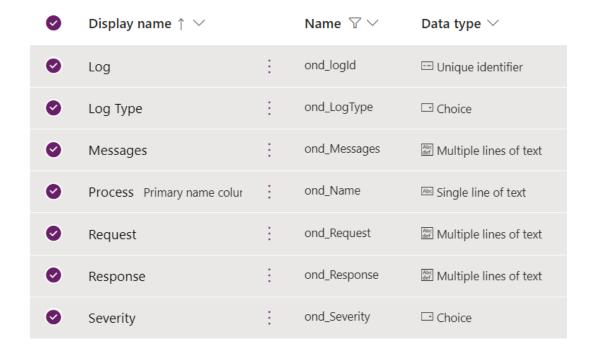


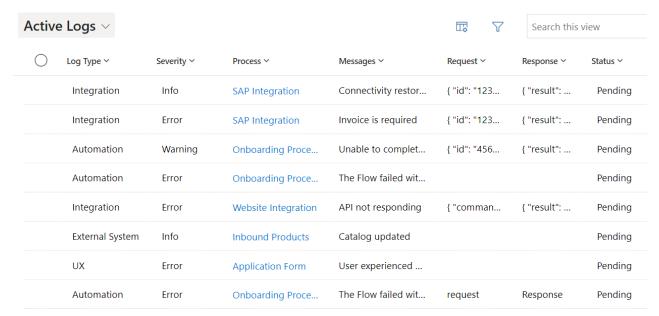


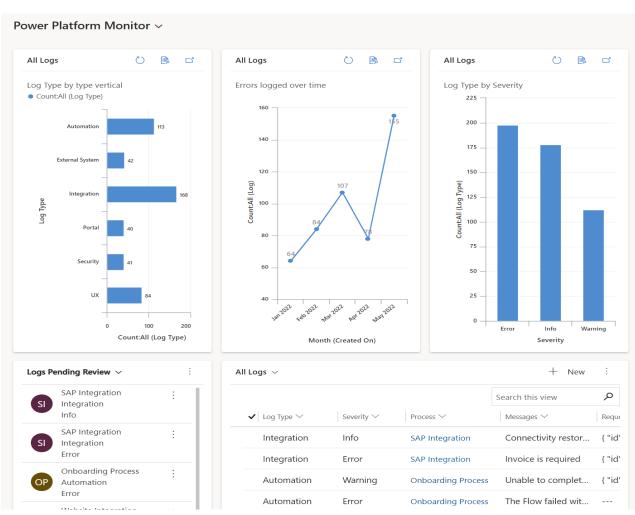


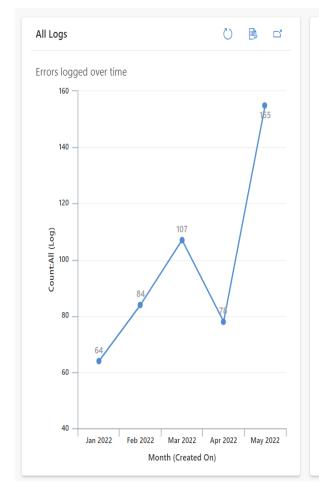


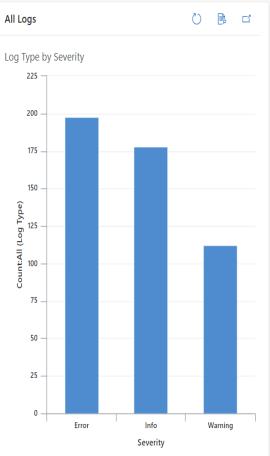
## Dataverse Logging Strategy > Tables > Log > Columns >



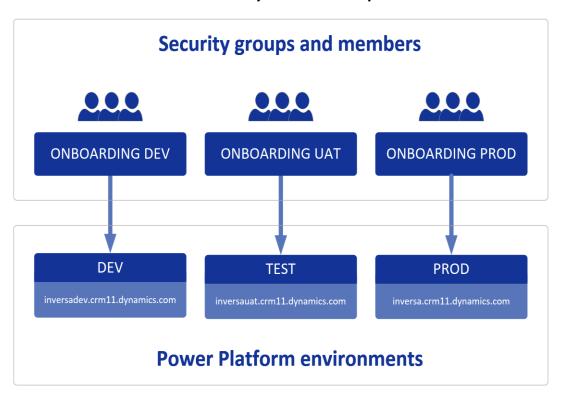


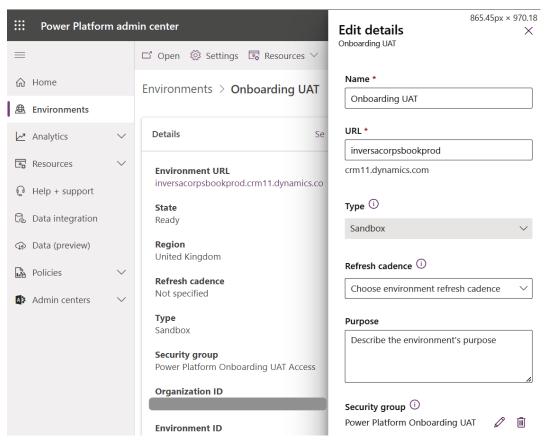






## Chapter 11: Defining Power Platform Security Concepts

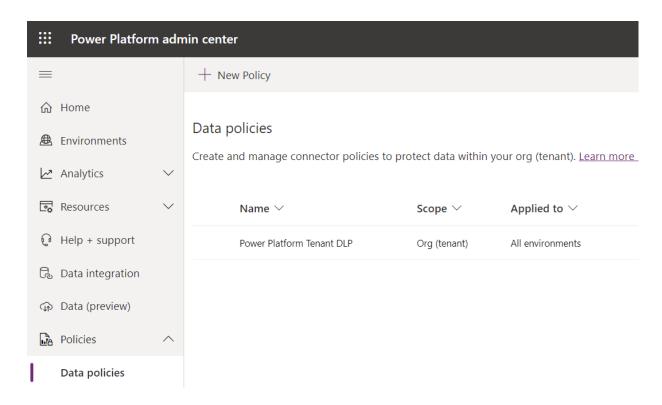


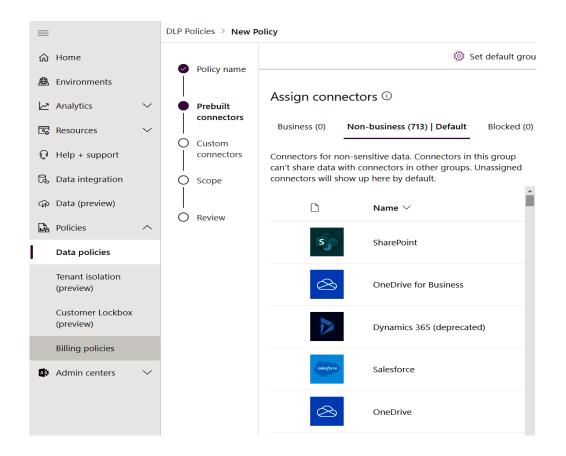




## Flow suspended due to violation of Data Loss Prevention policy.

Your flow has been suspended because it is in violation of Data Loss Prevention policies configured by your tenant or environment administrator.



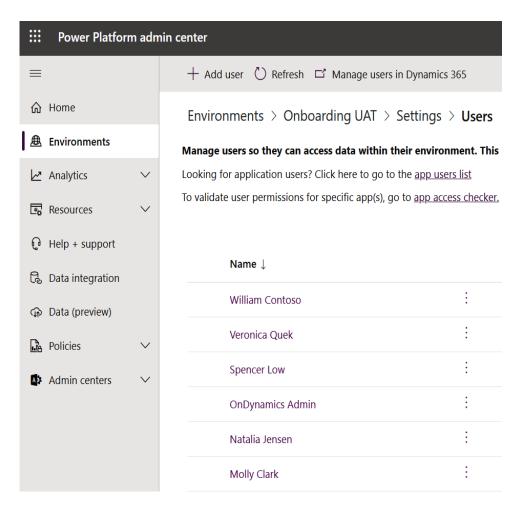


## Define scope

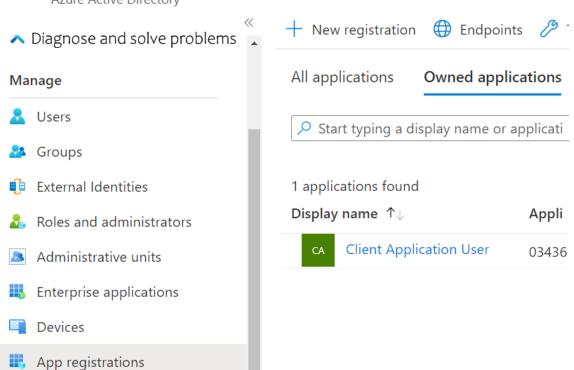
Choose the environments to add to this policy. Learn more

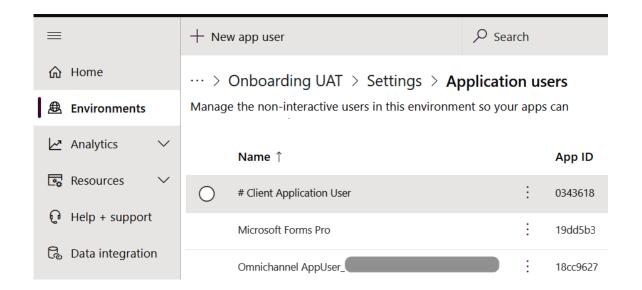
## I want to:

- Add all environments (i)
- Add multiple environments
- Exclude certain environments

