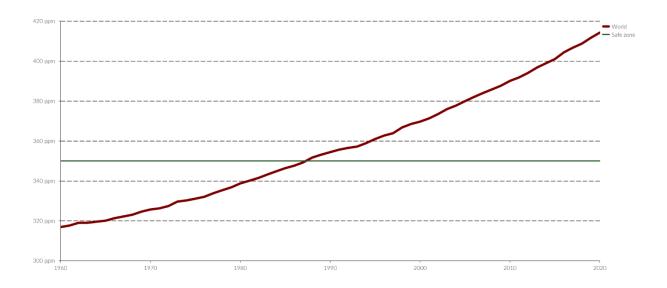
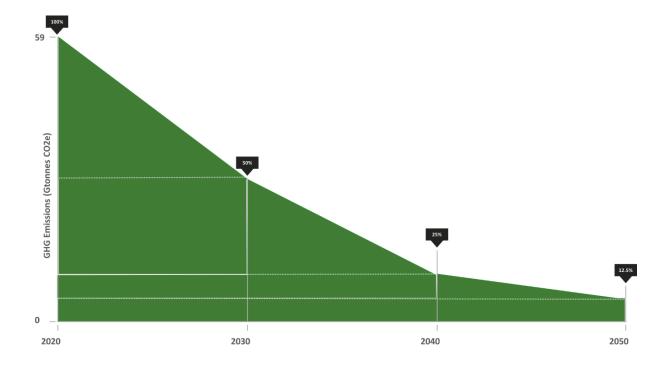
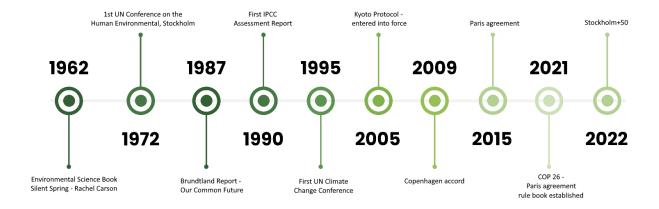
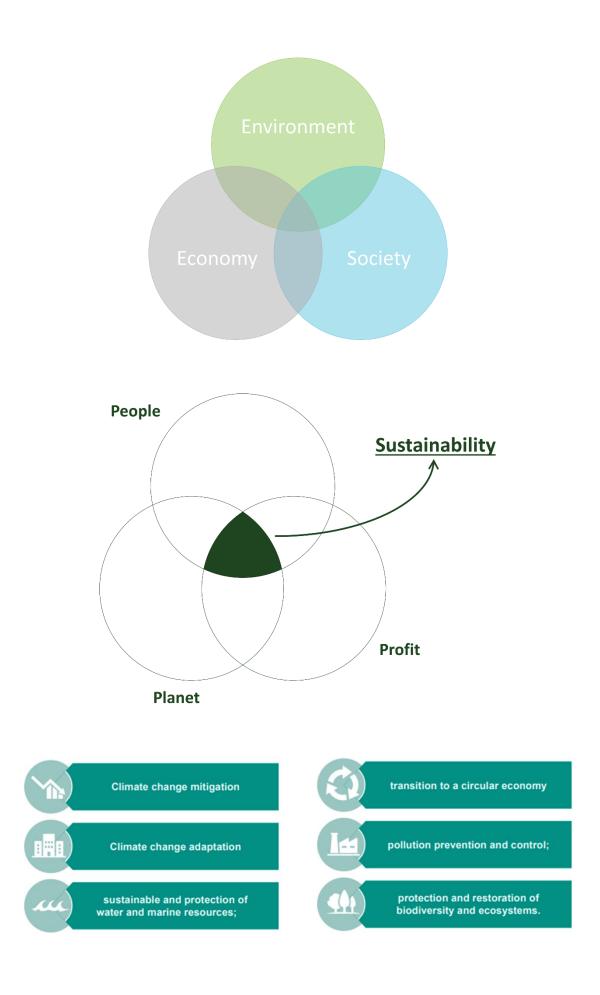


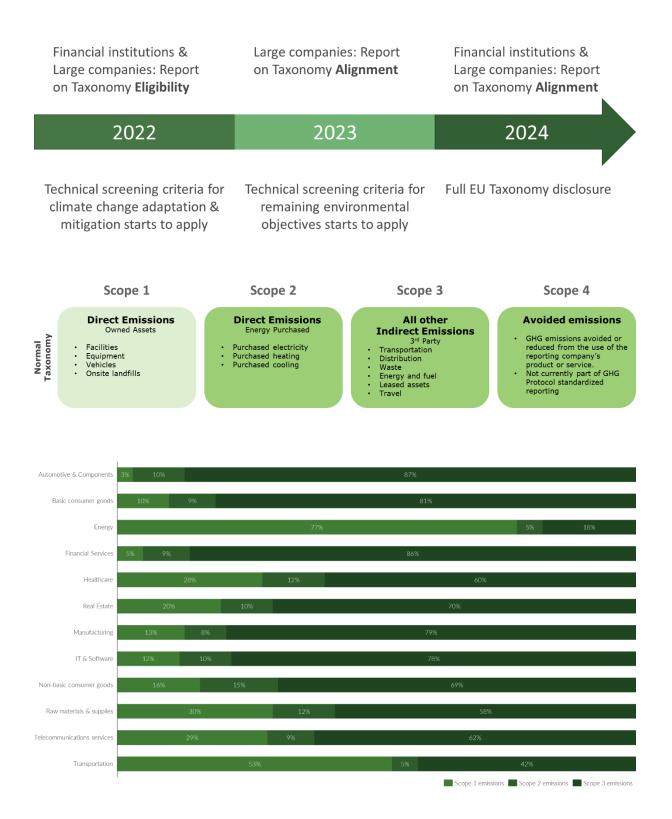
Chapter 1: Our Most Significant Challenge Ahead





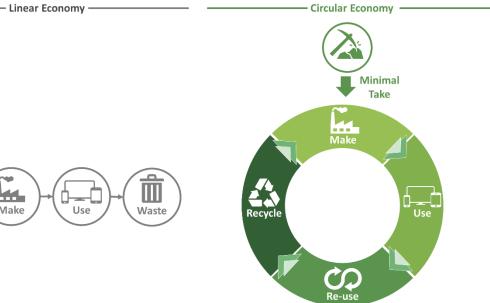






A Dramatically Different top 12				
Top 12 in 2022	Market CAP (\$B)	Top 12 in 2015	Market CAP (\$B)	
Apple	\$2 652	Apple	\$710	
Microsoft	\$2 222	Alphabet/Google	\$449	
Alphabet/Google	\$1 951	Microsoft	\$368	
Amazon	\$1 446	Exxon Mobil	\$334	
Meta/Facebook	\$843	Wells Fargo	\$297	
Berkshire Hathaway	\$682	Johnson & Johnson	\$274	
lencent	\$573	Facebook	\$272	
ohnson & Johnson	\$434	General Electric	\$259	
IP Morgan Chase	\$427	JP Morgan Chase	\$255	
Wal-Mart Stores	\$388	Amazon	\$247	
Alibaba	\$344	Wal-Mart Stores	\$230	
Exxon Mobil	\$307	Proctor & Gamble	\$218	

Data: https://companiesmarketcap.com/ 2022 valuations as 1/28/22





Chapter 2: Rise of Sustainable IT



1-2% of the world's energy is consumed by data centers



The number of devices is expected to reach **55.7** billion in 2025



57 million tons of e-waste were generated worldwide in 2021

Sustainable IT (direct CO₂e reduction)



Sustainable SW Development





Energy Management

Sustainable by IT (indirect CO₂e reduction)



Direct Emissions Sustainable IT Taxonomy© Owned Assets

Operator activities

Direct Emissions Energy Purchased

Purchased electricity, heating & cooling for own Data Centers, Networks, Servers & End User IT Equipment

All other Indirect Emissions 3rd Party

- Data Center construction IaaS / PaaS / SaaS ICT Equipment

- Software
- Professional Svc. Providers



Legislation

Investor, social and political Pressure

Customer requirements Responsible business ecosystems

New market opportunities Cost reductions



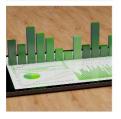
Financial value

Non-financial value

e Risks

Employee engagement

Readiness

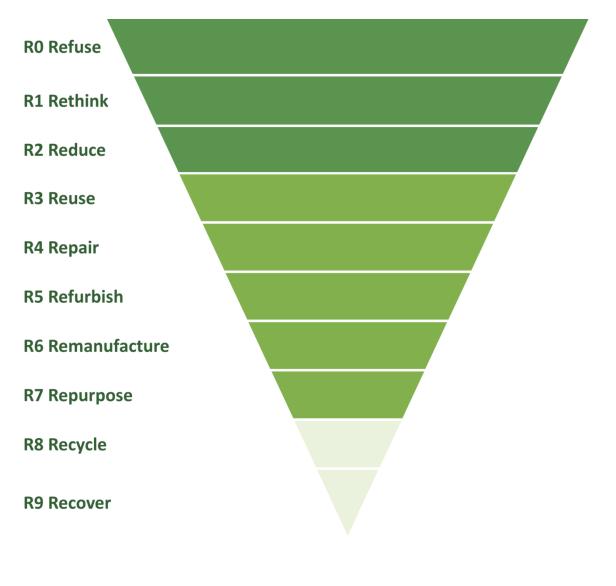










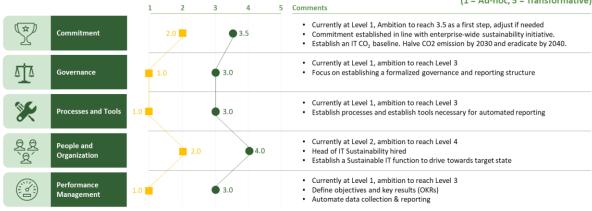


Commitment Governance Processes and Tools People and Organization Peo
--

	Assess Current State		Set Ambition Target State		Compare Current and Target State		Set Direction of travel
~	What is your starting point today?	\checkmark	What is your ambition?	~	What is your gap between current and target state?	~	What is your timeline to close the gap between current and target state?
~	What is your current maturity?	\checkmark	Is your ambition aligned with corporate ambition?	~	What capabilities are needed in terms of people, process and technology?	~	What are the key milestones along the roadmap?