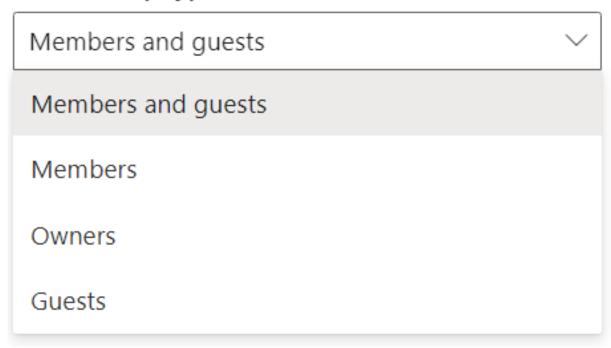


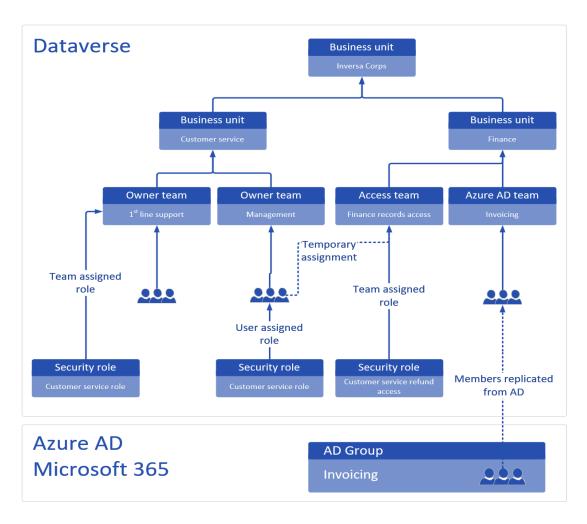






## Membership type \*





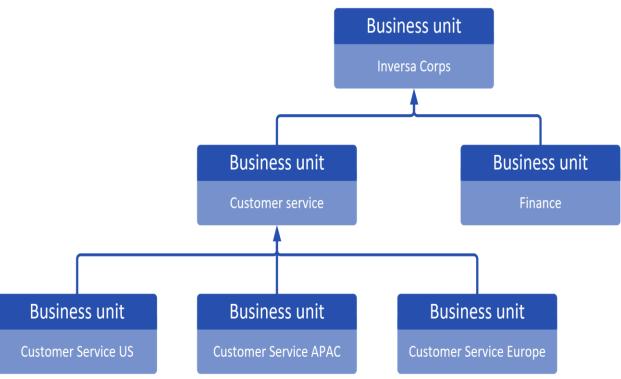


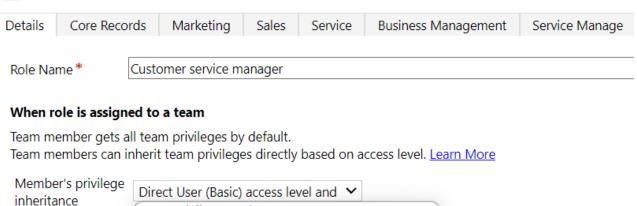
Table	Create	Read	Write	Delete	Append	Append To	Assign	Share
Article	•	•	•	0	0	•		
Article Template	•	•	0	0		•		
Bookable Resource	0		$\overline{\ominus}$	0		<u> </u>	Q	

- O None Selected
- User
- Business Unit
- Parent: Child Business Units
- Organization

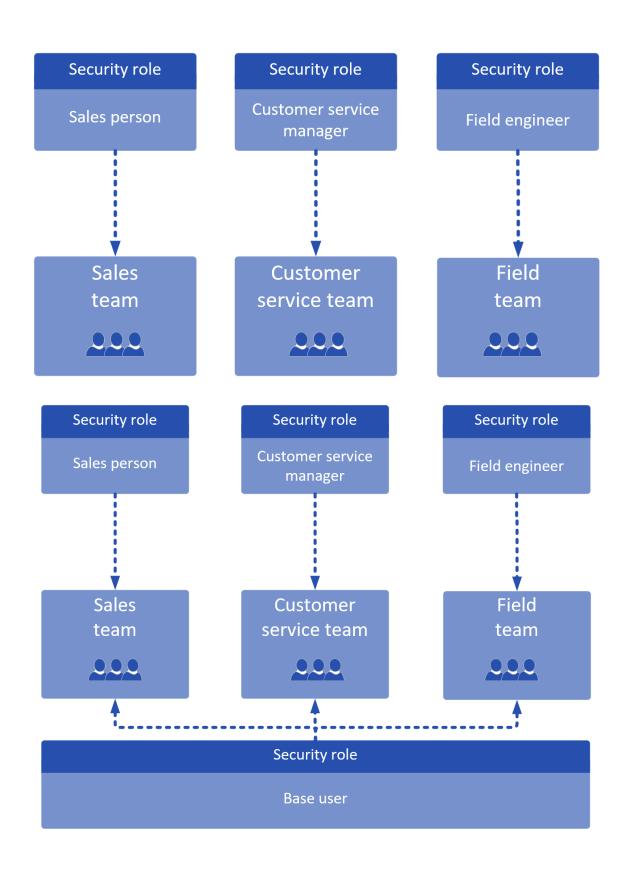


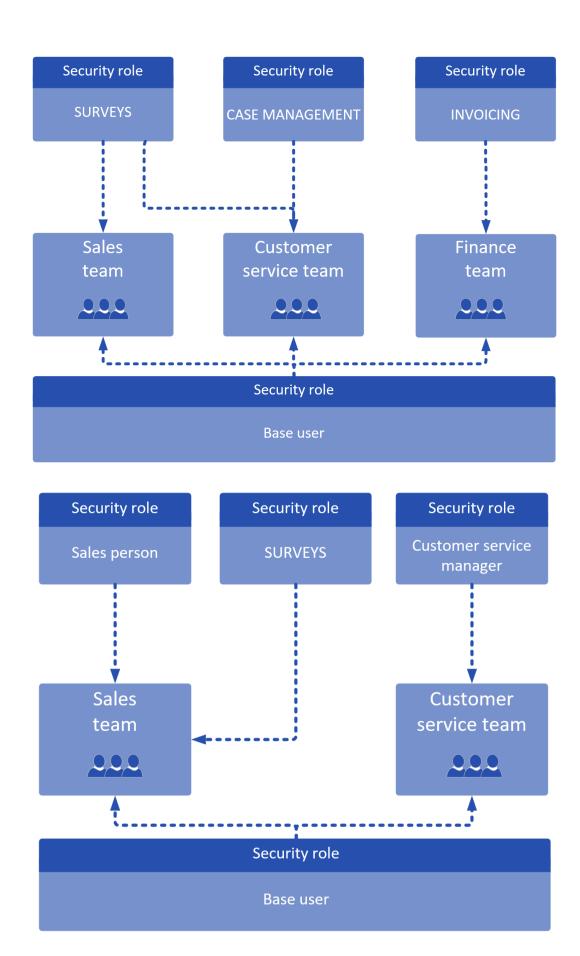
## **Security Role: New Security Role**

Team privileges only

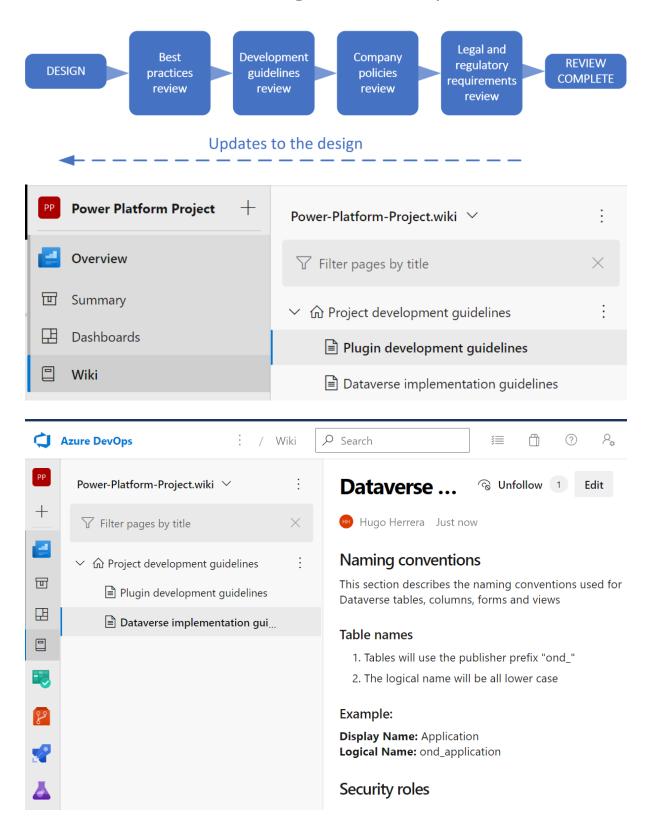


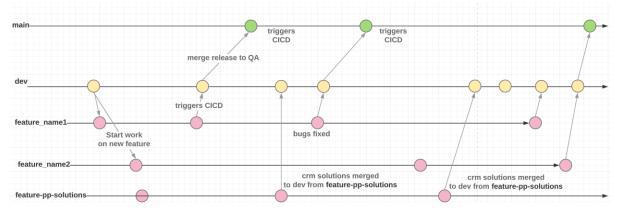
Direct User (Basic) access level and Team privileges