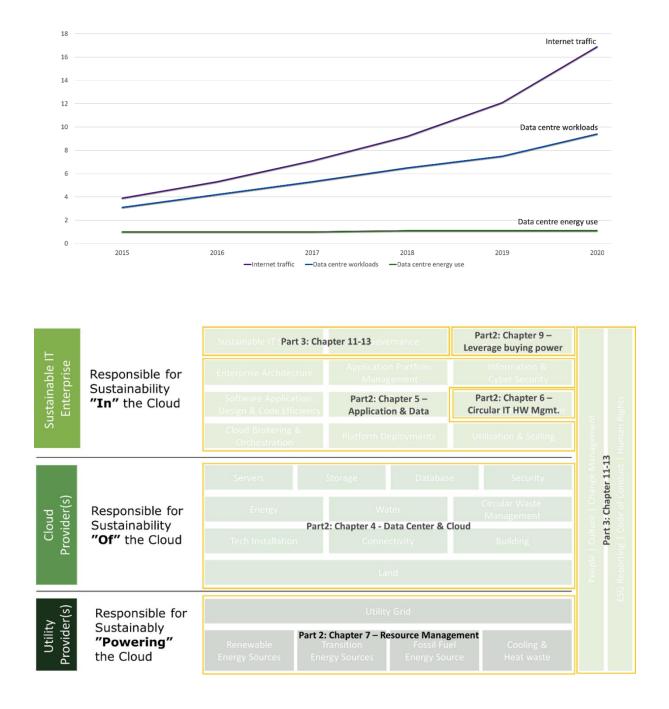
Baseline Target state ambition (1 = Ad-hoc, 5 = Transformative)

Baseline

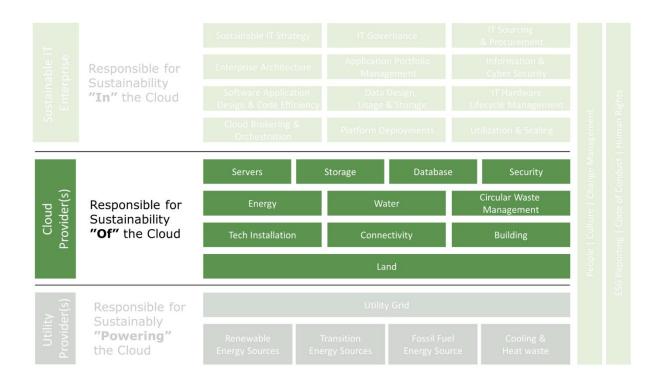


		Baseline
		Current state Target state ambition
	1 2 3 4	5 <u>Comments</u> (1 = Ad-hoc, 5 = Transformative)
Group	1.0 1.5 03.0	 Ambition to reach a minimum of 3.0 on group level Collectively current state sits at 1.5
Division 1	2.0 1.5 4.0	 Ambition to move from level 2 to Level 4 Current state sits at 2.0, has not progressed from the baseline
Division 2	1.0	 Ambition to move from level 1 to Level 3 Current state sits at 2.0, has moved up one level
Division 3	2.0 3.0 4.0	 Ambition to move from level 2 to Level 4 Current state sits at 3.0, has moved up one level from baseline
Division 4	1.5	 Ambition to move from level 1.5 to Level 3 Current state sits at 2.0, has moved up half a level from baseline

Chapter 3: The Fundamental Building Blocks of a Sustainable IT Practice



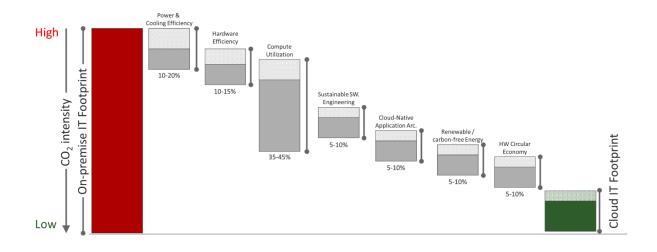
Chapter 4: Data Center & Cloud



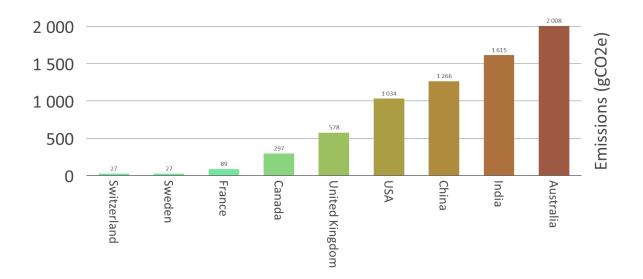
3 Service Models	4 Deployment Models	5 Essential Characteristics
Software	Public Cloud	Service-based
Platform	Private Cloud	• Scalable / elastic
Infrastructure	• Hybrid Cloud	Shared resources
	Community Cloud	• Measured / metered
		Uses Internet



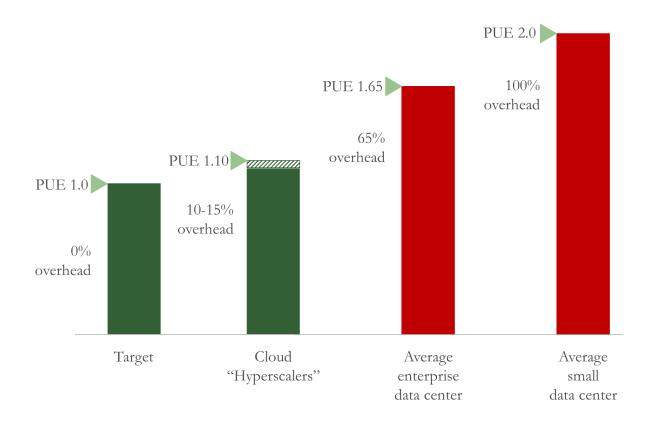








 $PUE = \frac{Total \ facility \ energy}{IT \ equipment \ energy}$

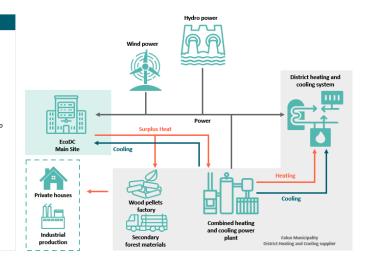


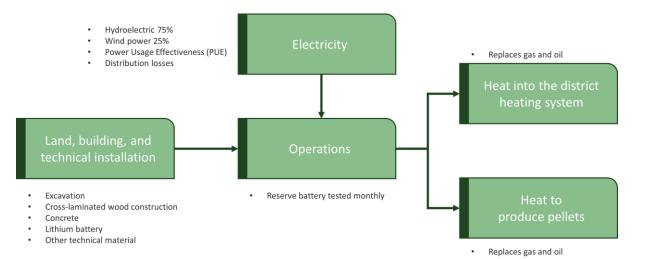
De	escription	Metric	General Requirement	United Nations Sustainable Development Goals Alignment
	Energy nsumption	GWh mtCO2e	CUE Carbon Usage Effectiveness	7. Affordable and Clean Energy 13. Climate Action
	newable Energy	%	REF Renewable Energy Factor	9. Industry, Innovation and Infrastructure 12. Responsible Consumption and Production
	ver Usage ectiveness	PUE	PUE Power Usage Effectiveness	12. Responsible Consumption and Production 13. Climate Action
	stainable Water	WUE	WUE Water Usage Effectiveness	6. Clean Water and Sanitation
	Waste nagement	Ton %	ERF - EDE Energy Reuse Factor Electronics Disposal Efficiency Reduce – Reuse - Recycle	12. Responsible Consumption and Production

Main sustainability drivers

Renewable power

- $-\,$ 100% of energy comes purely from renewable sources such as hydro and wind power - Close proximity to renewable power sources minimizes distribution losses
- Unique heat re-usage⁽¹⁾
 - Heat re-usage system feeds surplus heat into District Heating Plant and a
- pellet factory, and thereby avoiding huge volumes of emissions Pellet factory uses sawdust and surplus heat to create pellets which is used to warm private houses and businesses not connected to the district heating
- Additional sustainability initiatives
 - Reflects construction process and use of wood as primary material (vs. concrete)
 - Sustainability report to customers utilizes Green House Gas Protocol $^{\rm (2)}$ scope 1, 2 and 3