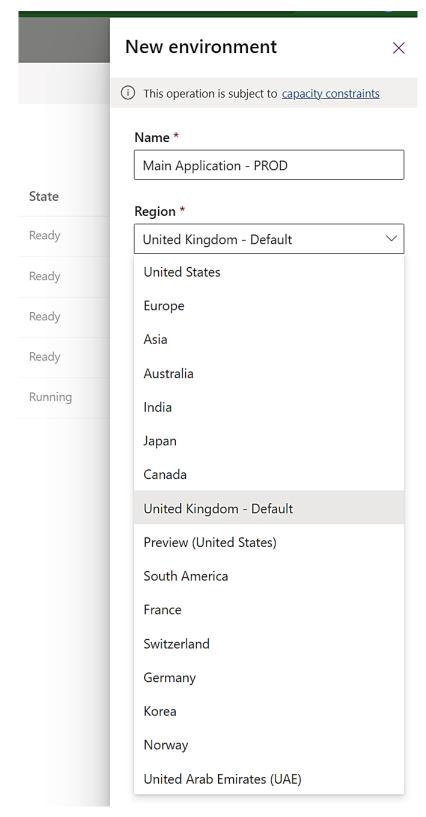
## Chapter 12: Validating the Solution Design and Implementation

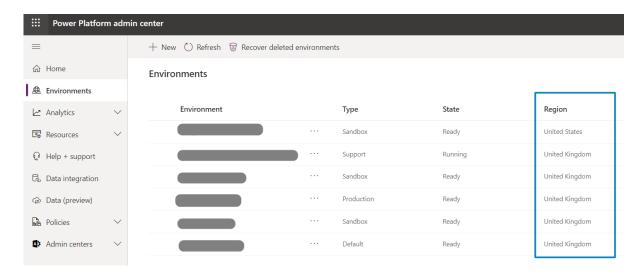




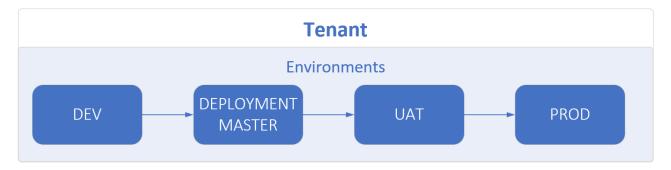
Settings for 'When p	roposed booking created'
Custom Tracking Set the tracking id for	ld the run. For split-on this tracking id is for the initiating request.
Tracking Id	
Secure Inputs Secure inputs of the op Secure Inputs	peration.  Off
Secure Outputs Secure outputs of the o	operation and references of output properties.  Off
J 1 J 1 1	o intermittent failures, characterized as HTTP status codes 408, 429, and 5xx, in citivity exceptions. The default is an exponential interval policy set to retry 4 times.
Туре	Default
	trol rrent runs of the flow, or leave it off to run as many as possible at the same time. nanges the way new runs are queued. It cannot be undone once enabled.  On
Degree of Parallelism Trigger Condition Specify one or more ex	ns spressions which must be true for the trigger to fire.
+ Add	
	Done Cancel

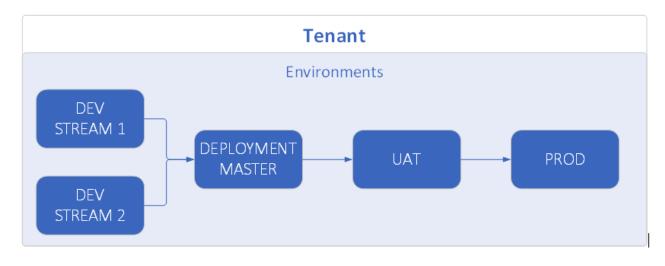
## Chapter 13: Power Platform Implementation Strategies



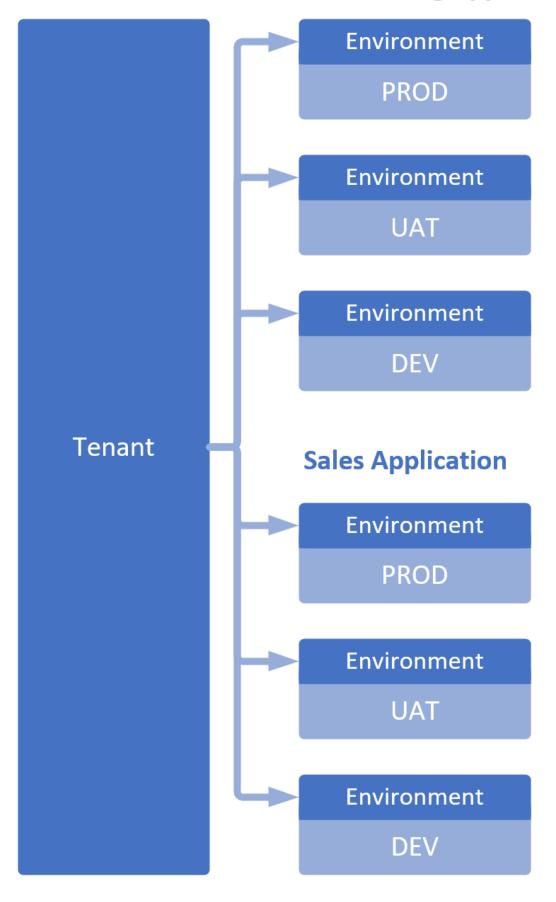




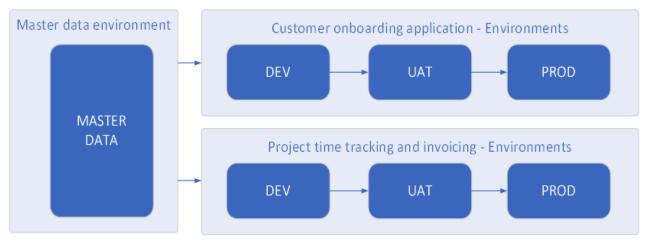


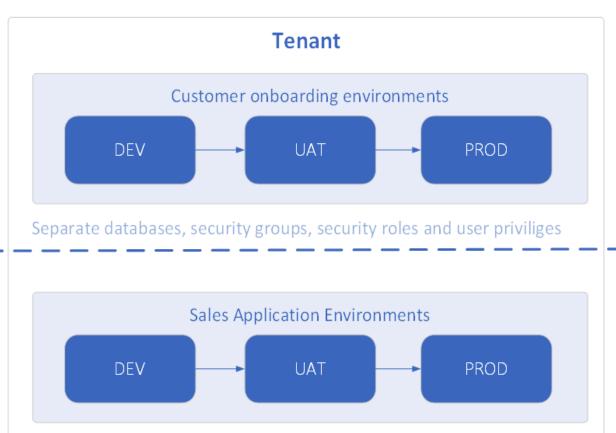


## **Onboarding Application**

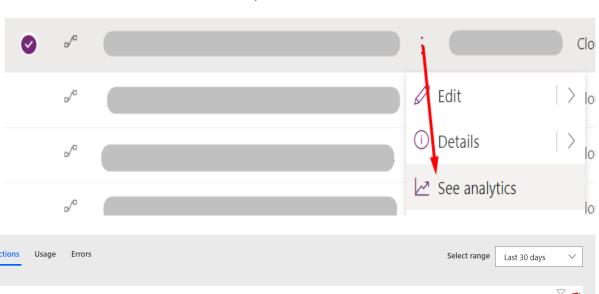


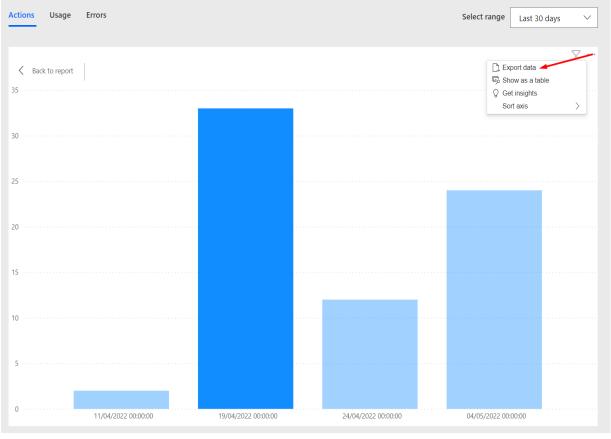
## **Tenant**





## Chapter 14: Go-Live Strategies and Support





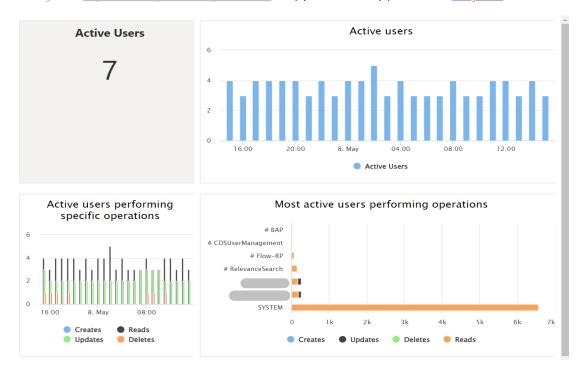
AggregationDateMakerDailyActions Volume of BillableActionsMakerDailyActions	<b>*</b>
11/04/2022 00:00	2
19/04/2022 00:00	33
24/04/2022 00:00	12
04/05/2022 00:00	24

#### **Dataverse analytics**

Learn more · Who can view these reports?