Emissions per kWh	Gree	enhouse Gas Prot	ocol (GHG)	Total	Avoided emissions	Total
Scope	I	П	III	lotai	IV	Iotai
Land	-	-	0,0	0,0	-	0,0
Building	-	-	0,1	0,1	-	0,1
Tech installation	-	-	1,1	1,1	-	1,1
Operations	1,3	-	0,9	2,2	-	2,2
Power	-	10,5	0,0	10,5	-	10,5
Heat re-usage	1,7	-	-	1,7	-48,9	-47,2
TOTAL	3,0	10,5	2,1	15,6	-48,9	-33,3

Company	2020 Carbon Footprint (MtCO2e)	Carbon Neutral Target	Net-Zero Carbon Emission Target	Renewable Energy Target	Water Target	Waste Target
Microsoft	13.8	2012	2030	2025	2030	2030
Google	10.3	2007	2030	2030	2030	2030
AWS	60.6	2040	-	2025	-	-
Alibaba	9.51	2030	-	-	-	-
Oracle	80.9	-	2050	2025	-	-
Tencent	5.1	2030	-	2030	-	-
IBM	132.5	-	2030	2030	-	-



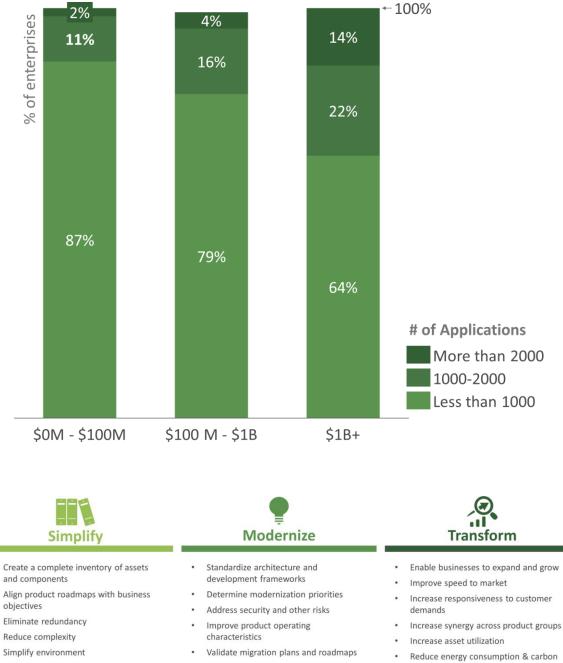








Chapter 5: Application & Data

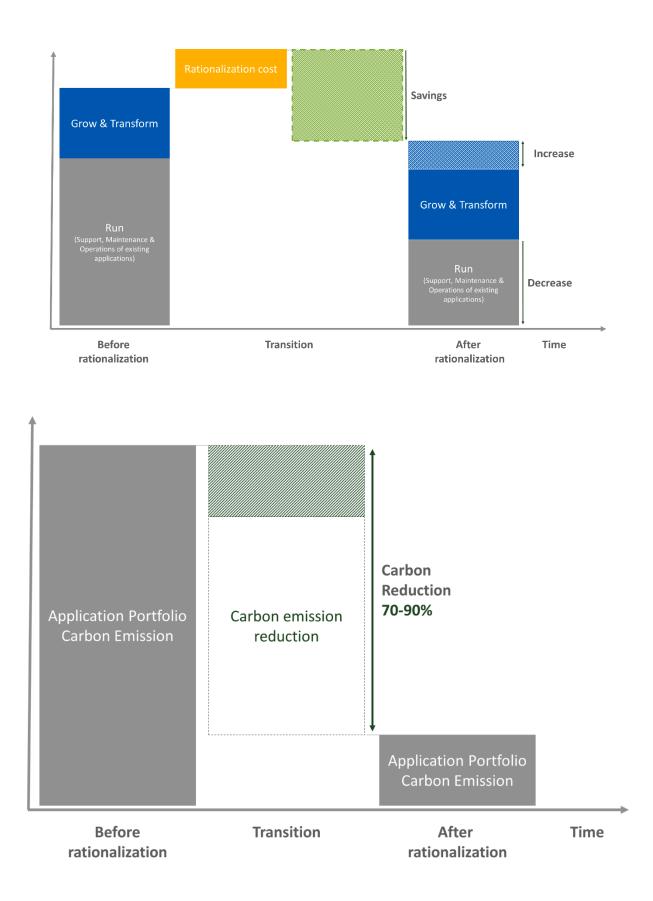


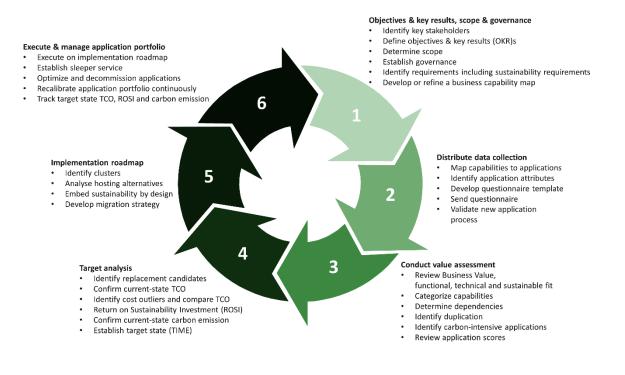
 Optimize development & support staffing models & skills

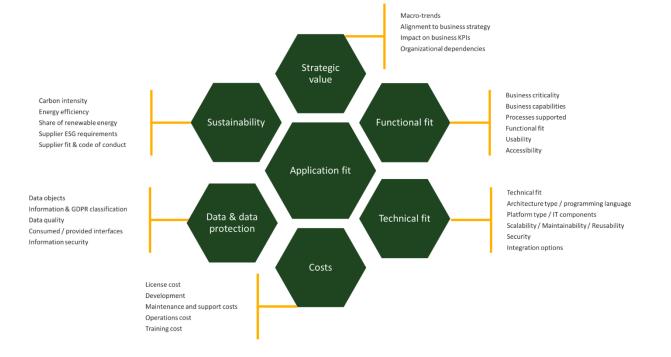
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- Reduce development & support costs
- Reduce energy consumption & carbon intensity



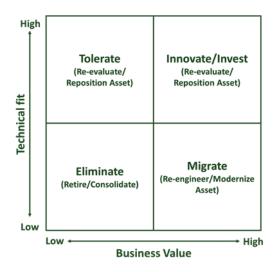


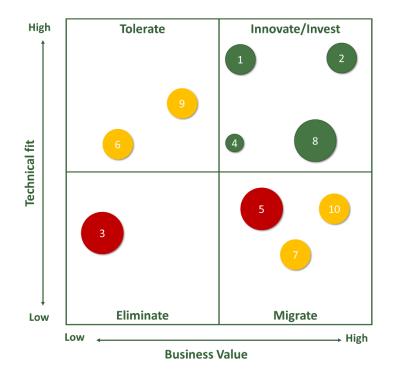


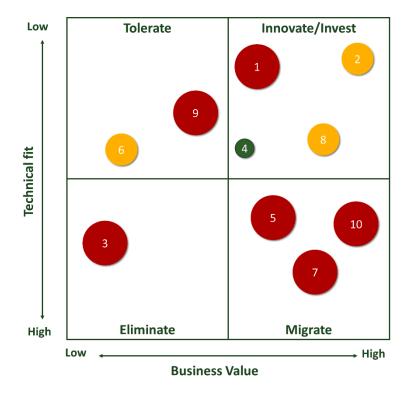
Application ID	1	2	3	4	5
Application Name	ERP 1 – Finance & Operations	Sales & Service Ecosystem	Legacy ERP 2 - Finance	E-Commerce Platform	CRM Legacy application
Business criticality	Business critical	Business operational	Business operational	Mission critical	Administrative service
Business capabilities	Finance, manufacturing & logistics	Sales, marketing, customer service & field service	Finance	Sales & customer service	Sales
Processes supported	Order to cash, procure to pay, forecast to plan, plan to produce, record to report & acquire to retire	Quote to cash & service to cash	Record to report & acquire to retire	Quote to cash	Quote to cash
Functional fit	Perfect	Appropriate	Unreasonable	Appropriate	Insufficient
Usability	Appropriate	Perfect	Unresonable	Appropriate	Insufficient
Accessibility	Appropriate	Appropriate	Insufficient	Appropriate	Insufficient

Application ID	1	2	3	4	5
Application Name	ERP 1 – Finance & Operations	Sales & Service Ecosystem	Legacy ERP 2 - Finance	E-Commerce Platform	CRM Legacy application
Application Type	SaaS	SaaS	Client Server	Client Server	Client Server
Application Platform	SAP S/4 Hana	Salesforce	ECC 4.0	IBM WebSphere Commerce 7.0	CRM Dynamics 2011
Database	N/A	N/A	Oracle DB	IBM DB2	MSSQL 2008 R2
Middleware	N/A	N/A	Oracle SOA Suite	BizTalk 2016	BizTalk 2016
Operating System	N/A	N/A	Suse Linux	Suse Linux	Windows Server 2011
Hardware	N/A	N/A	Dell XPS, i7 2-core	Dell PowerEdge M640P	Dell XPS, i7 2-core
Cloud Provider	Community Cloud	Community Cloud	Private Cloud	Private Cloud	Private Cloud