Home Active users Mode of access Entity usage System jobs Plug-ins API calls statistics Mailbox usage

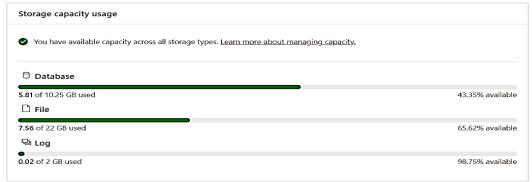
Showing data for rom 5/7/2022 4:00 PM to 5/8/2022 4:00 PM Change filters



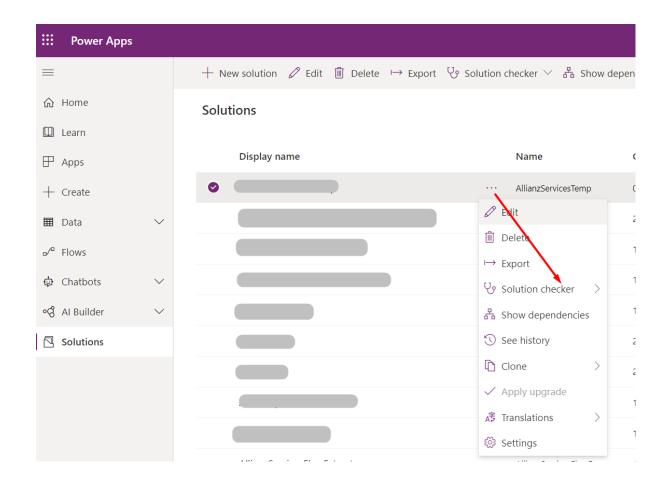
#### Capacity

Summary Dataverse Microsoft Teams Add-ons Trial

See where your org (tenant) is using storage, add-ons, and Microsoft Power Platform requests that could impact your capacity. <u>Learn more</u>

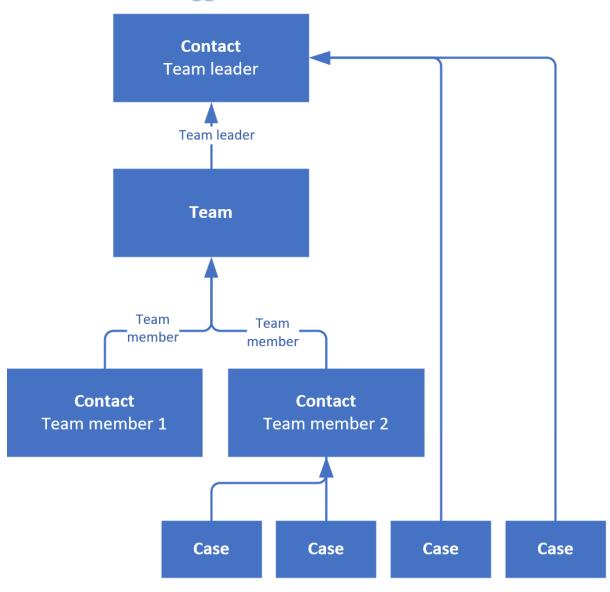


Storage capacity, by source View self-service s				
Source	Database	Log	File	
Org (tenant) default ①	10 GB	2 GB	20 GB	
User licenses ①	256 MB >	N/A	2 GB >	
Additional capacity	0 MB	0 MB	0 MB	
Total	10.25 GB	2 GB	22 GB	

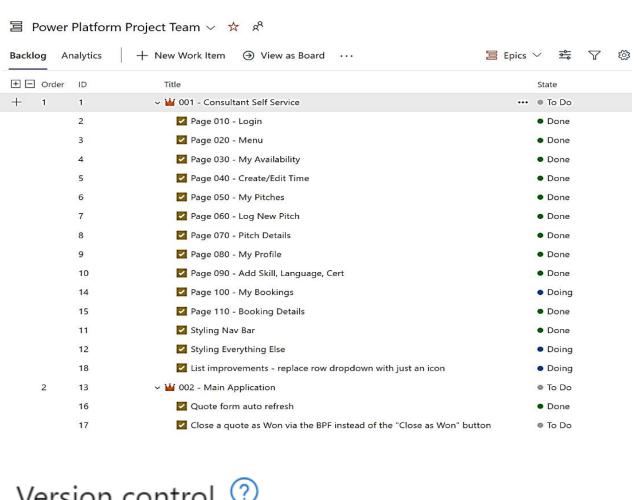


# Chapter 15: Microsoft Certified: Power Platform Solution Architect Expert Certification Prep

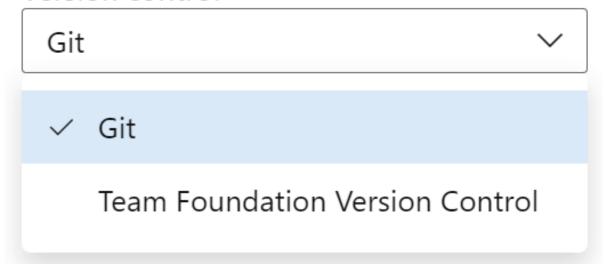
## Portal logged in user

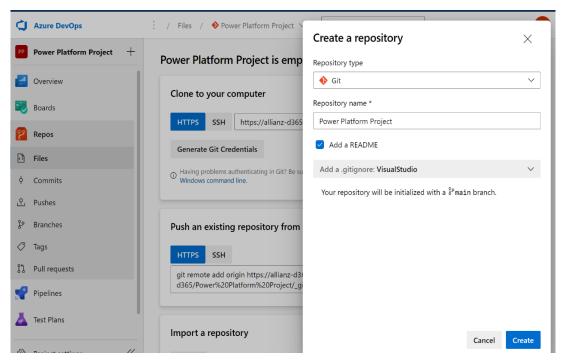


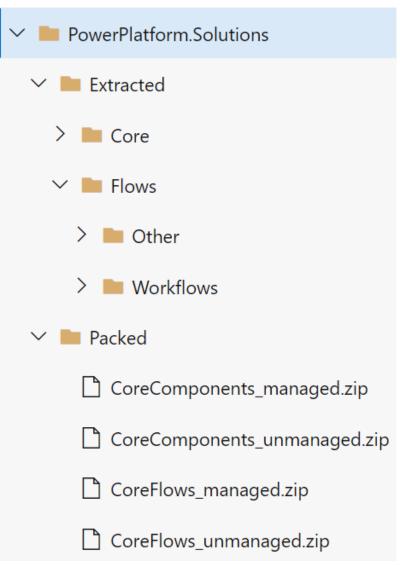
## Chapter 16: Microsoft Certified: Power Platform Solution Architect Expert **Practice Exams**

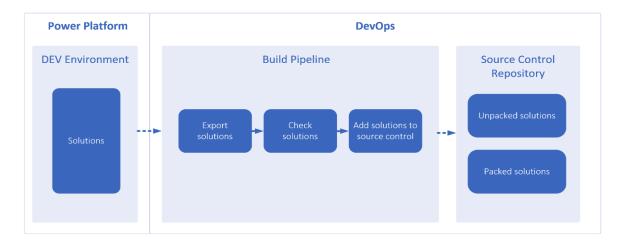


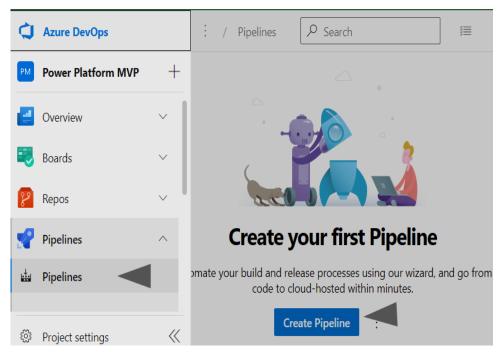
## Version control ?





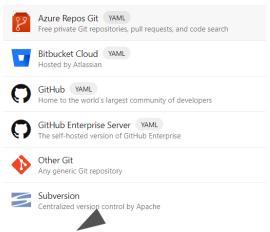






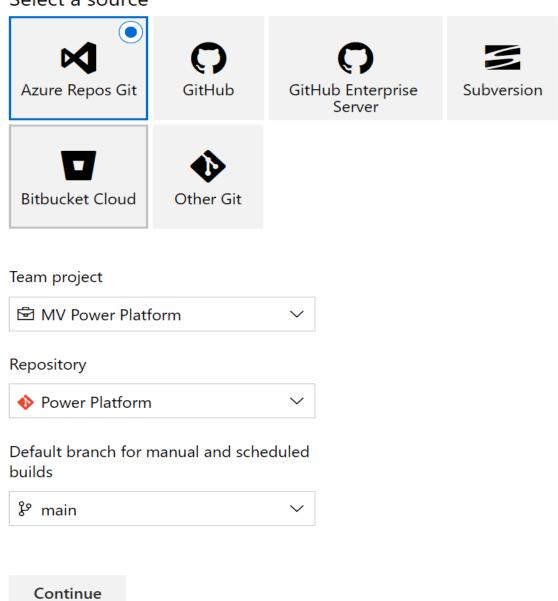
New pipeline

## Where is your code?



Use the classic editor to create a pipeline without YAML.