Application ID	1	2	3	4	5
Application Name	ERP 1 – Finance & Operations	Sales & Service Ecosystem	Legacy ERP 2 - Finance	E-Commerce Platform	CRM Legacy application
Carbon intensity	High	Medium	High	Medium	High
Energy efficiency	Appropriate	Appropriate	Unreasonable	Insufficient	Unreasonable
Share of renewable energy	100%	100%	0%	100%	0%
Supplier fit	Strategic	Strategic	Exit	Tactical	Exit
Code of conduct	Signed	Signed	Not signed	Signed	Not signed
ESG requirements met	Partially	Met	Not met	Partially	Not met

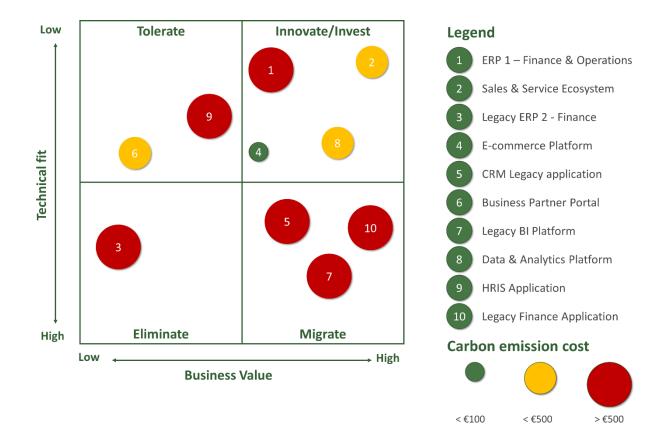






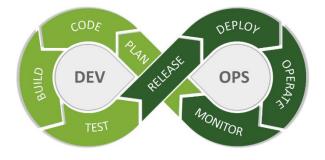


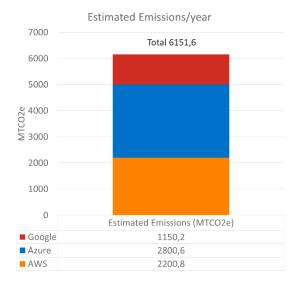


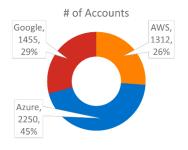


Imperative	Object-oriented	Functional	Scripting
• Ada	• Ada • Perl	• Erlang	• Dart
• C	• C++ • PHP	• F#	• Hack
• C++	• C# • Python	• Haskell	JavaScript
• F#	Chapel Racket	• Lisp	• JRuby
• Fortran	• Dart • Rust	• OCaml	• Lua
• Go	• F# • Smalltalk	• Perl	• Perl
• OCaml	• Java • Swift	• Racket	• Python
• Pascal	 JavaScript TypeScript 	• Ruby	• Ruby
• Rust	• OCaml	• Rust	TypeScript

Time & Memory Energy & Time		Energy & Memory	Energy, Time & Memory		
C Pascal Go	С	C Pascal	C Pascal Go		
Rust C++ Fortran	Rust	Rust C++ Fortran Go	Rust C++ Fortran		
Ada	C++	Ada	Ada		
Java Chapel Lisp OCaml	Ada	Java Chapel Lisp	Java Chapel Lisp Ocaml		
Haskell C#	Java	OCaml Swift Haskell	Swift Haskell C#		
Swift PHP	Pascal Chapel	C# PHP	Dart F# Racket Hack PHP		
F# Racket Hack Python	Lisp OCaml Go	Dart F# Racker Hack Python	JavaScript Ruby Python		
JavaScript Ruby	Fortran Haskell C#	JavaScript Ruby	TypeScript Erlang		
Dart TypeScript Erlang	Swift	TypeScript Erlang Lua Perl JRuby	Lua JRuby Perl		
JRuby Perl	Dart F#				
Lua	JavaScript				
	Racket				
	TypeScript Hack				
	PHP				
	Erlang				
	Lua JRuby				
	Ruby				



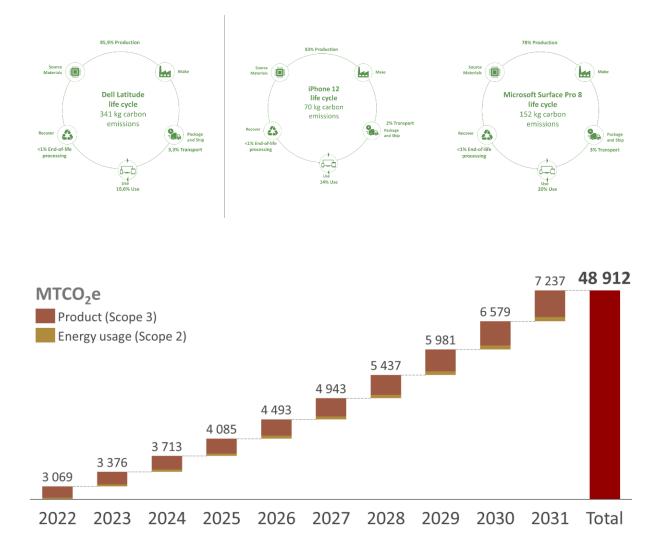


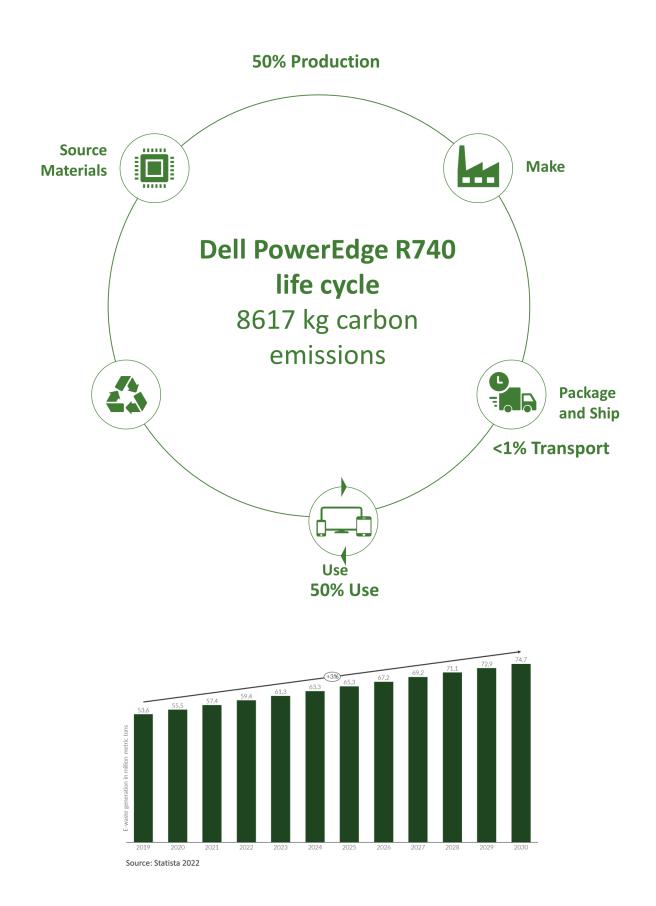


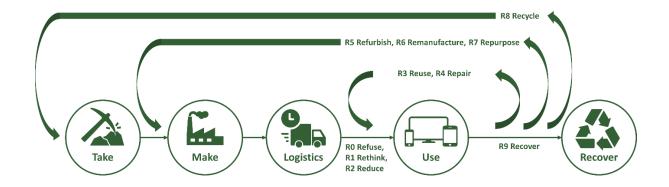
Emission Intensity per Account

Provider	Emissions (MTCO2e)	# of Accounts	Emission Intensity / Account
AWS	2200,8	1312	1,68
Azure	2800,6	2250	1,24
Google	1150,2	1455	0,79