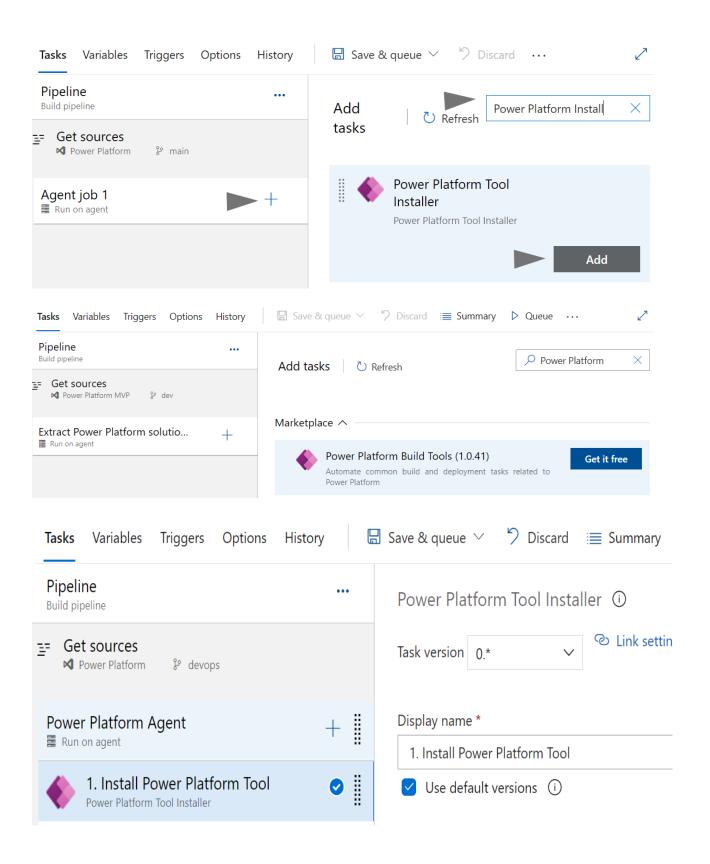
## Select a source

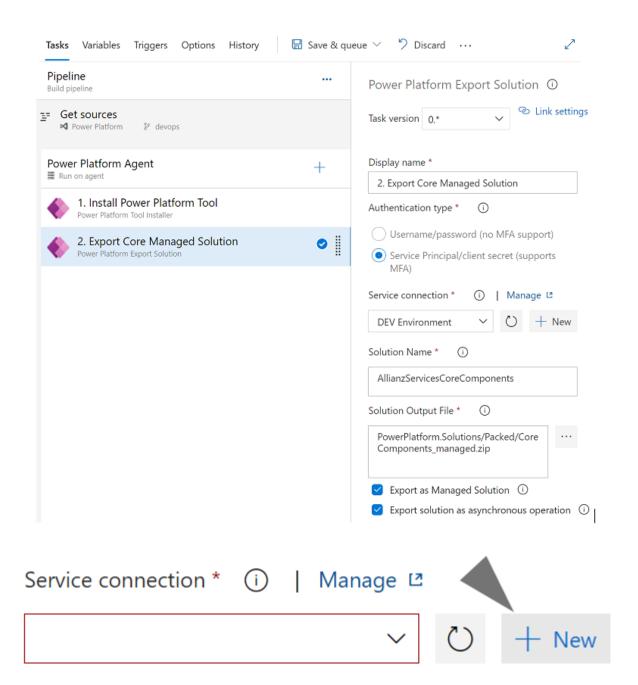


## Select a template

Or start with an 📥 Empty job 🚤



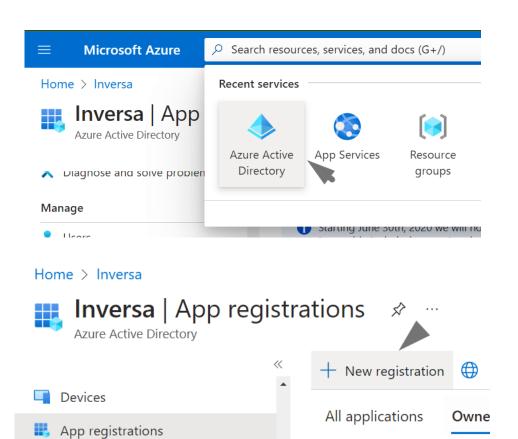




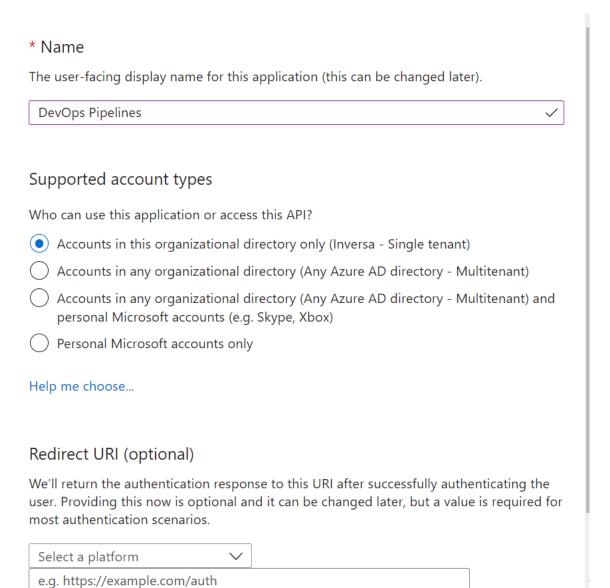
# New service connection



Server URL		
Authentication		
Tenant ID		
Application ID		
Client secret of Application ID		
Details		
Service connection name		
Description (optional)		
Security		
Grant access permission to all pipelines		
Learn more Troubleshoot	Save	



## Register an application

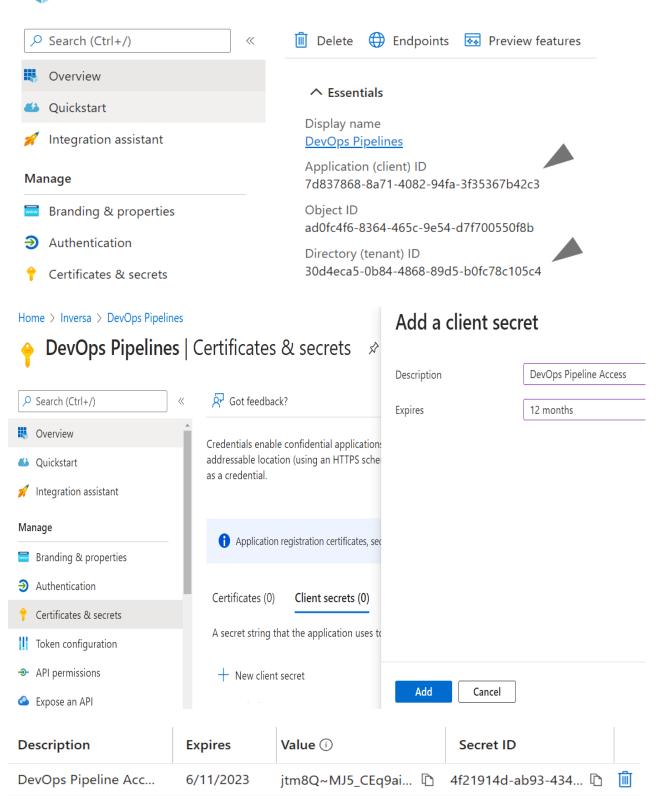


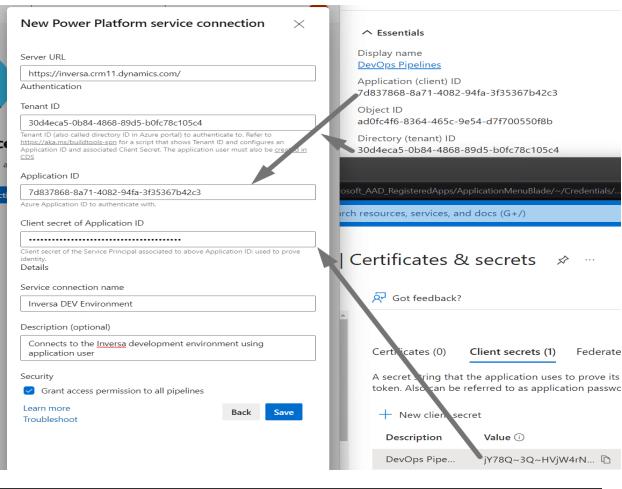
X

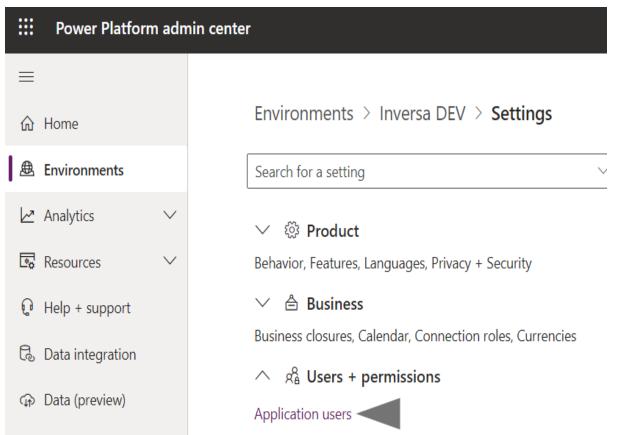
By proceeding, you agree to the Microsoft Platform Policies ☐

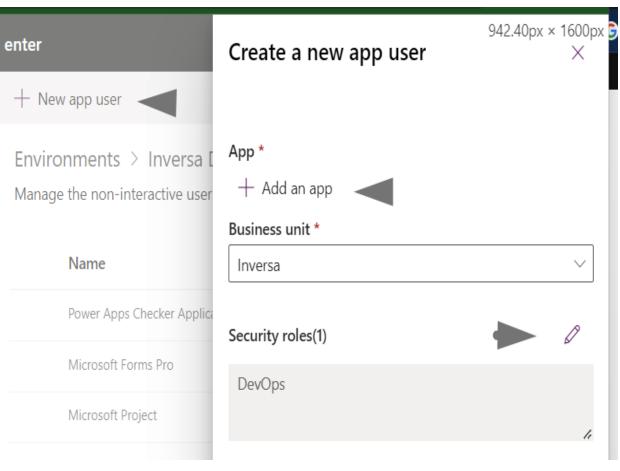
Register

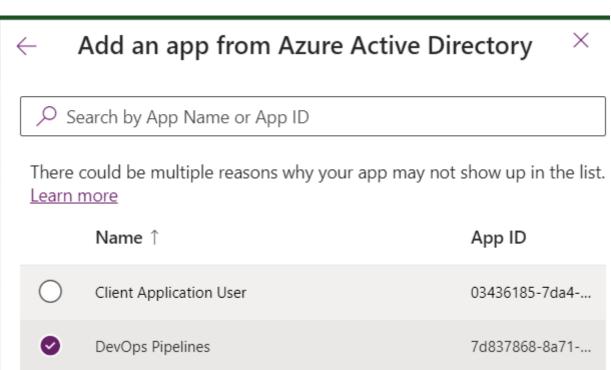


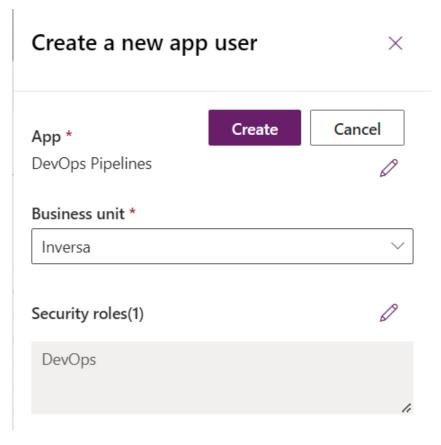


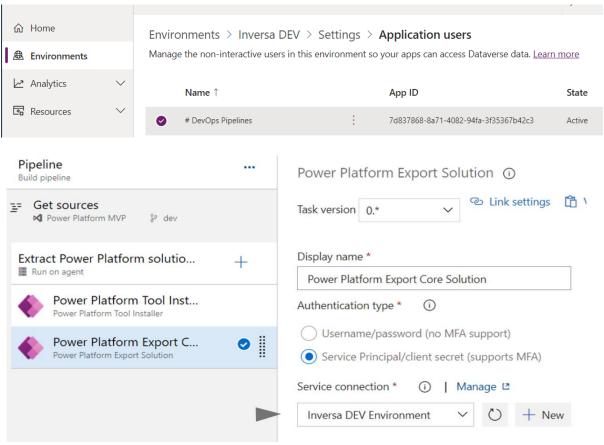


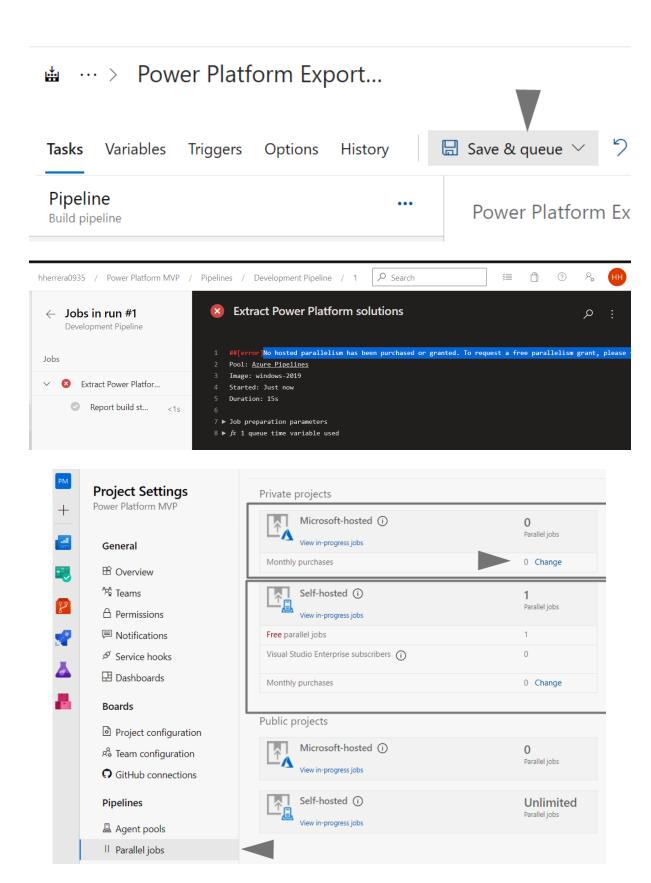












#### Power Platform Agent

**Run** on agent



## 1. Install Power Platform Tool

Power Platform Tool Installer



#### 2. Export Core Managed Solution

Power Platform Export Solution



### 3. Export Core Unmanaged Solution

Power Platform Export Solution



## 4. Export Flows Managed Solution

Power Platform Export Solution



### 5. Export Flows Unmanaged Solution

Power Platform Export Solution

## **Error Level**



Medium

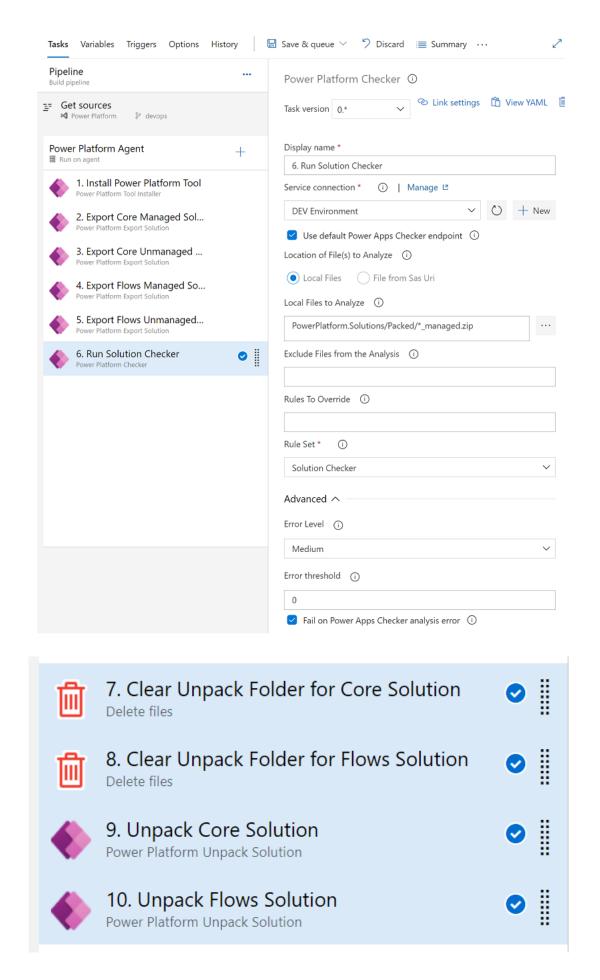
Critical

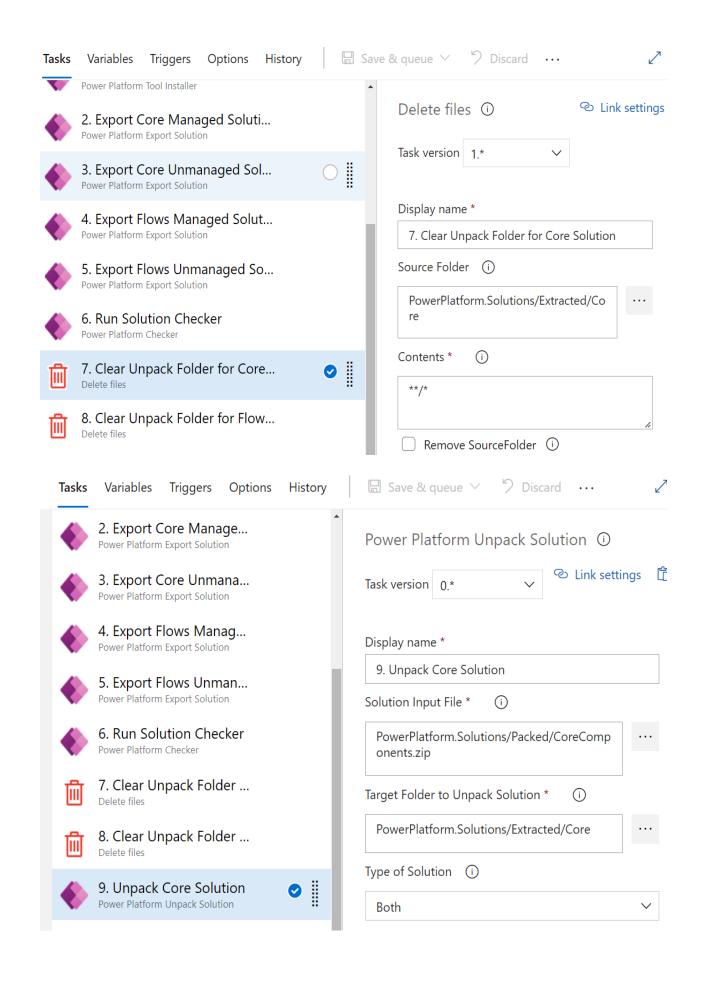
High

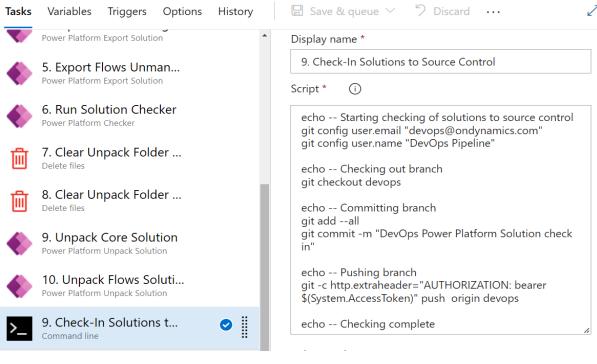
Medium