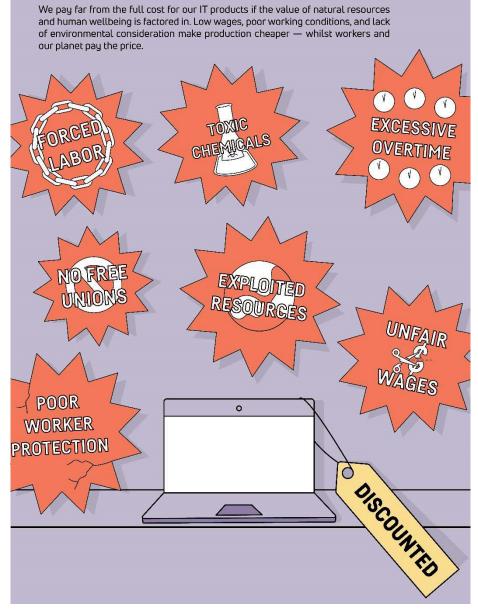
Chapter 6: IT Hardware Management

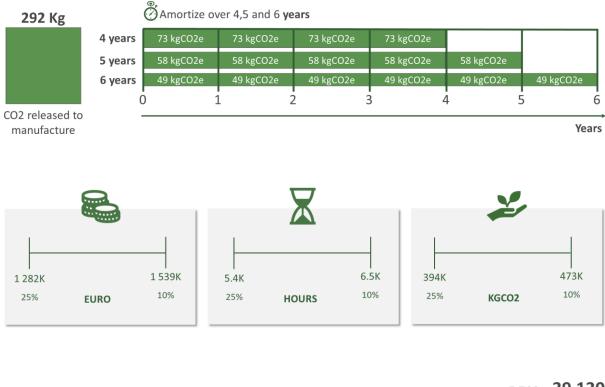


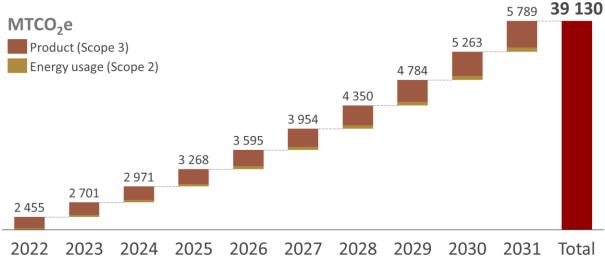


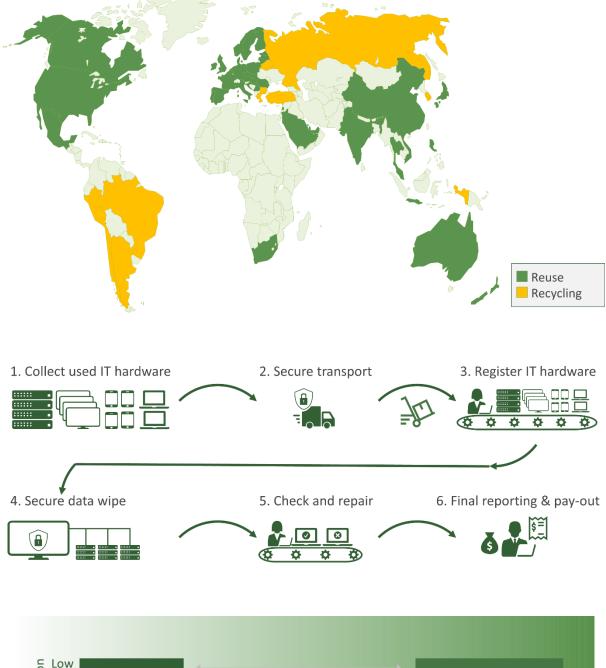


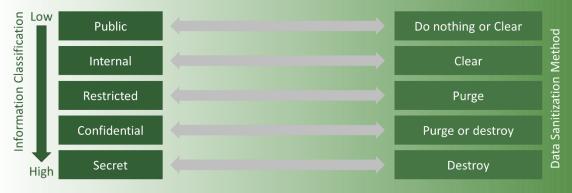
LOW PRICES – AT A HIGH COST







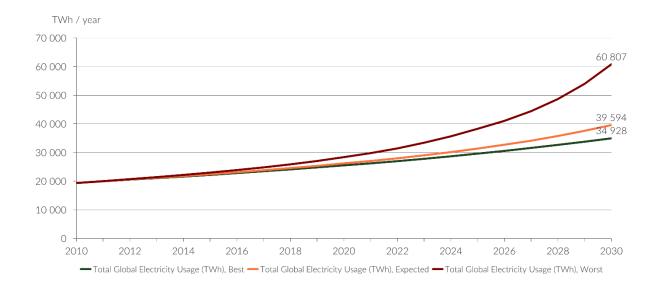




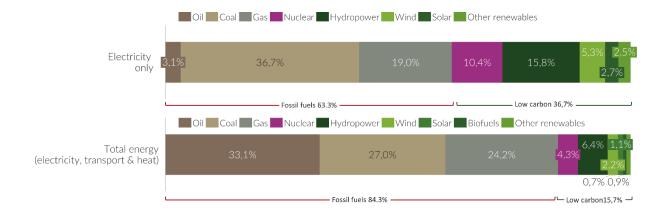
Company	2020 Carbon Footprint _(MtCO2e)	Carbon Neutral Target	Net-Zero Carbon Emission Target	Renewable Energy Target	Water Target	Waste Target
Lenovo	150	-	2050	-	-	-
HP	44.9	2025	2040	2040	-	2025
Dell	298.5	-	2050	2040	-	-
Apple	22.6	2020	2030	2020	-	-
Acer	12.2	-	2050*	2025	-	-
Asus	1,221.3	-	-	2035	-	-

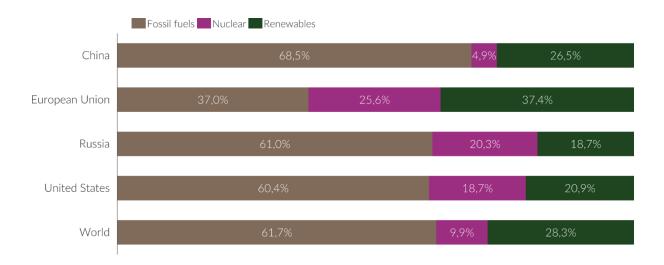
Scope 1 & 2 only, *80 percent by 2050

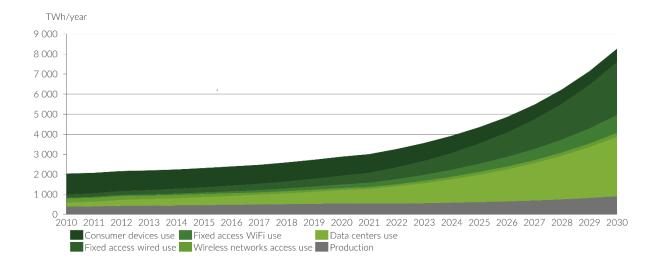
Description	Metric	General Requirement	United Nations Sustainable Development Goals Alignment
Equipment lifetime	Years	Equipment lifetime years	12. Responsible Consumption and Production 13. Climate Action
Renewable	%	REF	9. Industry, Innovation and Infrastructure
energy		Renewable Energy Factor	12. Responsible Consumption and Production
Circular economy	%	Reuse and Repair	12. Responsible Consumption and Production
reuse and repair		% equipment reused	13. Climate Action
Zero waste	WUE	Recycle	12. Responsible Consumption and Production
to landfill		% equipment reused	13. Climate Action
Hazardous	%	Hazardous Substances	12. Responsible Consumption and Production
substances		% equipment with hazardous substances	13. Climate Action

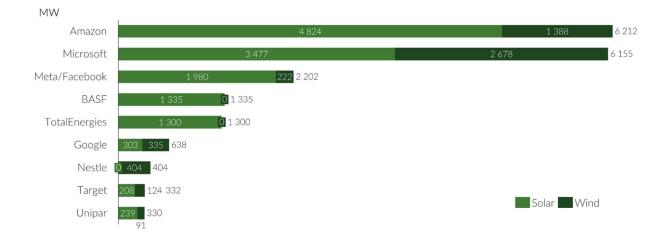


Chapter 7: Power Energy Management









 $\left(\left[\frac{\text{the capacity of appliance expressed in watt}}{1000} \right] \right) \times [\# \text{ of hours'use}] \times [\# \text{ of days'use}]$ = # of kWh

 $[number of kWh] \times [carbon intensity MTCO2/kWh] = carbon emission MtCO2$

$$\frac{Carbon \ emission \ MtCO2}{0.011 \ MtCO2 \ tree \ year} = \# \ trees \ per \ year \left(\left[\frac{50}{1000} \right] \right) \times [8] \times [275] = 110 \ kWh$$

 $\left(\left[\frac{100}{1000}\right]\right) \times [8] \times [275] = 220 \ kWh_{110} \ kWh \times 0.000475 \ MtCO2/kWh = 0.05 \ MtCO2$

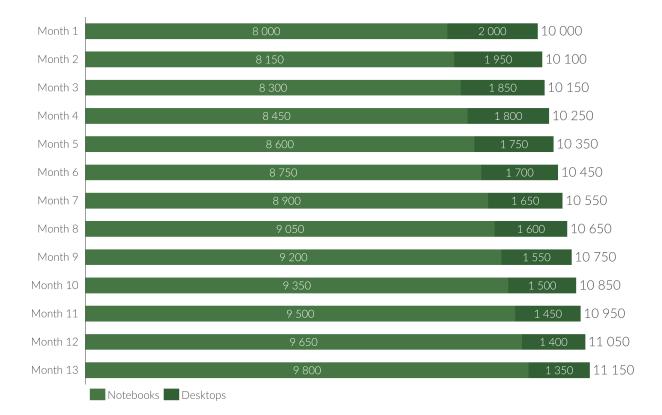
 $200 \, kWh \times 0.000475 \, MtCO2/kWh = 0.10 \, MtCO2_{0.011}^{0.05} = 4.5 \, trees \, per \, year$

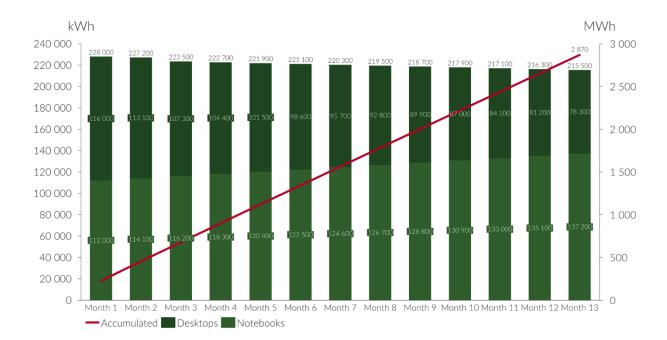
$$\frac{0.10}{0.011} = 9 \ trees \ per \ year\left(\left[\frac{200}{1000}\right]\right) \times [8] \times [275] = 440 \ kWh$$