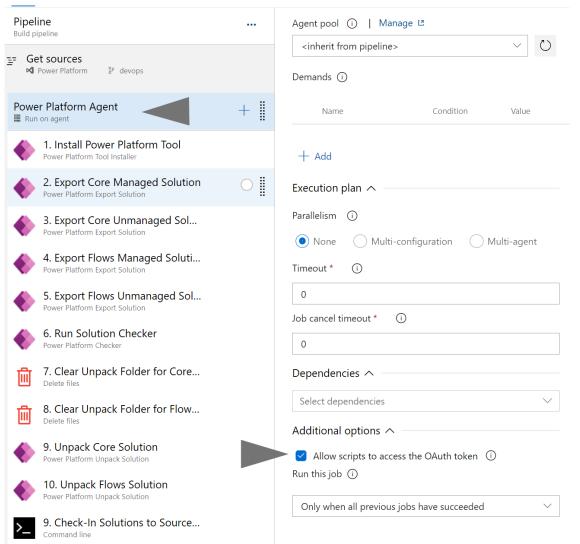
Low

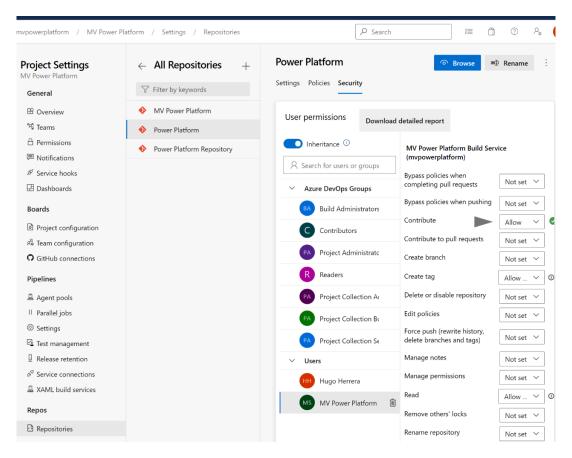
Informational

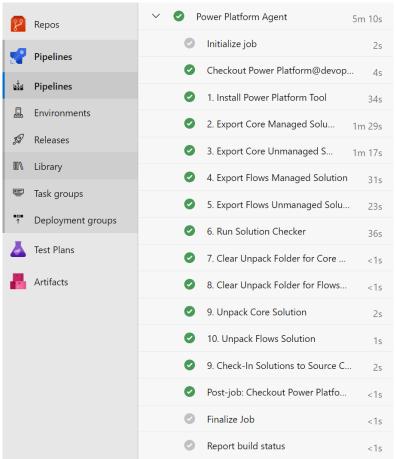




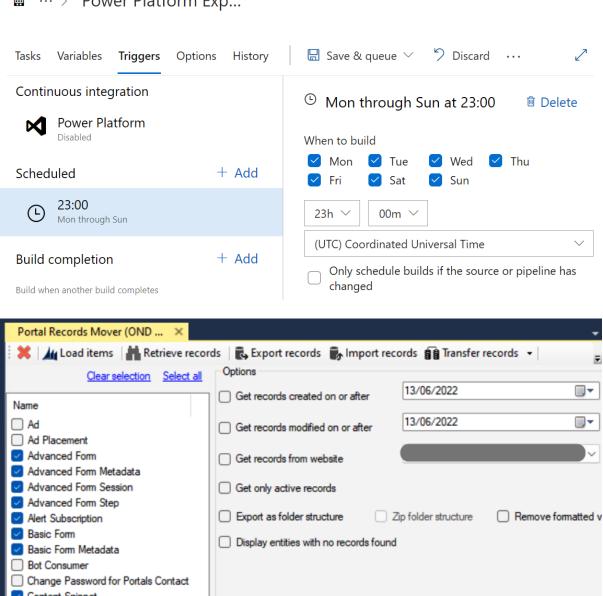


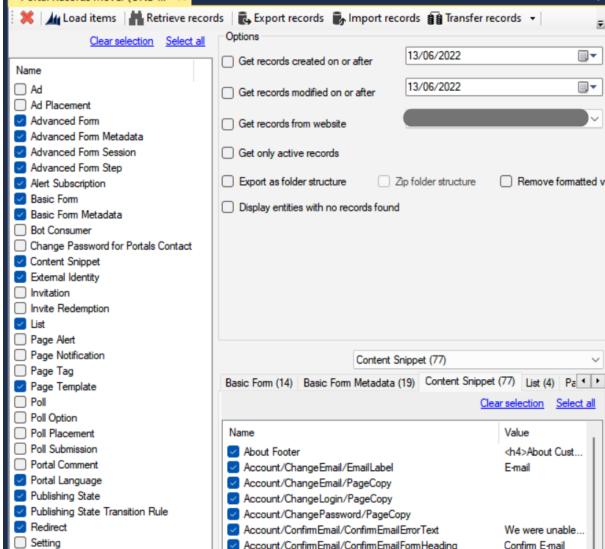


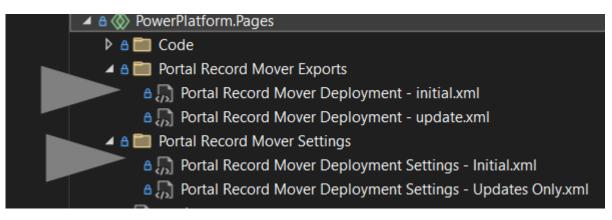


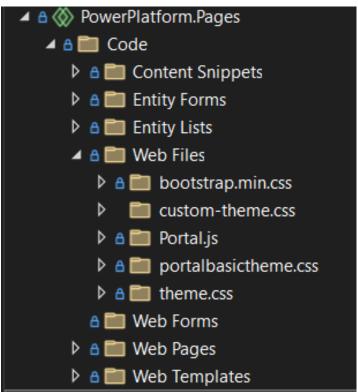


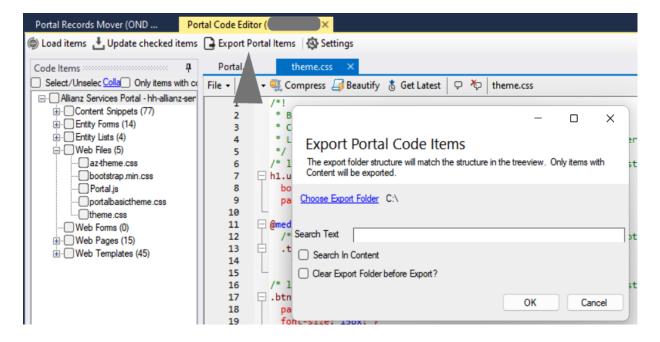
#### 

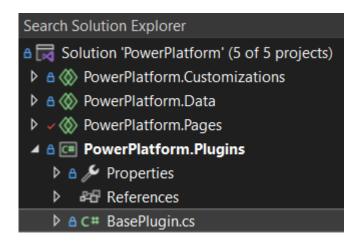


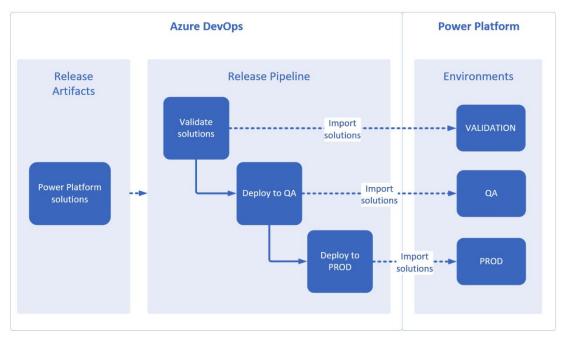


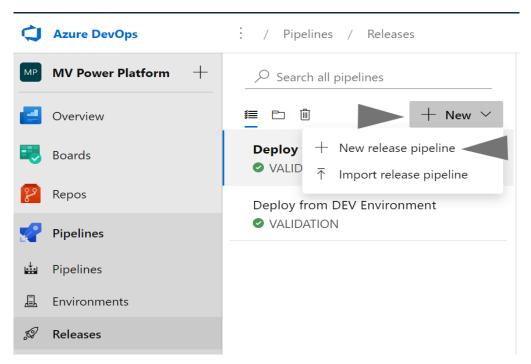


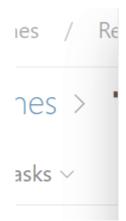








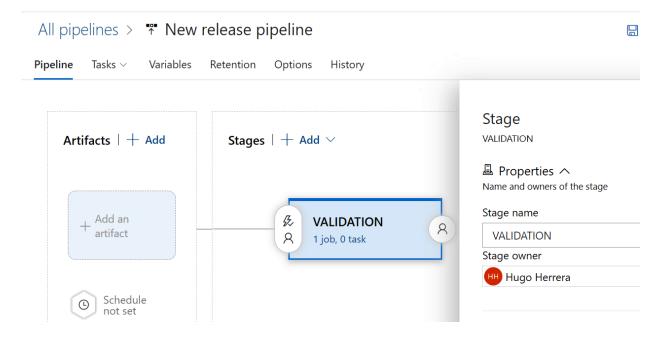


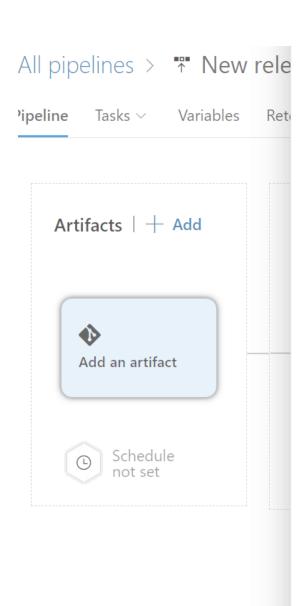


# Select a template

Or start with an 📥 Empty job



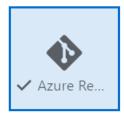




## Add an artifact

Source type

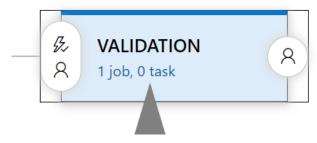