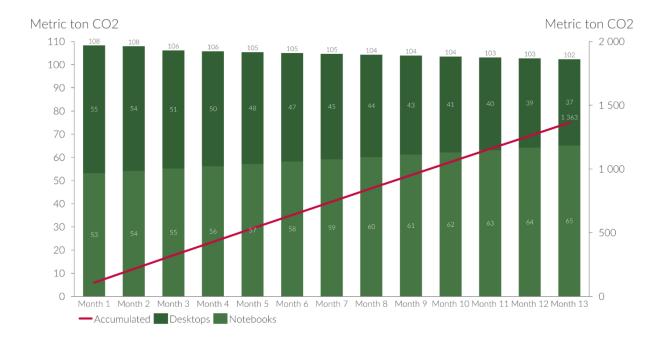
440 kWh × 0,000475 MtCO2/kWh = $0.21 MtCO2 \frac{0.21}{0.011} = 19$ trees per year

$$\left(\left[\frac{300}{1000}\right]\right) \times [24] \times [365] X [80\%] = 2\ 102\ kWh$$

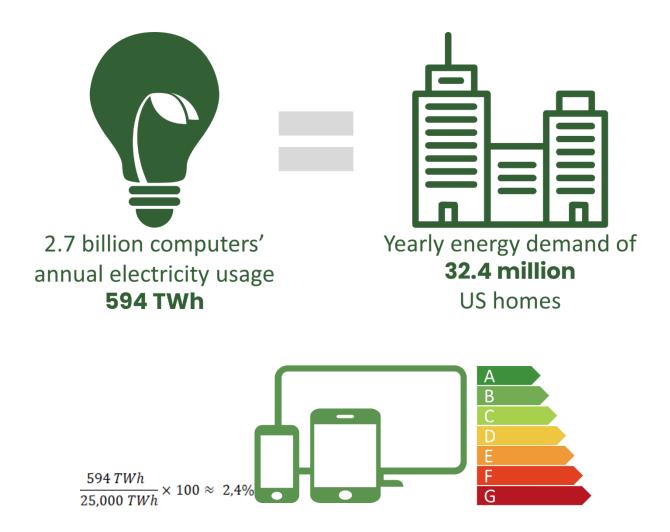
 $2\ 102\ kWh \times 0.000475 \frac{MtCO2}{kWh} = 0.999\ MtCO2 = 1.0\ MtCO2 \frac{1.0}{0.011} = 91\ trees\ per\ year$







 $\left(\left[\frac{100}{1000} \right] \right) \times [8] \times [275] \times 2,700,000,000 = 594,000,000,000 \ kWh \ (kilowatt \ hours)$ = 594,000,000 MWh (megawatt hours) = 594 000 GWh (gigawatt \ hours) = 594 TWh \ (terawatt \ hours)



Settings	
企 Home	Power & sleep
Find a setting	Screen
System	On battery power, turn off after
🖵 Display	
句》) Sound	When plugged in, turn off after 10 minutes
Notifications & actions	
D Focus assist	Sleep
(¹) Power & sleep	On battery power, PC goes to sleep after $15 \text{ minutes} \vee$
Battery	
📼 Storage	When plugged in, PC goes to sleep after 15 minutes
다. Tablet	

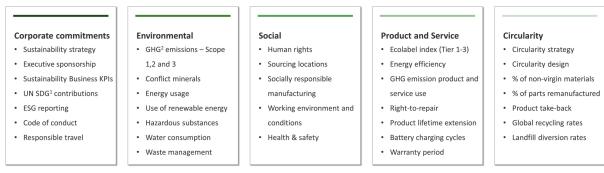
Power Options	?	×
Advanced settings		
Select the power plan that you want to custor then choose settings that reflect how you wan computer to manage power.		
Balanced [Active] ~		
 ★ Desktop background settings ★ Sleep ★ Display ★ Battery 		
Restore plan d	efaults	
OK Cancel	Ap	ply

000			System Pr	eferences		Q Search	
General	Desktop & Screen Saver	Dock	Mission Control	Language & Region	Security & Privacy	Spotlight	Notifications
Displays	Energy Saver	Keyboard	Mouse	Trackpad	Printers & Scanners	Sound	Startup Disk
iCloud	Internet Accounts	Software Update	Network	Bluetooth	Extensions	Sharing	
Users & Groups	Parental Controls	Siri	Date & Time	Time Machine	Accessibility		
Java							

••• • • •	Energy Saver	Q Search
	Battery Power Adapter	
Turn display off after:	15 min 1	
🗹 Put hard disks to sleep when p	ossible	
✓ Slightly dim the display while a	on battery power	
Enable Power Nap while on bat While sleeping, your Mac can perio	tt ery power dically check for new email, calenda	r and other iCloud updates
Current battery charge: 88%		Restore Defaults
✓ Show battery status in menu bar		Schedule ?

$\bullet \bullet \circ \checkmark $	Energy Saver	Q Search					
	Battery Power Adapter						
Turn display off after: 1 min	15 min 1 h	r 3 hrs Never					
Prevent computer from sleep	ping automatically when the display	y is off					
Put hard disks to sleep when	possible						
🗹 Wake for Wi-Fi network acce	SS						
Enable Power Nap while plugged into a power adapter While sleeping, your Mac can back up using Time Machine and periodically check for new email, calendar and other iCloud updates							
Current battery charge: 88%		Restore Defaults					
✓ Show battery status in menu bar		Schedule ?					

Chapter 8: Leveraging Your Buying Power



UN SDG - United Nations Sustainable Development Go
 GHG – Greenhouse gas emissions





Description	Metric	General Requirement		United Nations Sustainable Development Goals Alignment	
Energy Consumption	GWh mtCO2e	CUE Carbon Usage Effectiveness		7. Affordable and Clean Energy 13. Climate Action	
Renewable Energy	%	REF Renewable Energy Factor		9. Industry, Innovation and Infrastructure 12. Responsible Consumption and Production	
Power Usage Effectiveness	PUE	PUE Power Usage Effectiveness		12. Responsible Consumption and Production 13. Climate Action	
Sustainable Water	WUE	WUE Water Usage Effectiveness		6. Clean Water and Sanitation	
Waste Management	Ton %	ERF - EDE Energy Reuse Factor Electronics Disposal Efficiency Reduce – Reuse - Recycle		12. Responsible Consumption and Production	
					. –

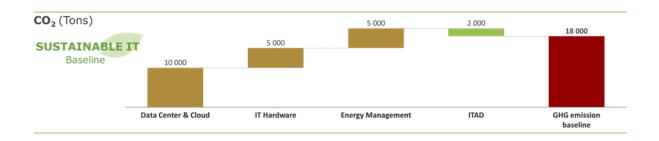
Description	Metric	General Requirement	United Nations Sustainable Development Goals Alignment
GHG Emissions	kgCO ₂	Product Greenhouse gas emission	12. Responsible Consumption and Production 13. Climate Action
Equipment lifetime	Years	Equipment lifetime years	12. Responsible Consumption and Production 13. Climate Action
Renewable energy	%	REF Renewable Energy Factor	7. Affordable and clean energy 9. Industry, Innovation, and Infrastructure 12. Responsible Consumption and Production
Circular economy reuse and repair	%	Reuse and Repair % equipment reused	12. Responsible Consumption and Production 13. Climate Action
Zero waste to landfill	WUE	Recycle % equipment reused	12. Responsible Consumption and Production 13. Climate Action
Hazardous substances	%	Hazardous Substances % equipment with hazardous substances	12. Responsible Consumption and Production 13. Climate Action

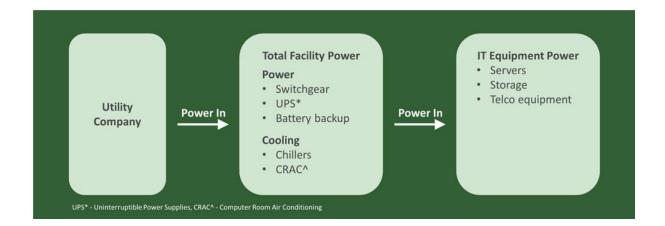
Chapter 9: Sustainability by IT

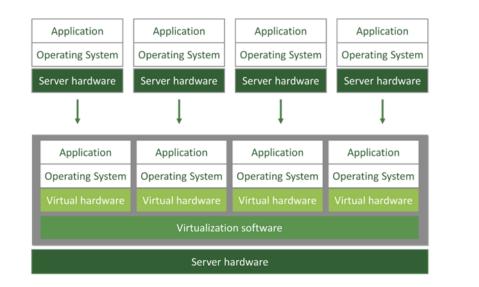




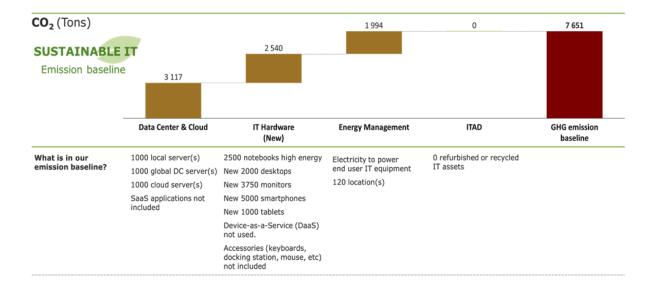
Chapter 10: Get started today





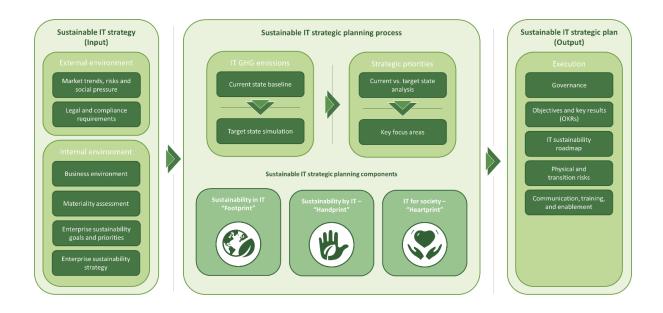








Chapter 11: Putting a Sustainable IT Strategy in place

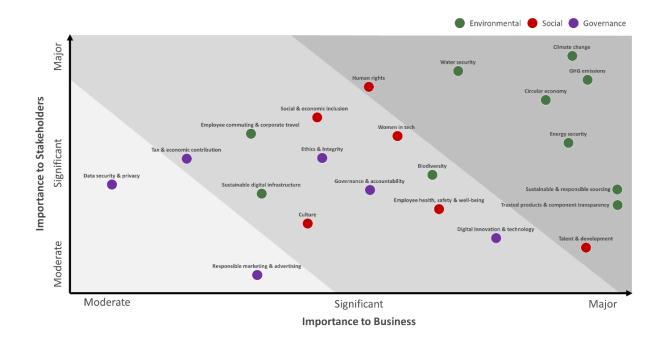


We need to take a comprehensive – 360-degree – view of sustainability from every angle. Our **DEGREE** framework sets clear priorities for Sustainability at Siemens



D Accelerating DEGREE in IT, through IT and to society Highlights & Achievements from Q2 FY22 6 IT for Sustainability IT enables DEGREE at Siemens Enterprise Sustainable IT **IT to Society** 2000 1 ation through Pickur ny & Austria) and gle th 84 dif ent e Op (Ge n & ation across all Sie ns sites DEC REE reporting for ot initiative, contribution with Had n of a specific IT Supplier que aire to ental data for products & services and mostly automatic chools (8th grade and higher) the UN Sustainable Dev. Goa t in mvIT / mvMall. on Footprint of IT equipment displayed the raise awareness and mindset shift Tri d to rai (Earth Day, Digital Clean-up Day), 4 -7 able smartphone in IT catalogue. Available ly in Germany & Austria, more countries soor is with ge (IT Café) th CF R, P&O EHS and SUE to ment the requirements of the EU t the requ CO2 emissions at AWS, Microsoft es and nly ac AfB te Inspire & Communicate and Fairs on virtual & hybrid external panels (LMU, University of asso Plattner Institute, Confare Frankfurt & Vienna, ISE Fair 5 po inter Logit rtners (<u>e.a.</u> IDC), sev .), COLLAB video wi creating an ecosystem to really make an impac s (CIO Ma na, etc.) ance Tool

SIEMENS



Environmental

- Climate change
- GHG emissions
- Circular economy
- Water security
- Energy security
- Sustainable & responsible sourcing
- Trusted products & component
- transparency
 Biodiversity
- Biodiversity
- Sustainable digital infrastructure
- Employee commuting & corporate travel

Social

- Human rights
- Talent & development
- Women in tech
- Social & economic inclusion
- Employee health, safety & wellbeing
- Culture

Governance

- Digital innovation & technology
- Ethics & integrity
- Governance & accountability
- Tax & economic contribution
- Data security & privacy



Support for 1.5°C targets to fight global warming with a focus on decarbonization



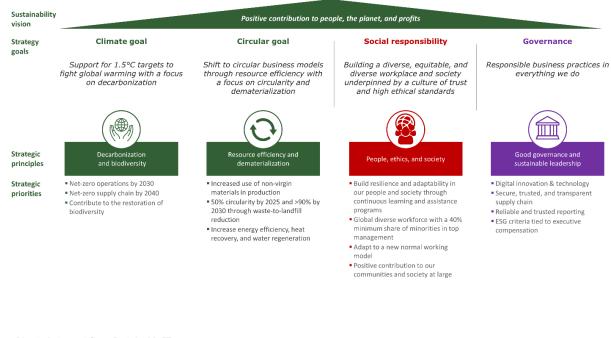
Shift to circular business models through resource efficiency with a focus on circularity and dematerialization



Building a diverse, equitable, and diverse workplace and society underpinned by a culture of trust and high ethical standards



Responsible business practices in everything we do





Ô 舞 Sustainability goals Challenges and pain Capabilities and (☆) and targets points required step-change

Climate goals:

- Net-zero operations by 2030 Net-zero supply chain by 2040 Contribute to the restoration of biodiversity

Circularity:

- Increased use of non-virgin materials in roduction
- production
 50% circularity by 2025 and >90% by 2030 through waste-to-landfill reduction
 Increase energy efficiency, heat recovery, and water regeneration
- Social responsibility:

- OCIAI responsionity: Build resilience and adaptability in our people and society through continuous learning and assistance programs Global diverse workforce with a 40% minimum female share in top management Adapt to a new normal working model Positive contribution to our communities and residative at discussion and and and and and and and contribution to our communities and
- :

society at large Governance:

- Digital innovation & technology
- Secure, trusted, and transparent supply chain
- Reliable and trusted reporting ESG criteria tied to executive compensation

Sustainability in IT – "Footprint"

- A large share of servers in high-carbon cloud and data centers
 No sustainability is embedded into application portfolio management or software development
 Limited energy management visibility and
- tracking
- A high turnover rate of IT hardware, limited repair, and reuse
- Limited sustainability requirements embedded ithin RF(X), contracts, etc

- widdlin Pr(A), contracts, etc.
 Sustainability by IT "Handprint"
 Visibility of current emission baseline
 Lifecycle assessment (LCA) of current product and service portfolio
 New rendered and service
- New regional and national regulatory
- requirements
- · Limited sustainability innovation in products & services

IT for society – "Heartprint"

- 15% of minorities share in top management Scarcity of trained sustainability professionals Limited sustainability training available

Sustainability in IT – "Footprint" Cloud & Data Cente

- Cloud & Data Center Application portfolio management Sustainable software development Efficient resource management Circular IT hardware management
- IT Asset disposition Vendor management and IT procurement

Sustainability by IT - "Handprint"

- GHG emission visibility & report Digital innovation & technology
- Product as a service Sustainable supply chain incl.
- .
- product and services LCA visibility Energy-efficient buildings Hybrid-work

IT for society - "Heartprint"

- Organizational enablement Social responsibility programs Women in tech
- Sustainability hackathons

Objectives and key results

Sustainability in IT – "Footprint"

- Reduce a minimum of 70% CO2 emission from IT operations, including scope 3 by 2030 Reduce CO2 emission from Cloud & Data Center operations by 70% or more by 2050 Prolong lifespan of IT hardware

.

- Increase share of Device-as-a-Service (DaaS)
- Improve energy resource efficiency by 50% Remove one ton CO2 emission through ITAD per year by 2030 .

Sustainability by IT – "Handprint"

- Enable sustainable digital innovation & technology
- technology Provide support for single source of truth for environmental data across the enterprise Support for supplier and scope 3 management IT for society "Heartprint" Awareness campaigns and formal training Initiate IT hardware and employee time donation programs

- programs Increase the share of women in IT roles by 30%

Sustainable IT

Strategy

WHY

WHAT We aim to reduce our carbon "footprint" and "handprint"

- Support for 1.5°C targets to fight global warming · Shift to circular business models through resource efficiency with a focus on circularity and dematerialization
- · Building a diverse, equitable, and inclusive workplace and society
- underpinned by a culture of trust and high ethical standards * Responsible business practices in everything we do

generated by our digital infrastructure while increasing our "heartprint" by building resilience and adaptability in our people and society. Our sustainable IT strategy is decomposed into three workstreams: sustainability in IT, sustainability by IT, and IT for society.