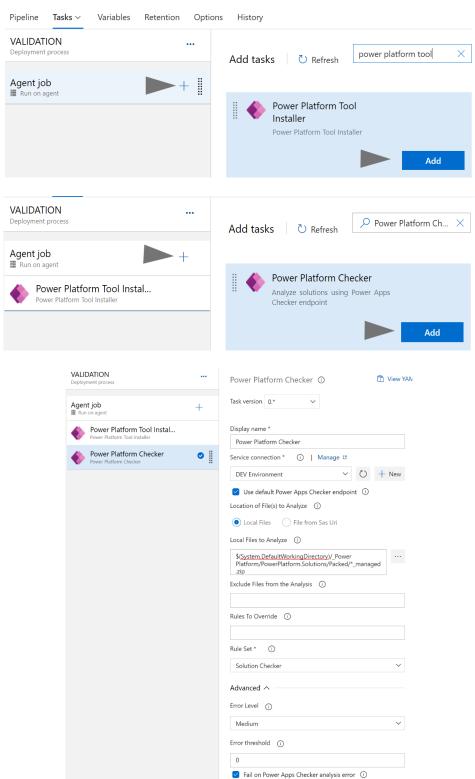


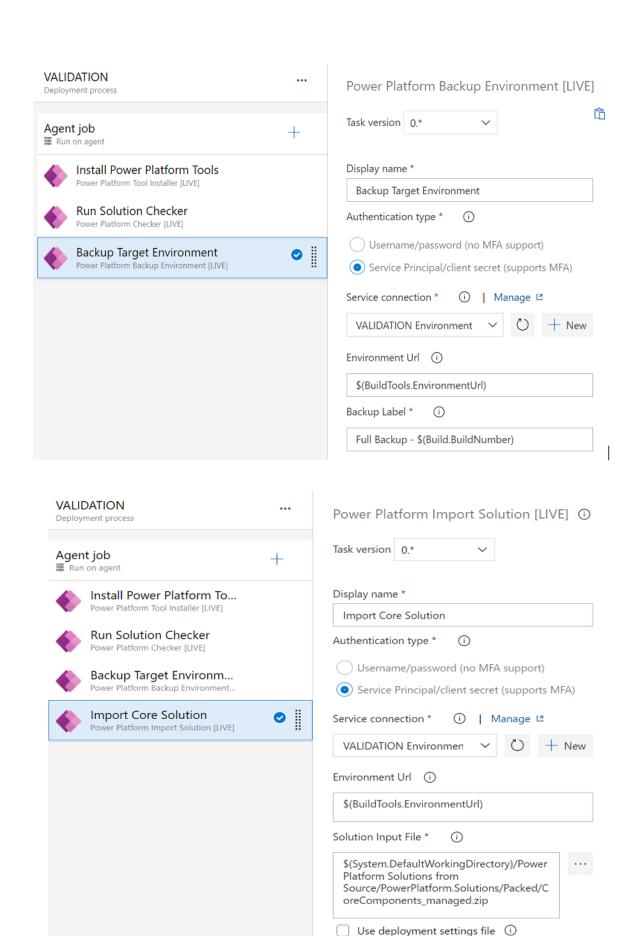
5 more artifact types  $\vee$ 

Project * (i)
MV Power Platform
Source (repository) * (i)
Power Platform
Default branch * (i)
devops
Default version * (i)
Latest from the default branch
Checkout submodules (i)
Checkout files from LFS (i)
Shallow fetch depth (i)
Source alias * (i)
_Power Platform

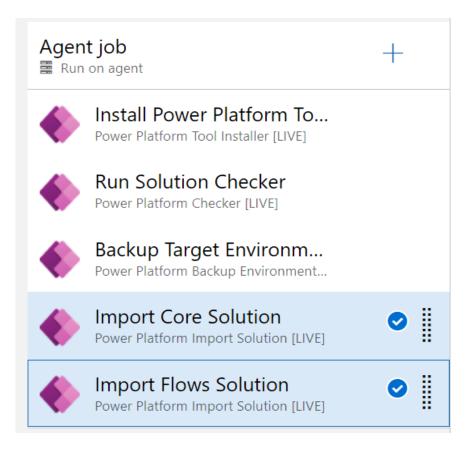
Add

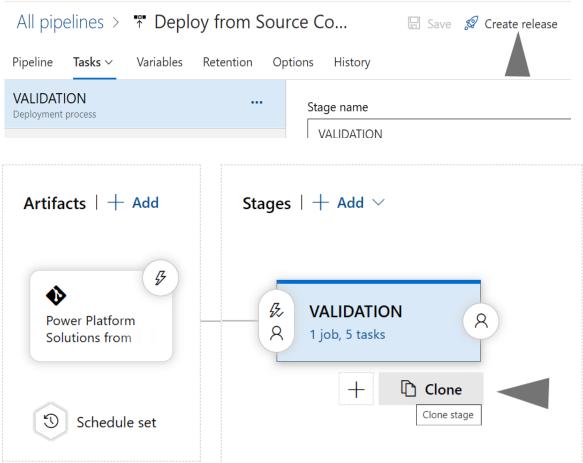


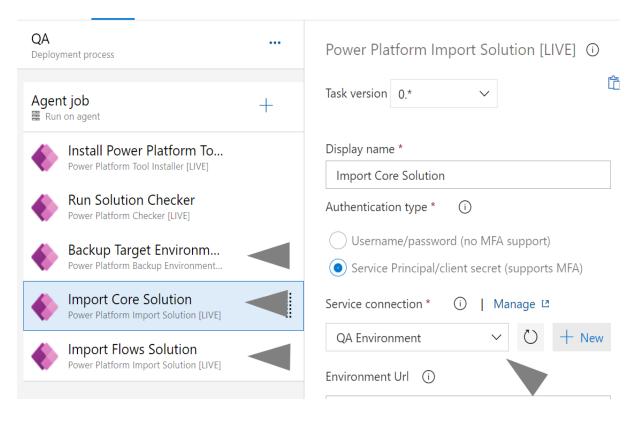


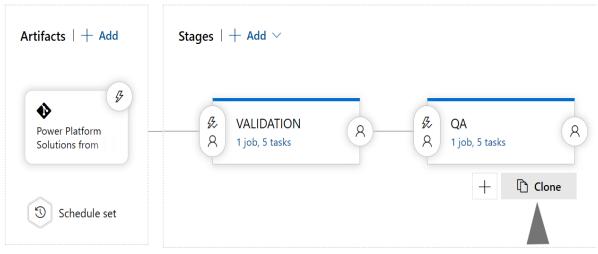


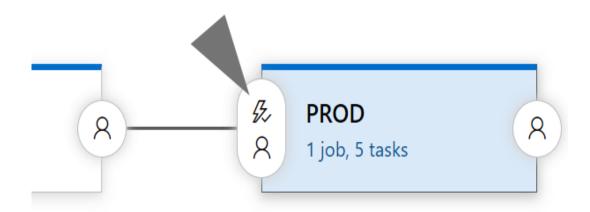
Import solution as asynchronous operation (i)

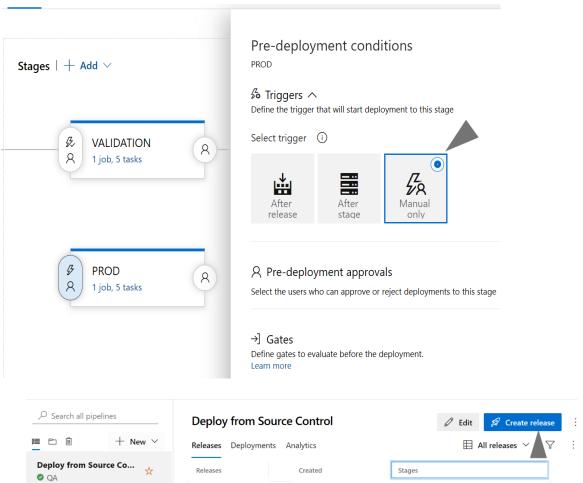




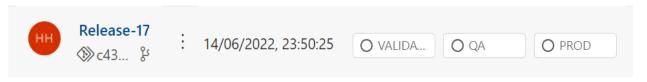


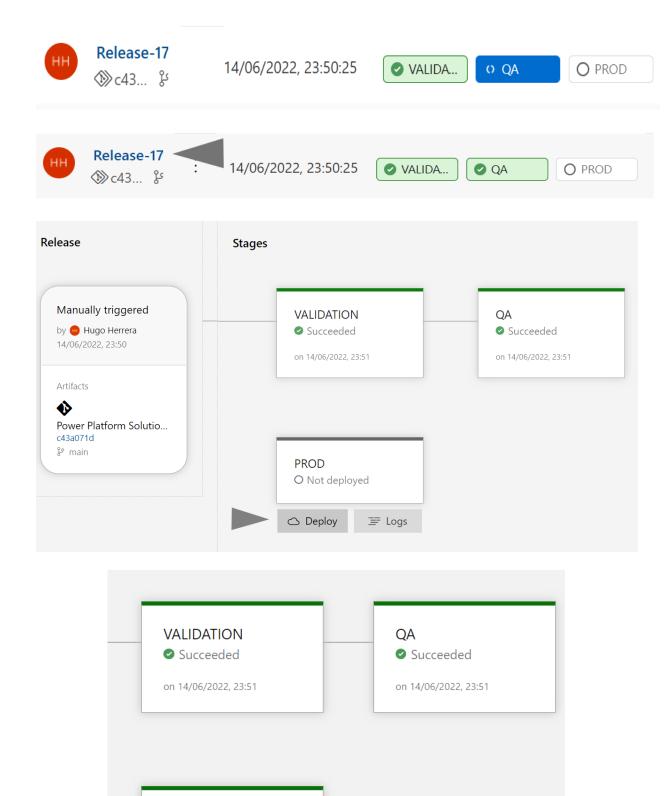












**PROD** 

Succeeded

on 14/06/2022, 23:59