Short term (6-12 months)

Mid term (12-36 months)

Data center and cloud:

- Assess servers running in high-carbon intensity regions
- Start migrating servers to low-carbon intensity cloud or PUE efficient data centers regions **Application Portfolio Management:**

Conduct APM assessment

- Sustainable Software Development:
- Introduce guidelines and frameworks • Start measuring carbon intensity on a subset of
- applications Circular IT hardware:

· Assess the environmental impact on existing IT

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Sustainability

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Sustainability

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- assets Prolong IT hardware life cycle on key IT asset classes (computers, smartphones, etc)
- Initiate IT asset disposition (ITAD)

Efficient energy management:

• Start measuring and monitoring energy on IT assets

Take action on high-impact areas

- Vendor mgt. and IT procurement · Make your sustainability intent known to your vendo
- Create IT vendor questionnaire to start
- collecting environmental and social data for products and services Develop IT sustainability requirements

Data center and cloud:

- Complete migration of servers Explore AI & ML to optimize energy efficiency and resource utilization
- Leverage heat recovery techniques
- Application Portfolio Management:
- Initiate application rationalization process
- Sustainable Software Development: Start measuring carbon intensity on a subset
- of applications Rearchitect energy inefficient and resource intense applications

Circular IT hardware:

- Global rollout and industrialization ITAD ٠
- Explore green leasing
- Introduce eco-friendly, modular, and energy-
- efficient IT hardware
- Efficient energy management:
- Rollout global policies on energy management Explore carbon-aware patching and updates
- for a subset of IT asset categories Vendor mgt. and IT procurement:
- Automate collection of IT vendor environmental and social data
- Assess IT vendor sustainability performance -Introduce new vendors and divest as needed
- Include IT sustainability requirements in major RFXs

Long term (36 months -)

Data center and cloud:

- Explore emerging data center and cloud technologies
- Application Portfolio Management:
- Finalize application rationalization

Reassess application portfolio (as needed)

- Sustainable Software Development:
- Measure carbon intensity on all applications with frequent changes
- Continuously improve sustainable software development practices
- Circular IT hardware:

requirement

Continuously improve circular IT hardware management practices

Efficient energy management:

- Continuously remove and replace energy efficient IT hardware as they become end-ofuse
- Carbon-aware patching and updates for all IT assets

Vendor mgt. and IT procurement:

Include IT sustainability requirements in all RFXs Continuously upgrade IT sustainability

Short term (6-12 months)

GHG emission visibility & reporting:

- Data acquisition for Scope 1 and Scope 2
- Establish initial Scope 1 and Scope 2 GHG
- emission baseline
- Identify Scope 3 sources

Digital innovation and technology:

Explore exponential technologies to develop new products and services

Product as a service:

Business model innovation - Explore different alternatives to transform your products into services

Sustainable supply-chain:

- Conduct a life cycle assessment (LCA) of your existing and future product and service portfolio
- · Identify key areas to reduce environmental impact

Energy-efficient buildings:

- Start measuring and monitoring energy efficiency from offices, manufacturing plants or logistics centers
- Take action on high-impact areas (i.e. transition to low-carbon steel, marine freight over airline freight)

Hybrid-work:

- Implement a hybrid-work HR policy
- Upgrade your productivity, collaboration, and security suites to support working anytime from anywhere

Mid term (12-36 months)

- GHG emission visibility & reporting: Establish complete measurement across Scope 1-3
- Automate data acquisition from both internal and external data sources
- Report to governance bodies as needed
- Digital innovation and technology:
- Solution design and prototype development . . Limited deployment of new products and
- solutions in the marketplace

Product as a service:

- Test commercial viability of product as a service offering
- Roll out a few test offerings in a specific market or customer segment/base. Do not be afraid to kill your darlings

Sustainable supply-chain:

- Redesign supply-chain delivery network to reduce environmental impact
- Implement or upgrade environmental product declaration to include LCA

Energy-efficient buildings:

Install Internet-of-Things (IoT) devices to improve energy efficiency in your locations Hybrid-work:

Redesign talent acquisition process Explore new technologies to improve hybrid-

Long term (36 months -)

GHG emission visibility & reporting: Industrialize GHG emission visibility and reporting

Digital innovation and technology:

Deployment of commercial products and services in the marketplace

Product as a service:

Deployment and rollout of commercial offerings at scale

Sustainable supply-chain:

Implement redesign of supply-chain delivery network

Energy-efficient buildings:

Hybrid-work:

work as needed

Explore AI/ML to automate building energy efficiency

culture in a hybrid-working mode

Explore different ways to preserve and build a

Continuously reassess and improve hybrid

Short term (6-12 months)

Organizational enablement:

Communicate sustainable IT strategy

Develop awareness campaigns and general and specific sustainability training

• Make it easy for employees to get involved

Assess existing male/female ratio across IT

Develop a Minorities in Tech (MIT) strategy to

Dream - Co-create innovative ideas as input to

If gender targets do not exist, set targets

Design a 2–3-years MIT trainee program

Sustainability hackathons:

Social responsibility programs:

· Establish IT asset donation program

• Establish social outreach program(s)

Minorities in tech:

organization

reach targets

hackathon event

Mid term (12-36 months)

Organizational enablement:

- . Run continuous awareness campaigns
- . Roll out training to the target audience
- Develop employee engagement through earth day, digital clean-up day, etc • •
- Make it easy for employees to make sustainable choices
- Social responsibility programs: Encourage employee engagement in social responsibility programs .
- .
- Employee time donation program
- Sustainability for youth program

Minorities in tech (MIT):

- Execute on MIT strategy
- Implement the first MIT trainee program
- Sustainability hackathons: Hack - Hackathon to hack solutions to ٠ identified challenges and dreams

Long term (36 months -)

Organizational enablement:

- Measure and monitor employee engagement and adjust as needed
- Continuously run awareness campaigns and Social responsibility programs:
- Continuously assess and reposition social responsibility programs as needed
- Minorities in tech:

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- · Follow-up and adjust MIT strategy as needed Industrialize the MIT program and run a new class bi-annually or annually •
- Sustainability hackathons:
- Build Build and scale solutions for a sustainable future

Expected results					
A flexible technology platform to support the company's future growth running on low-carbon intensity					
Objectives	Activities	Activities			
 Migrate existing server estate to a modern cloud computing platform Cloud computing enables IT systems to be scalable and elastic. Increase share of the virtualization Improve security and compliance Retire old legacy technology platforms 	 Identify all infrastructure in scope to be migrated Conduct analysis on viable migration options, limitations, risk, dependencies Create a migration plan Plan out-migration steps in detail Prepare a communication plan and communicate continuously with stakeholders Prepare a final cut-over plan Conduct migration(s) Verify migration results 				
Interdependencies/Risks		Benefit			
 Lack of cloud engineers Migration of legacy systems 		 Provide a customer experience that is always on with no downtime and no service windows Deliver IT services (software, platform, and infrastructure) to realize agility, scalability, reliability, resilience, cost optimization, and sustainability benefits. Decarbonize our digital infrastructure with a minimum of a factor of 20x 			
Initiative Manager		Sponsor			
Digital infrastructure transformation manager		Chief Information Officer			

IT for society

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Chapter 12: From Strategy to Execution – Lead with Purpose and Deliver Progress Quickly



L	Responsible for Sustainability " In " the Cloud	Sustainable IT Strategy IT Governance		ernance	IT Sourcing & Procurement	
stainable l' Enterprise		Enterprise Architecture Application Port Managemen			Information & Cyber Security	
Sustainable IT Enterprise			Software Application Data Design, Design & Code Efficiency Usage & Storage		IT Hardware ifecycle Management	ıt Rights
Š		Cloud Brokering & Orchestration	Platform D	eployments L	Itilization & Scaling	nagemer Human
(s)	Responsible for Sustainability "Of" the Cloud	Servers	Storage	Database	Security	lture Change Management Code of Conduct Human Rights
Center & Provider(s)		Energy	Wa	ater	Circular Waste Management	ure Cha ode of Co
Data Ce Cloud Pr		Tech Installation Connectivity		ectivity	Building	
C D			La	ind		People Cu G Reporting
Utility Provider(s)	Responsible for Sustainably " Powering" the Cloud		Utilit	y Grid		ESG
		Renewable Energy Sources	Transition Energy Sources	Fossil Fuel Energy Source	Cooling & Heat waste	

	Initial	Unstructured	Defined	Managed	Optimized
Commitment	 Not on the IT agenda No targets defined 	 Seen as an area of influence & risk mitigation No clear Objectives and key results defined and agreed 	 Seen as an enabler Clear objectives and key results defined and agreed 	 Seen as a key enabler Embedded as part of the overall IT delivery Connected to overall sustainability agenda 	 Seen as a competitive advantage Fully embedded as part of the overall IT delivery
Governance	No governance or reporting structure exists	No current baseline or target state defined Limited governance structure exists	 Current baseline and target state defined, agreed & tracked Governance structure defined and operational 	 Current baseline and target state defined, agreed and tracked in a consistent way. Governance structure well managed 	 Gap closed between initial and target state baseline and new ambitions targets established
Processes & Tools	No processes defined No tool support	Ad hoc processes Limited or no tool support	Defined processes Tool support fully operational	 Managed processes Mature and managed tools support 	Focus on continuous improvement of processes & tools
요. 아이들 문 이 아이들 아이들 아이들 아이들 아이들 아이들 아이들 아이들 아이들 아	 No executive support Lack of awareness of understanding No resources appointed 	 Limited executive support Awareness and understanding maturing Single or few resources appointed 	 Executive support exists Resources appointed and organization defined Mature wide organizational awareness and understanding 	 Strong Executive support Well managed organization Sustainability becoming embedded as part of the fabric of the organization 	 Fully engaged Executive support Sustainability fully embedded as part of the fabric of the organization
Performance Management	No metrics defined	 No consistent metrics defined and applied Ad-hoc reporting 	 Consistent metrics defined, and agreed Manual reporting 	Mature metrics Automated reporting	Metrics continuously being modified and refined
	Level 1	Level 2	Level 3	Level 4	Level 5

Introduction Parameters and assumptions	Set up the IT asse emission table registr	>	Multi-year simulation	Summary	
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